

**IOWA WORKFORCE DEVELOPMENT
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

WILLIAM E COOK
Claimant

APPEAL 20A-UI-04013-JC-T

**ADMINISTRATIVE LAW JUDGE
DECISION**

**IOWA WORKFORCE
DEVELOPMENT DEPARTMENT**

OC: 03/15/20
Claimant: Appellant (4)

Iowa Code § 96.5(13) – Disqualification due to Outstanding Fraud Overpayment
Iowa Code § 96.16(4) – Offenses and Misrepresentation
Iowa Code § 96.6(2) – Timeliness of Appeal

STATEMENT OF THE CASE:

The claimant/appellant, William E. Cook, filed an appeal from the March 25, 2020 (reference 02) Iowa Workforce Development (“IWD”) unemployment insurance decision which concluded the claimant was ineligible for unemployment insurance benefits due to an outstanding fraud overpayment balance. The parties were properly notified of the hearing. A telephone hearing was held on June 1, 2020. The claimant participated personally. Carrie Scott, cousin of claimant, testified on his behalf. IWD Investigation and Recovery Unit elected to participate by writing only. Department’s Exhibits A1-A8 were admitted. The administrative law judge took official notice of the claimant’s unemployment insurance benefits records.

NOTE TO CLAIMANT: You may find additional information about food, housing, and other resources by dialing 211 or at <https://dhs.iowa.gov/node/3250>

ISSUES:

Did the claimant file a timely appeal?

Is the claimant ineligible for benefits due to an outstanding fraud overpayment balance?

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant previously filed a claim with an effective date of August 24, 2008. Thereafter, in 2010, an investigatory audit was conducted regarding the claimant’s failure to report all wages while concurrently filed weekly continued claims for benefits. Consequently, a decision was issued on February 19, 2020, which found that the claimant was overpaid benefits of \$653.00, including interest and a 15% penalty due to fraud. (Department Exhibit A6). The claimant did not appeal the decision and it became final.

The claimant then established a claim with an effective date of March 15, 2020, in response to COVID-19. The claimant paid the outstanding overpayment amount owed, including interest, penalties, and lien fees on April 17, 2020 (Department Exhibit A7). The current outstanding

balance owed is \$0.00 (Department Exhibit A-7). Benefits on weekly claims were paid after the balance was paid in full.

An initial unemployment insurance decision (Reference 02) resulting in a disqualification of benefits due to the unpaid fraud balance (effective March 15, 2020) was mailed to the claimant's last known address of record on March 25, 2020. The decision contained a warning that an appeal must be postmarked or received by the Appeals Bureau by April 4, 2020. . Because April 4, 2020 was a Saturday, the final day to appeal was extended to April 6, 2020. The claimant received the decision within the appeal period. The appeal was not filed until May 14, 2020, which is after the date noticed on the disqualification decision (Department Exhibit A3(2)). The appeal was delayed due to incorrect information given to the claimant when he contacted the IWD customer service line (as directed to do in the initial decision).

REASONING AND CONCLUSIONS OF LAW:

The first issue to address is whether the appeal can be accepted as timely filed.

Iowa Code section 96.6(2) provides, in pertinent part:

Filing – determination – appeal.

The representative shall promptly examine the claim and any protest, take the initiative to ascertain relevant information concerning the claim, and, on the basis of the facts found by the representative, shall determine whether or not the claim is valid, the week with respect to which benefits shall commence, the weekly benefit amount payable and its maximum duration, and whether any disqualification shall be imposed. . . . Unless the claimant or other interested party, after notification or within ten calendar days after notification was mailed to the claimant's last known address, files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision.

Iowa Admin. Code r. 871-24.35(2) provides:

Date of submission and extension of time for payments and notices.

(2) The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.

a. For submission that is not within the statutory or regulatory period to be considered timely, the interested party must submit a written explanation setting forth the circumstances of the delay.

b. The division shall designate personnel who are to decide whether an extension of time shall be granted.

c. No submission shall be considered timely if the delay in filing was unreasonable, as determined by the department after considering the circumstances in the case.

d. If submission is not considered timely, although the interested party contends that the delay was due to division error or misinformation or delay or other action of the United States postal service, the division shall issue an appealable decision to the interested party.

The ten calendar days for appeal begins running on the mailing date. The "decision date" found in the upper right-hand portion of the representative's decision, unless otherwise corrected immediately below that entry, is presumptive evidence of the date of mailing. *Gaskins v.*

Unempl. Comp. Bd. of Rev., 429 A.2d 138 (Pa. Comm. 1981); *Johnson v. Board of Adjustment*, 239 N.W.2d 873, 92 A.L.R.3d 304 (Iowa 1976).

The record in this case shows that more than ten calendar days elapsed between the mailing date and the date this appeal was filed. The Iowa Supreme Court has declared that there is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and that the administrative law judge has no authority to change the decision of a representative if a timely appeal is not filed. *Franklin v. Iowa Dep't of Job Serv.*, 277 N.W.2d 877, 881 (Iowa 1979). Compliance with appeal notice provisions is jurisdictional unless the facts of a case show that the notice was invalid. *Beardslee v. Iowa Dep't of Job Serv.*, 276 N.W.2d 373, 377 (Iowa 1979); see also *In re Appeal of Elliott*, 319 N.W.2d 244, 247 (Iowa 1982). The question in this case thus becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. *Hendren v. Iowa Emp't Sec. Comm'n*, 217 N.W.2d 255 (Iowa 1974); *Smith v. Iowa Emp't Sec. Comm'n*, 212 N.W.2d 471, 472 (Iowa 1973).

The credible, undisputed evidence presented is the claimant's appeal was delayed due to misinformation given by an IWD customer service representative. Because the reason for the delay was due to Agency error, the appeal is accepted as timely. See Iowa Admin. Code r. 871-24.35(2).

For the reasons that follow, the administrative law judge concludes as follows:

Iowa Code section 96.16(4)(a) provides:

4. Misrepresentation.

a. An individual who, by reason of the nondisclosure or misrepresentation by the individual or by another of a material fact, has received any sum as benefits under this chapter while any conditions for the receipt of benefits imposed by this chapter were not fulfilled in the individual's case, or while the individual was disqualified from receiving benefits, shall, be liable to repay to the department for the unemployment compensation fund, a sum equal to the amount so received by the individual. If the department seeks to recover the amount of the benefits by having the individual pay to the department a sum equal to that amount, the department may file a lien with the county recorder in favor of the state on the individual's property and rights to property, whether real or personal. The amount of the lien shall be collected in a manner similar to the provisions for the collection of past-due contributions in section 96.14, subsection 3.

Iowa Code section 96.5(13) provides:

Overpayment resulting in disqualification. If the department finds that an individual has received benefits by reason of misrepresentation pursuant to section 96.16, such individual shall be disqualified for benefits until the balance of the benefits received by the individual due to misrepresentation, including all penalties, interest, and lien fees, is paid in full.

Iowa Workforce Development established an overpayment and imposed a penalty due to misrepresentation/fraud (Department exhibit A2). The decision is final at this time. As such, the claimant was ineligible for benefits due to an unpaid fraud overpayment balance from March 22, 2020 through April 16, 2020. Benefits are allowed effective April 17, 2020 following his payment in full, provided he is otherwise eligible.

DECISION:

The March 25, 2020 (reference 02) unemployment insurance decision is modified in favor of the claimant. The appeal is timely. The claimant is ineligible for benefits from March 15, 2020 through April 16, 2020 due to an unpaid fraud overpayment balanceⁱ. Benefits are allowed effective April 17, 2020, provided claimant is otherwise eligible.



Jennifer L. Beckman
Administrative Law Judge
Unemployment Insurance Appeals Bureau
Iowa Workforce Development
1000 East Grand Avenue
Des Moines, Iowa 50319-0209
Fax 515-478-3528

June 17, 2020
Decision Dated and Mailed

jlb/mh

ⁱ *Note to Claimant:* This decision determines you are not eligible for regular unemployment insurance benefits for a period of time. If you disagree with this decision you may file an appeal to the Employment Appeal Board by following the instructions on the first page of this decision. Individuals who do not qualify for regular unemployment insurance benefits, but who are currently unemployed for reasons related to COVID-19 may qualify for Pandemic Unemployment Assistance (PUA). **You will need to apply for PUA to determine your eligibility under the program.** Additional information on how to apply for PUA can be found at <https://www.iowaworkforcedevelopment.gov/pua-information>.