

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

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**AUSTIN SCANTLEN**  
Claimant

**APPEAL NO: 20A-UI-01704-JTT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOWA WORKFORCE DEVELOPMENT  
DEPARTMENT**

**OC: 12/15/19  
Claimant: Appellant (6)**

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Iowa Code § 96.4(3) – Able & Available  
Iowa Code § 96.4(7) – Reemployment Services  
Iowa Admin. Code r. 871-23(11) – Failure to Report as Directed  
Iowa Code § 17A.12(3) – Default Decision  
Iowa Admin. Code r. 871-26.14(7) – Dismissal of Appeal on Default

**STATEMENT OF THE CASE:**

The claimant filed an appeal from the February 21, 2020, reference 05, decision that denied benefits effective February 16, 2020, based on the Agency representative's determination that the claimant failed to appear for reemployment and eligibility assessment services on February 20, 2020 and, therefore, did not meet the availability requirements. A notice of hearing was mailed to the claimant's last-known address of record for a telephone hearing to be held at 3:00 p.m. on March 12, 2020. A review of the Appeals Bureau's conference call system indicates that the claimant/appellant, Austin Scantlen, failed to respond to the hearing notice instructions to register a telephone number at which he could be reached for the hearing. Brenda Tart, RESEA Advisor, appeared on behalf of Iowa Workforce Development Reemployment Services. Based upon the claimant/appellant's failure to participate in the hearing and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law and decision.

**ISSUE:**

Should the appeal be dismissed based upon the claimant/appellant not participating in the hearing?

**FINDINGS OF FACT:**

The claimant is the appellant in this matter. The claimant was properly notified of the appeal hearing set for 3:00 p.m. on March 12, 2020 through the hearing notice that was mailed to his last-known address of record on February 27, 2020. The claimant did not participate in the hearing or request a postponement of the hearing as required by the hearing notice. The claimant did not comply with the hearing notice instructions to register a telephone number at which he could be reached for the hearing. The claimant did provide a telephone number on his appeal form. At the time set for the hearing, the administrative law judge made two attempts to reach that claimant at the number he had included in the appeal form. On each attempt, the

administrative law judge stayed on the line for an extended time until the Clear2There system returned a message that the line was busy. There was no voicemail system attached to the line and, therefore, the administrative law judge could not leave a message for Mr. Scantlen. At 3:15 p.m., the administrative law judge closed the hearing record and dismissed the RESEA Advisor from the hearing.

The February 21, 2020, reference 05, decision denied benefits effective February 16, 2020, based on the Agency representative's determination that the claimant failed to appear for reemployment and eligibility assessment services on February 20, 2020 and, therefore, did not meet the availability requirements. Agency records include a March 3, 2020, reference 06, decision that allowed benefits effective February 23, 2020, provided the claimant was otherwise eligible, based on the Agency representative's determination that the claimant had by that date participated in the reemployment and eligibility assessment services that he missed on February 20, 2020.

### **REASONING AND CONCLUSIONS OF LAW:**

The Iowa Administrative Procedures Act at Iowa Code § 17A.12(3) provides in pertinent part:

If a party fails to appear or participate in a contested case proceeding after proper service of notice, the presiding officer may, if no adjournment is granted, enter a default decision or proceed with the hearing and make a decision in the absence of the party. ... If a decision is rendered against a party who failed to appear for the hearing and the presiding officer is timely requested by that party to vacate the decision for good cause, the time for initiating a further appeal is stayed pending a determination by the presiding officer to grant or deny the request. If adequate reasons are provided showing good cause for the party's failure to appear, the presiding officer shall vacate the decision and, after proper service of notice, conduct another evidentiary hearing. If adequate reasons are not provided showing good cause for the party's failure to appear, the presiding officer shall deny the motion to vacate.

Iowa Administrative Code rule 871-26.14(7) provides:

(7) If a party has not responded to a notice of telephone hearing by providing the appeals bureau with the names and telephone numbers of the persons who are participating in the hearing by the scheduled starting time of the hearing or is not available at the telephone number provided, the presiding officer may proceed with the hearing. If the appealing party fails to provide a telephone number or is unavailable for the hearing, the presiding officer may decide the appealing party is in default and dismiss the appeal as provide in Iowa Code section 17A.12(3). The record may be reopened if the absent party makes a request to reopen the hearing in writing under subrule 26.8(3) and shows good cause for reopening the hearing.

a. If an absent party responds to the hearing notice while the hearing is in progress, the presiding officer shall pause to admit the party, summarize the hearing to that point, administer the oath, and resume the hearing.

b. If a party responds to the notice of hearing after the record has been closed and any party which has participated is no longer on the telephone line, the presiding officer shall not take the evidence of the late party.

c. Failure to read or follow the instructions on the notice of hearing shall not constitute good cause for reopening the record.

Iowa Administrative Code rule 871-26.8(4) provides:

(4) A request to reopen a record or vacate a decision must be made in writing. If necessary, the presiding officer may hear, ex parte, additional information regarding the request for reopening. The granting or denial of such a request may be used as grounds for appeal to the employment appeal board of the department of inspections and appeals upon the issuance of the presiding officer's final decision in the case.

The claimant/appellant appealed the representative's decision but failed to participate in the hearing. The claimant/appellant has therefore defaulted on his appeal pursuant to Iowa Code §17A.12(3) and Iowa Admin. Code r. 871-24.14(7), and the representative's decision remains in force and effect.

If the claimant/appellant disagrees with this decision, pursuant to the rule, the claimant/appellant must make a written request to the administrative law judge that the hearing be reopened within 15 days after the mailing date of this decision. The written request should be mailed to the administrative law judge at the address listed at the end of this decision and must explain the good cause that prevented the claimant/appellant from participating in the hearing at its scheduled time.

**DECISION:**

The claimant defaulted on his appeal. The appeal is dismissed. The February 21, 2020, reference 05, decision that denied benefits effective February 16, 2020, based on the Agency representative's determination that the claimant failed to appear for reemployment and eligibility assessment services on February 20, 2020 and, therefore, did not meet the availability requirements, shall stand. The present default decision has no impact on the March 3, 2020, reference 06, decision that allowed benefits effective February 23, 2020, provided the claimant was otherwise eligible, based on the Agency representative's determination that the claimant had by that date participated in the reemployment and eligibility assessment services that he missed on February 20, 2020.

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James E. Timberland  
Administrative Law Judge  
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Decision Dated and Mailed

jet/rvs