IOWA DEPARTMENT OF INSPECTIONS AND APPEALS ADMINISTRATIVE HEARINGS DIVISION, UI APPEALS BUREAU

ANTOINE T YARBROUGH

Claimant

APPEAL 22A-UI-12287-LJ-T

ADMINISTRATIVE LAW JUDGE DECISION

DANLEE CORP

Employer

OC: 04/10/22

Claimant: Appellant (2)

lowa Code § 96.5(2)a – Discharge from Employment

STATEMENT OF THE CASE:

On May 12, 2022, claimant Antoine T. Yarbrough filed an appeal from the May 2, 2022 (reference 01) unemployment insurance decision that denied benefits based on a determination that he was discharged on April 8, 2022, for disqualifying misconduct. The parties were properly notified of the hearing. A telephonic hearing was held at 8:00 a.m. on Wednesday, August 3, 2022. The claimant, Antoine T. Yarbrough, participated. The employer, Danlee Corp., participated through Georgia Bailey, Manager. The administrative law judge took official notice of the fact-finding documentation. The administrative law judge took official notice of the administrative record.

Sanctions in the form of a rebuttable presumption that any responses or testimony Took official notice of FF documents

ISSUE:

Was the claimant discharged from employment for disgualifying, job-related misconduct?

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant began working for Danlee Corporation on August 2, 2021. Claimant worked full-time hours for the employer as a third-shift cashier. His job duties included running a register, stocking the cooler, cleaning the store, "doing" the ice bags, and cleaning the parking lot. The employer ended claimant's employment on April 8, 2022, when manager Georgia Bailey discharged him.

During claimant's final overnight shift, someone came into the store and stole the Zippo display off the register counter. Claimant's coworker was at the counter at the time, but she was not paying attention and did not see this happen. Claimant, meanwhile, was sweeping the parking lot when this occurred. When Bailey came to the store in the morning and learned the display had been stolen, she became frustrated, as she seemed to believe that if claimant had also been present inside the store at the time, the display would not have been stolen. Bailey responded that he could not perform all of the job duties and essentially be everywhere at once while the other cashier just stood at the register. In response, Bailey fired him.

Claimant had received verbal counseling from Bailey for various issues, but none of these were documented at the time they occurred. Claimant was never issued any written warnings or formal discipline, and he was not aware his job was in any jeopardy at the time of his discharge. He admits that he requested a transfer to a different shift, as he was concerned his coworker was stealing from the employer and no longer wanted to run a register with her. However, claimant denies ever refusing to perform any of his job duties.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided claimant is otherwise eligible.

lowa Code § 96.5(2)a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

"Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intention al and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition of misconduct has been accepted by the lowa Supreme Court as accurately reflecting the intent of the legislature. *Reigelsberger v. Emp't Appeal Bd.*, 500 N.W.2d 64, 66 (lowa 1993); *accord Lee v. Emp't Appeal Bd.*, 616 N.W.2d 661, 665 (lowa 2000). The employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. lowa Dep't of Job Serv.*, 321 N.W.2d 6 (lowa 1982).

It is the duty of the administrative law judge as the trier of fact in this case, to determine the credibility of witnesses, weigh the evidence and decide the facts in issue. *Arndt v. City of LeClaire*, 728 N.W.2d 389, 394-395 (lowa 2007). The administrative law judge may believe all, part or none of any witness's testimony. *State v. Holtz*, 548 N.W.2d 162, 163 (lowa App. 1996).

In assessing the credibility of witnesses, the administrative law judge should consider the evidence using his or her own observations, common sense and experience. *Id.* In determining the facts, and deciding what testimony to believe, the fact finder may consider the following factors: whether the testimony is reasonable and consistent with other believable evidence; whether a witness has made inconsistent statements; the witness's appearance, conduct, age, intelligence, memory and knowledge of the facts; and the witness's interest in the trial, their motive, candor, bias and prejudice. *Id.*

The findings of fact show how I have resolved the disputed factual issues in this case. I assessed the credibility of the witnesses who testified during the hearing, considering the applicable factors listed above, and using my own common sense and experience. I find Bailey's testimony less credible than claimant's testimony. I have concerns about Bailey's truthfulness, given her fabrication of verbal warning documents to place in claimant's employee file. Additionally, I question the purpose of a "Verbal Warning" document if the employer has, as Bailey testified, no formal disciplinary process.

Bailey claims claimant's willful refusal to perform his job on April 8 was what led her to discharge him. The ultimate question is whether I believe claimant refused to stock coolers during his final conversation with Bailey. I do not believe he did. When Bailey began blaming claimant's lack off presence in the store for the Zippo display being stolen, I am certain claimant was upset and frustrated. His testimony established that he was working with an individual in active addiction, without the capacity to perform her job duties. Claimant was left to should er the bulk of the work responsibilities. I believe claimant was trying to communicate this burden to Bailey when she got angry with him and discharged him.

In an at-will employment environment an employer may discharge an employee for any number of reasons or no reason at all, provided the discharge is not contrary to public policy. However, if the employer fails to meet its burden of proof to establish job related misconduct as the reason for the separation, it incurs potential liability for unemployment insurance benefits related to that separation. In this case, the employer has not established that claimant was discharged for any disqualifying reason. Benefits must be allowed.

DECISION:

The May 2, 2022 (reference 01) unemployment insurance decision is reversed. Claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided he is otherwise eligible. Any benefits claimed and withheld on this basis shall be paid.

Elizabeth A. Johnson

Administrative Law Judge

September 12, 2022
Decision Dated and Mailed

APPEAL RIGHTS. If you disagree with the decision, you or any interested party may:

1. Appeal to the Employment Appeal Board within fifteen (15) days of the date under the judge's signature by submitting a written appeal via mail, fax, or online to:

Employment Appeal Board 4th Floor – Lucas Building Des Moines, Iowa 50319 Fax: (515)281-7191 Online: eab.iowa.gov

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

AN APPEAL TO THE BOARD SHALL STATE CLEARLY:

- 1) The name, address, and social security number of the claimant.
- 2) A reference to the decision from which the appeal is taken.
- 3) That an appeal from such decision is being made and such appeal is signed.
- 4) The grounds upon which such appeal is based.

An Employment Appeal Board decision is final agency action. If a party disagrees with the Employment Appeal Board decision, they may then file a petition for judicial review in district court.

2. If no one files an appeal of the judge's decision with the Employment Appeal Board within fifteen (15) days, the decision becomes final agency action, and you have the option to file a petition for judicial review in District Court within thirty (30) days after the decision becomes final. Additional information on how to file a petition can be found at low a Code §17A.19, which is online at https://www.lowa.gov/iowa.gov/docs/code/17A.19.pdf Or by contacting the District Court Clerk of Court https://www.lowacourts.gov/iowa-courts/court-directory/.

Note to Parties: YOU MAY REPRESENT yourself in the appeal or obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds.

Note to Claimant: It is important that you file your weekly claim as directed, while this appeal is pending, to protect your continuing right to benefits.

SERVICE INFORMATION:

A true and correct copy of this decision was mailed to each of the parties listed.

DERECHOS DE APELACIÓN. Si no está de acuerdo con la decisión, usted o cualquier parte interesada puede:

1. Apelar a la Junta de Apelaciones de Empleo dentro de los quince (15) días de la fecha bajo la firma del juez presentando una apelación por escrito por correo, fax o en línea a:

Employment Appeal Board 4th Floor – Lucas Building Des Moines, Iowa 50319 Fax: (515)281-7191 En línea: eab.iowa.gov

El período de apelación se extenderá hasta el siguiente día hábil si el último día para apelar cae en fin de semana o día feriado legal.

UNA APELACIÓN A LA JUNTA DEBE ESTABLECER CLARAMENTE:

- 1) El nombre, dirección y número de seguro social del reclamante.
- 2) Una referencia a la decisión de la que se toma la apelación.
- 3) Que se interponga recurso de apelación contra tal decisión y se firme dicho recurso.
- 4) Los fundamentos en que se funda dicho recurso.

Una decisión de la Junta de Apelaciones de Empleo es una acción final de la agencia. Si una de las partes no está de acuerdo con la decisión de la Junta de Apelación de Empleo, puede presentar una petición de revisión judicial en el tribunal de distrito.

2. Si nadie presenta una apelación de la decisión del juez ante la Junta de Apelaciones Laborales dentro de los quince (15) días, la decisión se convierte en acción final de la agencia y usted tiene la opción de presentar una petición de revisión judicial en el Tribunal de Distrito dentro de los treinta (30) días después de que la decisión adquiera firmeza. Puede encontrar información adicional sobre cómo presentar una petición en el Código de low a §17A.19, que se encuentra en línea en https://www.legis.iowa.gov/docs/code/17A.19.pdf o comunicándose con el Tribunal de Distrito Secretario del tribunal https://www.iowacourts.gov/iowa-courts/court-directory/.

Nota para las partes: USTED PUEDE REPRESENTARSE en la apelación u obtener un abogado u otra parte interesada para que lo haga, siempre que no haya gastos para Workforce Development. Si desea ser representado por un abogado, puede obtener los servicios de un abogado privado o uno cuyos servicios se paguen con fondos públicos.

Nota para el reclamante: es importante que presente su reclamo semanal según las instrucciones, mientras esta apelación está pendiente, para proteger su derecho continuo a los beneficios.

SERVICIO DE INFORMACIÓN:

Se envió por correo una copia fiel y correcta de esta decisión a cada una de las partes enumeradas.