IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

GARY HAWKINS APT 4 323 E 2<sup>ND</sup> ST MUSCATINE IA 52761

PRETIUM PACKAGING LLC 5408 – 61<sup>ST</sup> AVE W MUSCATINE IA 52761

Appeal Number: 05A-UI-07733-DT

OC: 07/03/05 R: 04 Claimant: Respondent (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4<sup>th</sup> Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

### STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)	
(Decision Dated & Mailed)	

Section 96.5-2-a - Discharge

## STATEMENT OF THE CASE:

Pretium Packaging, L.L.C. (employer) appealed a representative's July 25, 2005 decision (reference 01) that concluded Gary Hawkins (claimant) was qualified to receive unemployment insurance benefits after a separation from employment. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on August 16, 2005. The claimant participated in the hearing. Linda Dean appeared on the employer's behalf and presented testimony from one other witness, Warren Taylor. Based on the evidence, the arguments of the parties, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

## ISSUE:

Was the claimant discharged for work-connected misconduct?

## FINDINGS OF FACT:

The claimant started working for the employer on October 11, 2004. He worked full time as an inspector/packer in the employer's plastic container manufacturing plant. His last day of work was May 4, 2005. The employer discharged him on that date. The reason asserted for the discharge was not expressing sufficient concern in a performance review.

The claimant worked on the 3:00 p.m. to 11:00 p.m., Monday through Friday schedule. At approximately 6:30 p.m. on May 4, he was called in for his six-month evaluation. He was average on most of the criteria, but was below expectations on attendance. The employer felt that the claimant was not receptive of the advice offered by the employer; he did indicate that he did not need any assistance, as he felt that the situation that had caused him to miss several prior days no longer existed. He did become somewhat defensive, as he felt the employer was dwelling on a point that he felt was not going to be an issue. He responded that if the employer was going to fire him because of his attendance, they should just do so and be done with it. The employer felt that he was becoming overly loud and argumentative in the meeting.

The meeting lasted approximately 30 minutes. After the meeting, the claimant returned to his duties and completed his shift without incident. Mr. Taylor, the acting plant manager, who had been in the meeting with the claimant and the claimant's supervisor, left the plant shortly after the meeting, but then became concerned that the claimant might pose a threat to other employees, given how upset Mr. Taylor understood the claimant to be during the meeting. He then called the claimant's supervisor and told him to discharge the claimant. The supervisor waited until the end of the shift and then told the claimant that he was discharged. No explanation was given at that time, so the claimant assumed it was due to the attendance issue. The claimant's job had not been in jeopardy until the performance review.

# REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the employer discharged the claimant for reasons establishing work-connected misconduct as defined by the unemployment insurance law. The issue is not whether the employer was right to terminate the claimant's employment, but whether the claimant is entitled to unemployment insurance benefits. <u>Infante v. IDJS</u>, 364 N.W.2d 262 (Iowa App. 1984). What constitutes misconduct justifying termination of an employee and what is misconduct that warrants denial of unemployment insurance benefits are two separate questions. Pierce v. IDJS, 425 N.W.2d 679 (Iowa App. 1988).

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work-connected misconduct. Iowa Code section 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. Cosper v. IDJS, 321 N.W.2d 6 (Iowa 1982).

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

The focus of the definition of misconduct is on acts or omissions by a claimant that "rise to the level of being deliberate, intentional or culpable." <u>Henry v. Iowa Department of Job Service</u>, 391 N.W.2d 731, 735 (Iowa App. 1986). The acts must show:

- 1. Willful and wanton disregard of an employer's interest, such as found in:
  - a. Deliberate violation of standards of behavior that the employer has the right to expect of its employees, or
  - b. Deliberate disregard of standards of behavior the employer has the right to expect of its employees; or
- 2. Carelessness or negligence of such degree of recurrence as to:
  - a. Manifest equal culpability, wrongful intent or evil design; or
  - b. Show an intentional and substantial disregard of:
    - 1. The employer's interest, or
    - 2. The employee's duties and obligations to the employer.

<u>Henry</u>, supra. The reason cited by the employer for discharging the claimant is the claimant's conduct in the performance review. Under the circumstances of this case, while he did

overreact to some degree, the claimant's behavior was the result of inefficiency, unsatisfactory conduct, inadvertence, or ordinary negligence in an isolated instance, and was a good faith error in judgment or discretion. There is no objective evidence that he posed any threat to anyone. The employer has not met its burden to show disqualifying misconduct. Cosper, supra. Based upon the evidence provided, the claimant's actions were not misconduct within the meaning of the statute, and the claimant is not disqualified from benefits.

## **DECISION:**

The representative's July 25, 2005 decision (reference 01) is affirmed. The employer did discharge the claimant but not for disqualifying reasons. The claimant is qualified to receive unemployment insurance benefits, if he is otherwise eligible.

ld/kjw