IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

LACEY M HACKWELL 55484 - 770TH ST ANITA IA 50020

WAL-MART STORES INC ^c/_o FRICK UC EXPRESS PO BOX 283 ST LOUIS MO 63166-0283

Appeal Number:06A-UI-06565-MTOC:01/01/06R:OI01Claimant:Respondent (2R)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4th Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- 1. The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)

(Decision Dated & Mailed)

Section 96.6-2 - Timeliness of Protest

STATEMENT OF THE CASE:

The employer appealed the representative's decision dated June 16, 2006, reference 05, that concluded it failed to file a timely protest regarding the claimant's separation of employment on June 24, 2005, and no disqualification of unemployment insurance benefits was imposed. A telephone hearing was scheduled and held on July 18, 2006, pursuant to due notice. Employer participated by Karen Schmitt, TALX UC eXpress Unemployment Insurance Consultant. Claimant responded to the hearing notice and did not participate as she got off work late. Claimant then proceeded to pick up her son which made her ten minutes late. Claimant called to request that the record be reopened about four minutes after the hearing was over. Exhibit One was admitted into evidence.

FINDINGS OF FACT:

The administrative law judge, having considered all of the evidence in the record, finds that: The claimant's notice of claim was mailed to the employer's address of record on January 4, 2006, and received by the employer within ten days. The notice of claim contains a warning that any protest must be postmarked or returned not later than ten days from the initial mailing date. The employer did not effect a protest until January 17, 2006, which is the tenth day. Employer's protest was lost in the mail. Employer provided business records to establish a timely protest.

REASONING AND CONCLUSIONS OF LAW:

The issue in this matter is whether the employer's protest is timely.

Iowa Code section 96.6-2 provides in pertinent part:

2. Initial determination. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant.

Another portion of this same Code section dealing with timeliness of an appeal from a representative's decision states that such an appeal must be filed within ten days after notification of that decision was mailed. In addressing an issue of timeliness of an appeal under that portion of this Code section, the Iowa Supreme Court held that this statute prescribing the time for notice of appeal clearly limits the time to do so, and that compliance with the appeal notice provision is mandatory and jurisdictional. <u>Beardslee v. IDJS</u>, 276 N.W.2d 373 (Iowa 1979).

The administrative law judge considers the reasoning and holding of that court in that decision to be controlling on this portion of that same lowa Code section which deals with a time limit in which to file a protest after notification of the filing of the claim has been mailed. The employer has shown good cause that it complied with the jurisdictional time limit. Therefore, the administrative law judge is with jurisdiction to entertain a protest regarding the separation from employment.

The administrative law judge concludes the employer filed a timely protest within the time period prescribed by the Iowa Employment Security Law, and the delay was due to Agency error or misinformation or delay or other action of the United States Postal Service pursuant to 871 IAC 24.35(2). The administrative law judge further concludes that the employer has effected a timely protest pursuant to Iowa Code section 96.6-2, and the administrative law judge retains jurisdiction to make a determination with respect to the nature of the claimant's termination of employment. See <u>Beardslee v. IDJS</u>, 276 N.W.2d 373 (Iowa 1979); <u>Franklin v. IDJS</u>, 277 N.W.2d 877 (Iowa 1979); and <u>Pepsi-Cola Bottling Company v. Employment Appeal Board</u>, 465 N.W.2d 674 (Iowa App. 1990).

871 IAC 26.14(7) provides:

(7) If a party has not responded to a notice of telephone hearing by providing the appeals section with the names and telephone numbers of its witnesses by the scheduled time of the hearing, the presiding officer may proceed with the hearing.

a. If an absent party responds to the hearing notice while the hearing is in progress, the presiding officer shall pause to admit the party, summarize the hearing to that point, administer the oath, and resume the hearing.

b. If a party responds to the notice of hearing after the record has been closed and any party which has participated is no longer on the telephone line, the presiding officer shall not take the evidence of the late party. Instead, the presiding officer shall inquire as to why the party was late in responding to the notice of hearing. For good cause shown, the presiding officer shall reopen the record and cause further notice of hearing to be issued to all parties of record. The record shall not be reopened if the presiding officer does not find good cause for the party's late response to the notice of hearing.

c. Failure to read or follow the instructions on the notice of hearing shall not constitute good cause for reopening the record.

At issue is a request to reopen the record made after the hearing had concluded. The request to reopen the record is denied because the party making the request failed to participate by reading and following the instructions on the hearing notice.

DECISION:

The decision of the representative dated June 16, 2006, reference 05, is reversed. The employer has filed a timely protest, and the decision of the representative shall be reversed. This matter is remanded for a fact-finding interview with a decision issued on eligibility. Claimant's request to reopen the record is denied.

mdm/cs