IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

JEREMY T SHINE Claimant

APPEAL NO. 11A-UI-14264-NT

ADMINISTRATIVE LAW JUDGE DECISION

SYSTEMS UNLIMITED INC

Employer

OC: 10/02/11 Claimant: Appellant (2)

Section 96.5-2-a – Discharge

STATEMENT OF THE CASE:

The claimant filed a timely appeal from a representative's decision dated October 19, 2011, reference 01, which denied unemployment insurance benefits. After due notice was issued, a telephone hearing was held on November 30, 2011. The claimant participated personally. Participating as a witness/representative was Gia Gray. Although duly notified, the employer elected not to participate.

ISSUE:

At issue is whether the evidence in the record establishes misconduct sufficient to warrant the denial of unemployment insurance benefits.

FINDINGS OF FACT:

Having considered the evidence in the record, the administrative law judge finds: Jeremy T. Shine was employed by Systems Unlimited, Inc. as a part-time counselor for mentally disabled and handicapped individuals from March 12, 2011, until June 26, 2011, when he was discharged from employment.

The claimant was discharged after he failed to attend a training session that the claimant was unaware of. Mr. Shine had been scheduled to attend the training on two previous occasions, but the scheduling had been changed by the employer. Mr. Shine was not informed of the most recent training session until after it had been completed.

Prior to his discharge, the claimant had received approximately three warnings from the employer (See Employer's Exhibit A).

REASONING AND CONCLUSIONS OF LAW:

The question before the administrative law judge is whether the evidence in the record establishes misconduct sufficient to warrant the denial of unemployment insurance benefits. It does not.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6-2. Misconduct must be substantial in order to justify a denial of unemployment benefits. The focus is on deliberate, intentional, or culpable acts by the employee. See <u>Gimbel v. Employment</u> <u>Appeal Board</u>, 489 N.W.2d 36, 39 (Iowa App. 1992).

While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based upon such past acts. The termination of employment must be based upon a current act. See 871 IAC 24.32(8). Allegations of misconduct without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4). When it is in a party's power to produce more direct and satisfactory evidence than is actually produced, it may fairly be inferred that the more direct evidence will expose deficiencies in that party's case. See <u>Crosser v. Iowa Department of Public Safety</u>, 240 N.W.2d 682 (Iowa 1976).

In this matter, the claimant appeared personally and provided sworn testimony, also providing a witness to corroborate his testimony. In contrast, the employer elected not to participate. The administrative law judge concludes, based upon the evidence in the record, the claimant did not intentionally fail to report for scheduled work or training. The claimant was discharged after he did not attend a CPR training class that had been previously rescheduled. The evidence in the

record does not establish that Mr. Shine had been informed of the most recent date of the training until after the training had taken place.

While the decision to terminate Mr. Shine may have been a sound decision from a management viewpoint, intentional disqualifying misconduct at the time of separation has not been shown. Benefits are allowed, provided the claimant is otherwise eligible.

DECISION:

The representative's decision dated October 19, 2011, reference 01, is reversed. The claimant was discharged for no disqualifying reason. Unemployment insurance benefits are allowed, provided the claimant is otherwise eligible.

Terence P. Nice Administrative Law Judge

Decision Dated and Mailed

kjw/kjw