# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

JOHN H MCGHEE

Claimant

APPEAL 20A-UI-11980-S1-T

ADMINISTRATIVE LAW JUDGE DECISION

WEST LIBERTY FOODS LLC

Employer

OC: 06/21/20

Claimant: Respondent (2)

Iowa Code § 96.5-2-a – Discharge for Misconduct

Iowa Code § 96.5-1 - Voluntary Quit

Iowa Code § 96.3-7 – Overpayment

PL 116-136 Section 2104 (B) – Federal Pandemic Unemployment Compensation

PL 116-136 Section 2107 – Pandemic Emergency Unemployment Compensation

871 IAC 24.10 - Employer Participation in the Fact-Finding Interview

## STATEMENT OF THE CASE:

West Liberty Foods (employer) appealed a representative's September 16, 2020, decision (reference 02) that concluded John McGhee (claimant) was eligible to receive unemployment insurance benefits. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on December 1, 2020. The claimant participated personally. The employer participated by Monica Dyar, Human Resources Supervisor.

The employer offered and Exhibit One was received into evidence. The administrative law judge took official notice of the administrative file.

### ISSUES:

The issues include whether the claimant was separated from employment for any disqualifying reason, whether the claimant was overpaid benefits, which party should be charged for those benefits, and whether the claimant is eligible for Federal Pandemic Unemployment Compensation.

## FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds that: The claimant was hired on November 18, 2019, as a full-time housekeeper. He signed for receipt of the employer's handbook when he was hired. The handbook states that an employee who fails to appear for three consecutive days without notice will be considered to have quit work.

The claimant told his supervisor that he could no longer work on the weekends because he had to watch his child. The claimant and the child's mother were not together and he did not have daycare on the weekends. The supervisor told the claimant that if he did not appear for work on

June 20, 2020, the claimant would "point out". The claimant knew he would be terminated for using too many attendance points. The claimant did not notice the posters and handouts in the cafeteria regarding help for employees who did not have childcare during the pandemic. The claimant did not seek help through the human resources department.

On June 20, 2020, and June 21, 2020, the claimant called in sick. The claimant was not sick; he did not have childcare. On June 22, 23, 24, and 25, 2020, the claimant left the employer a voice message stating he would not be at work. The claimant did not tell the employer he did not have childcare. Instead of reporting his absences on June 26, 29, 30, and July 1, 2020, he quit work.

The claimant filed for unemployment insurance benefits with an effective date of June 21, 2020. His weekly benefit amount was determined to be \$335.00. The department scheduled a fact-finding interview on September 1, 2020, at 10:15. Ms. Dyer could not attend the interview because she had an appeal hearing at 10:00 a.m. on September 1, 2020. She arranged to have another employee attend the fact-finding interview in her stead. That employee was ill and did not appear for work on September 1, 2020. Ms. Dyer prepared a statement she sent to the claim's email address in lieu of in-person participation.

The claimant received benefits from June 21, 2020, to the week ending November 28, 2020. This is a total of \$5,215.21 in state unemployment insurance benefits after the separation from employment. He received \$2,345.00 in Pandemic Emergency Unemployment Compensation. He also received \$3,000.00 in Federal Pandemic Unemployment Compensation for the five-week period ending July 25, 2020.

The claimant is overpaid \$5,215.21 in state unemployment insurance benefits, \$2,345.00 in Pandemic Emergency Unemployment Compensation, \$3,000.00 in Federal Pandemic Unemployment Compensation.

### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow the administrative law judge concludes the claimant voluntarily quit work without good cause attributable to the employer.

Iowa Code section 96.5(1) provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department.

A voluntary leaving of employment requires an intention to terminate the employment relationship accompanied by an overt act of carrying out that intention. *Local Lodge #1426 v. Wilson Trailer*, 289 N.W.2d 608, 612 (lowa 1980). The claimant's intention to voluntarily leave work was evidenced by the claimant's actions. The claimant stopped appearing for work and notifying the employer of his absences. There was no evidence presented at the hearing of good cause attributable to the employer. The claimant voluntarily quit without good cause attributable to the employer. Benefits are denied.

Even though the claimant is not eligible for regular unemployment insurance benefits under state law, he may be eligible for federally funded unemployment insurance benefits under the

Coronavirus Aid, Relief, and Economic Security Act ("Cares Act"), Public Law 116-136. Section 2102 of the CARES Act creates a new temporary federal program called Pandemic Unemployment Assistance (PUA) that in general provides up to 39 weeks of unemployment benefits. An individual receiving PUA benefits may also receive the \$600 weekly benefit amount (WBA) under the Federal Pandemic Unemployment Compensation (FPUC) program if he or she is eligible for such compensation for the week claimed. The claimant must apply for PUA, as noted in the instructions provided in the "Note to Claimant" below.

The unemployment insurance law requires benefits be recovered from a claimant who receives benefits and is later denied benefits even if the claimant acted in good faith and was not at fault. However, a claimant will not have to repay an overpayment when an initial decision to award benefits on an employment separation issue is reversed on appeal if two conditions are met: (1) the claimant did not receive the benefits due to fraud or willful misrepresentation, and (2) the employer failed to participate in the initial proceeding that awarded benefits. In addition, if a claimant is not required to repay an overpayment because the employer failed to participate in the initial proceeding, the employer's account will be charged for the overpaid benefits. Iowa Code section 96.3(7)a, b.

Iowa Admin. Code r. 871-24.10 provides:

Employer and employer representative participation in fact-finding interviews.

- (1) "Participate," as the term is used for employers in the context of the initial determination to award benefits pursuant to Iowa Code section 96.6, subsection 2, means submitting detailed factual information of the quantity and quality that if unrebutted would be sufficient to result in a decision favorable to the employer. The most effective means to participate is to provide live testimony at the interview from a witness with firsthand knowledge of the events leading to the separation. If no live testimony is provided, the employer must provide the name and telephone number of an employee with firsthand information who may be contacted, if necessary, for rebuttal. A party may also participate by providing detailed written statements or documents that provide detailed factual information of the events leading to separation. At a minimum, the information provided by the employer or the employer's representative must identify the dates and particular circumstances of the incident or incidents, including, in the case of discharge, the act or omissions of the claimant or, in the event of a voluntary separation, the stated reason for the quit. The specific rule or policy must be submitted if the claimant was discharged for violating such rule or policy. In the case of discharge for attendance violations, the information must include the circumstances of all incidents the employer or the employer's representative contends meet the definition of unexcused absences as set forth in 871—subrule 24.32(7). On the other hand, written or oral statements or general conclusions without supporting detailed factual information and information submitted after the fact-finding decision has been issued are not considered participation within the meaning of the statute.
- (2) "A continuous pattern of nonparticipation in the initial determination to award benefits," pursuant to lowa Code section 96.6, subsection 2, as the term is used for an entity representing employers, means on 25 or more occasions in a calendar quarter beginning with the first calendar quarter of 2009, the entity files appeals after failing to participate. Appeals filed but withdrawn before the day of the contested case hearing will not be considered in determining if a continuous pattern of nonparticipation exists. The division administrator shall notify the employer's representative in writing after each such appeal.

- (3) If the division administrator finds that an entity representing employers as defined in lowa Code section 96.6, subsection 2, has engaged in a continuous pattern of nonparticipation, the division administrator shall suspend said representative for a period of up to six months on the first occasion, up to one year on the second occasion and up to ten years on the third or subsequent occasion. Suspension by the division administrator constitutes final agency action and may be appealed pursuant to lowa Code section 17A.19.
- (4) "Fraud or willful misrepresentation by the individual," as the term is used for claimants in the context of the initial determination to award benefits pursuant to lowa Code section 96.6, subsection 2, means providing knowingly false statements or knowingly false denials of material facts for the purpose of obtaining unemployment insurance benefits. Statements or denials may be either oral or written by the claimant. Inadvertent misstatements or mistakes made in good faith are not considered fraud or willful misrepresentation.

This rule is intended to implement Iowa Code section 96.3(7)"b" as amended by 2008 Iowa Acts, Senate File 2160.

The claimant received \$5,215.21 per week in unemployment insurance benefits. This was during the period of time the claimant has been determined to be ineligible to receive benefits. The employer participated personally in the fact-finding interview and is not chargeable. The claimant was overpaid unemployment insurance benefits pursuant to lowa Code Section 96.3-7 for that period.

PL 116-136 Sec 2107 provides in pertinent part:

PANDEMIC EMERGENCY UNEMPLOYMENT COMPENSATION.

(2) PROVISIONS OF AGREEMENT. —

Any agreement under paragraph (1) shall provide that the State agency of the State will make payments of pandemic emergency unemployment compensation to individuals who—

- (A) have exhausted all rights to regular compensation under the State law or under Federal law with respect to a benefit year (excluding any benefit year that ended before July 1, 2019);
- (B) have no rights to regular compensation with respect to a week under such law **or any other State unemployment compensation law** or to compensation under any other Federal law;
- (C) are not receiving compensation with respect to such week under the unemployment compensation law of Canada; and
- (D) are able to work, available to work, and actively seeking work.

(emphasis added).

In this case, the claimant exhausted his regular unemployment insurance benefits funded by the State of Iowa. When he exhausted that benefit, he received Pandemic Emergency Unemployment Compensation. The claimant is not eligible for regular unemployment insurance benefits and, therefore, he is not eligible for Pandemic Emergency Unemployment Compensation. He is overpaid \$2,345.00 in Pandemic Emergency Unemployment Compensation.

The final issue is whether the claimant is eligible for or overpaid Federal Pandemic Unemployment Compensation.

PL116-136, Sec. 2104 provides, in pertinent part:

- (b) Provisions of Agreement
- (1) Federal pandemic unemployment compensation.--Any agreement under this section shall provide that the State agency of the State will make payments of regular compensation to individuals in amounts and to the extent that they would be determined if the State law of the State were applied, with respect to any week for which the individual is (disregarding this section) otherwise entitled under the State law to receive regular compensation, as if such State law had been modified in a manner such that the amount of regular compensation (including dependents' allowances) payable for any week shall be equal to
- (A) the amount determined under the State law (before the application of this paragraph), plus
- (B) an additional amount of \$600 (in this section referred to as "Federal Pandemic Unemployment Compensation").

. . . .

- (f) Fraud and Overpayments
- (2) Repayment.-- In the case of individuals who have received amounts of Federal Pandemic Unemployment Compensation to which they were not entitled, the State shall require such individuals to repay the amounts of such Federal Pandemic Unemployment Compensation to the State agency...

The claimant has been disqualified from receiving regular unemployment insurance benefits. Accordingly, this also disqualifies claimant from receiving Federal Pandemic Unemployment Compensation. In addition to the regular unemployment insurance benefits, the claimant received an additional \$3,000.00 in Federal Pandemic Unemployment Compensation. The claimant is required to repay those benefits as well.

## **DECISION:**

The representative's September 16, 2020, decision (reference 02) is reversed. The claimant voluntarily left work without good cause attributable to the employer. Benefits are withheld until the claimant has worked in and has been paid wages for insured work equal to ten times the claimant's weekly benefit amount provided the claimant is otherwise eligible.

The claimant is overpaid \$5,215.21 in state unemployment insurance benefits, \$2,345.00 in Pandemic Emergency Unemployment Compensation, \$3,000.00 in Federal Pandemic Unemployment Compensation. The employer participated personally in the fact-finding interview and is not chargeable.

Note to Claimant: This decision determines you are not eligible for regular unemployment insurance benefits. If you disagree with this decision you may file an appeal to the Employment Appeal Board by following the instructions on the first page of this decision. Individuals who do not qualify for regular unemployment insurance benefits due to disqualifying separations, but who are currently unemployed for reasons related to COVID-19 may qualify for Pandemic Unemployment Assistance (PUA). You will need to apply for PUA to determine your eligibility under the program. Additional information on how to apply for PUA can be found at https://www.iowaworkforcedevelopment.gov/pua-information.

Beth A. Scheetz

Administrative Law Judge

But A. Felenty

December 8, 2020

Decision Dated and Mailed

bas/scn