# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

SHERI L RELERFORD

Claimant

APPEAL NO. 09A-UI-14972-S2T

ADMINISTRATIVE LAW JUDGE DECISION

FOUR OAKS INC OF IOWA

Employer

OC: 09/13/09

Claimant: Appellant (1)

Section 96.5-2-a – Discharge for Misconduct

#### STATEMENT OF THE CASE:

Sheri Relerford (claimant) appealed a representative's October 1, 2009 decision (reference 01) that concluded she was not eligible to receive unemployment insurance benefits because she was discharged from work with Four Oaks Inc of Iowa (employer) for violation of a known company rule. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for November 4, 2009. The claimant participated personally. The employer participated by Lynn Lafler, Program Coordinator; Ryan Core, Night Shift Leader; and Karen Bruess, Vice President of Human Resources. The employer offered and Exhibit One was received into evidence.

### ISSUE:

The issue is whether the claimant was discharged for misconduct.

# **FINDINGS OF FACT:**

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on January 24, 2008, as a full-time night worker. The claimant signed for receipt of the employer's handbook on January 22, 2008. The claimant understood that the employer maintained a tobacco product free environment on the entire grounds. To take a smoking break, an employee was required to drive off the property to be in compliance. The employer issued the claimant written warnings on November 3, 2008, and March 17, 2009, for sleeping on the job. On June 29, 2009, the claimant was issued a warning for leaving her area without approval.

On September 12, 2009, the claimant stepped outside the living unit, lit a cigarette and started talking on her cellular telephone. The night shift leader saw her. For the claimant to take a break, he had to replace her. On September 15, 2009, the employer terminated the claimant for smoking on the property and leaving her work area without approval.

### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow the administrative law judge concludes the claimant was discharged for misconduct

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in establishing disqualifying job misconduct. <u>Cosper v. lowa Department of Job Service</u>, 321 N.W.2d 6 (lowa 1982). Repeated failure to follow an employer's instructions in the performance of duties is misconduct. <u>Gilliam v. Atlantic Bottling Company</u>, 453 N.W.2d 230 (lowa App. 1990). An employer has a right to expect employees to follow instructions in the performance of the job. The claimant disregarded the employer's right by repeatedly failing to follow the employer's instructions. The claimant's disregard of the employer's interests is misconduct. As such the claimant is not eligible to receive unemployment insurance benefits.

# **DECISION:**

The representative's October 1, 2009 decision (reference 01) is affirmed. The claimant is not eligible to receive unemployment insurance benefits because the claimant was discharged from work for misconduct. Benefits are withheld until the claimant has worked in and has been paid wages for insured work equal to ten times the claimant's weekly benefit amount, provided the claimant is otherwise eligible.

Beth A. Scheetz Administrative Law Judge

**Decision Dated and Mailed** 

bas/pjs