IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

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QWEST CORPORATION

c/o EMPLOYERS UNITY INC
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Appeal Number: 06A-UI-04650-LT

OC: 04-09-06 R: 02 Claimant: Respondent (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board, 4th Floor—Lucas Building, Des Moines, Iowa 50319.* 

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)
(Decision Dated & Mailed)

Iowa Code § 96.5(2)a – Discharge/Misconduct 871 IAC 24.32(7) – Excessive Unexcused Absenteeism

### STATEMENT OF THE CASE:

Employer filed a timely appeal from the April 26, 2006, reference 01, decision that allowed benefits. After due notice was issued, a hearing was held on May 16, 2006. Claimant participated. Employer participated through Dan Dare and was represented by Todd Richardson of Employers Unity.

### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant was employed as a full-time sales and service associate from August 8, 2005 through January 27, 2006, when she was discharged. Employer's attendance policy allows for a limited number of employees to be absent during any given shift. The employee is to call mission

control and if those slots are taken by the time an employee calls in, she must report to work even if ill. The available absence slots apply equally to people who want to go to a baseball game or shopping as well as those who are ill. Claimant has chronic asthma and is at high risk for an attack, which employer knew at the time of hire. In spite of this, claimant never missed more than one day of work at a time.

Claimant worked Saturday, January 21 and was not scheduled January 22. On Monday, January 23 she had an asthma attack, which makes it difficult for her to speak and she began calling in about 5:30 but by the time she got through to mission control she was told the slots were filled. She had prearranged time off (personal days/vacation) on Tuesday, January 24 and Wednesday, January 25 and Thursday, January 26 but was ill throughout that period. On Friday, January 27 she was still having breathing difficulty, and again, the absence slots were gone by the time she was able to contact mission control. She received her termination letter on Saturday, January 28.

### REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for no disqualifying reason.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

# 871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

Excessive absences are not considered misconduct unless unexcused. Absences due to properly reported illness or injury cannot constitute job misconduct since they are not volitional. *Cosper v. Iowa Department of Job Service*, 321 N.W.2d 6 (Iowa 1982).

An employer may discharge an employee for any number of reasons or no reason at all if it is not contrary to public policy, but if it fails to meet its burden of proof to establish job related misconduct as the reason for the separation, employer incurs potential liability for unemployment insurance benefits related to that separation. In the case of an illness, it would seem reasonable that employer would not want an employee to report to work if they are at risk of infecting other employees or customers. Certainly, an employee who is ill or injured is not able to perform their job at peak levels. A reported absence related to illness or injury is excused for the purpose of the lowa Employment Security Act. An employer's point system or no-fault absenteeism policy is not dispositive of the issue of qualification for benefits. In this case, employer's policy limiting absence slots equally to entertainment or personal business and

illness is unbalanced since an ill employee may not be able to communicate the illness rapidly (asthma attack, nausea, fever, allergic reaction, and other communication limiting medical conditions), and may not know she will miss work as far in advance as someone who is not ill. Because the final absence for which she was discharged was related to properly reported illness, no final or current incident of unexcused absenteeism has been established and no disqualification is imposed.

## DECISION:

The April 26, 2006, reference 01, decision is affirmed. The claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided the claimant is otherwise eligible.

dml/kkf