### BEFORE THE EMPLOYMENT APPEAL BOARD Lucas State Office Building Fourth floor Des Moines, Iowa 50319

ROBERT B SWANSON	
Claimant	: HEARING NUMBER: 17BUI-05997
	EMPLOYMENT APPEAL BOARD DECISION
	:

**SECTION:** 10A.601 Employment Appeal Board Review

# DECISION

## STATEMENT OF THE CASE:

The issue of timeliness was raised when the Claimant filed an appeal dated August 11, 2017, nearly three weeks beyond the statutory deadline of July 24, 2017. The reason for the delay was because the Claimant had previously faxed his appeal on July 16, 2017 for he which provided a fax receipt corroborating his initial attempt. For this reason, we find good cause has been established for the late appeal, and the board shall consider it to be timely.

#### FINDINGS OF FACT:

The notice of hearing in this matter was mailed June 15, 2017. The notice set a hearing for June 27, 2017. The Claimant did not appear for or participate in the hearing. The reason the Claimant did not appear is because the Claimant did not provide a telephone number at which he could be reached, and he did not receive a call to participate. The Claimant contacted the administrative law judge approximately 27 minutes after the scheduled start of the hearing.

#### **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 10A.601(4) (2015) provides:

4. Appeal board review. The appeal board may on its own motion affirm, modify, or set aside any decision of a administrative law judge on the basis of the evidence previously submitted in such case, or direct the taking of additional evidence, or may permit any of the parties to such decision to initiate further appeals before it. The appeal board shall permit such further appeal by any of the parties interested in a decision of an administrative law judge and by the representative whose decision has been overruled or modified by the administrative law judge. The appeal board shall review the case pursuant to rules adopted by the appeal board. The appeal board shall promptly notify the interested parties of its findings and decision.

Here the Claimant did not participate in the hearing because he had not provided a telephone number for the administrative law judge to call. When the Claimant did not receive a call, he contacted the administrative law judge within a reasonable timeframe after the scheduled hearing time, which established his intention to follow through with the appeals process. For this reason, the matter will be remanded for another hearing before an administrative law judge so that the Claimant may avail himself of his due process right.

We caution the Claimant that, barring exceptional circumstances, we will not again excuse a failure to call in a number where the Claimant could be reached.

#### **DECISION:**

The decision of the administrative law judge dated July 7, 2017 is not vacated and remains in force unless and until the Department makes a differing determination pursuant to this remand. This matter is remanded to an administrative law judge in the Workforce Development Center, Appeals Section. The administrative law judge shall conduct a hearing following due notice. After the hearing, the administrative law judge shall issue a decision which provides the parties appeal rights.

Kim D. Schmett

Ashley R. Koopmans

AMG/fnv

James M. Strohman