

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

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**JANI J GARCIA**  
Claimant

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**APPEAL 21A-UI-24162-JC-T  
ADMINISTRATIVE LAW JUDGE  
DECISION**

**OC:07/04/21  
Claimant: Appellant (6R)**

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Iowa Code § 96.4(3) – Able to and Available for Work  
Iowa Code § 17A.12(3) – Default Decision  
Iowa Admin. Code r. 871-26.14(7) – Dismissal of Appeal on Default

**STATEMENT OF THE CASE:**

The claimant/appellant, Jani J. Garcia, filed an appeal from the October 26, 2021 (reference 03) Iowa Workforce Development (“IWD”) unemployment insurance decision that denied benefits. Proper notice was given to the claimant/appellant for a telephone hearing on December 22, 2021 at 8:00 a.m. A review of the Appeals Bureau’s conference call system indicates that the appellant failed to call the toll-free number listed on the hearing notice at the time of the hearing. No hearing was held.

**ISSUE:**

Whether the appeal should be dismissed based on the appellant’s failure to appear and participate.

**FINDINGS OF FACT:**

The appellant was properly notified of the scheduled hearing for this appeal. The appellant failed to call the toll-free number listed on the hearing notice at the time of the hearing. The appellant did not participate or request a postponement of the hearing as required by the hearing notice. Official notice of the Clear2there hearing control screen is taken to establish that appellant did not call at the time of the hearing.

The hearing notice instruction specifically advised the appellant of the date and time of hearing. It also states:

**IMPORTANT NOTICE!**

**YOU MUST CALL** the toll-free number: **866-783-7021** at the time of the hearing. When instructed, enter the PIN Number . . . followed by the pound key [#] and wait for the administrative law judge to begin the hearing.

The administrative law judge **WILL NOT** call you for the hearing, you **MUST** call into the number provided above to participate. **Failure to participate in the hearing may result in the dismissal of your appeal.**

The back page of the hearing notice provided further hearing instructions stating, "You must call the toll-free number on the front of this notice at the time of the hearing to participate."

An insert was sent along with the hearing notice stating:

**ATTENTION!**

**Instructions for participating in a hearing have changed.**

Please review the enclosed hearing notice carefully and follow the instructions on how to join the call on the scheduled day and time of the hearing.

As a courtesy to the appellant the record was left open for a minimum of 15 minutes after the hearing start time to give the appellant a reasonable opportunity to participate. Holding the appellant in default for failure to appear and participate during a 15-minute window after the hearing start time is reasonable considering the time allocated for unemployment hearings.

The representative's decision denied benefits for the period of July 4-17, 2021 on the basis that claimant was not able and available for work due to illness.

The administrative law judge would note the claimant's availability for work due to illness for the period of July 4-31, 2021 has already been addressed in Appeal 21A-UI-19442-DG-T.

**REASONING AND CONCLUSIONS OF LAW:**

The Iowa Administrative Procedure Act at Iowa Code § 17A.12(3) provides that if a party fails to appear or participate in a hearing after proper service of notice, the judge may enter a default decision or proceed with the hearing and make a decision in the absence of the party.

Iowa Admin. Code r. 871-26.14(7) provides, in pertinent part:

(7) If a party has not responded to a notice of telephone hearing by providing the appeals bureau with the names and telephone numbers of the persons who are participating in the hearing by the scheduled starting time of the hearing or is not available at the telephone number provided, the presiding officer may proceed with the hearing. If the appealing party fails to provide a telephone number or is unavailable for the hearing, the presiding officer may decide the appealing party is in default and dismiss the appeal as provided in Iowa Code section 17A.12(3).

In this case, the appellant did not call the toll-free number listed on the hearing notice at the time of the hearing. The appellant is in default. The appeal should be dismissed.

If the appellant disagrees with this decision, the appellant may appeal the decision directly to the Employment Appeal Board, whose address is listed at the top right caption.

The issue of whether claimant was able and available for work for the period between July 4-17, 2021 has already been addressed through Appeal 21A-UI-19442-DG-T. The undersigned administrative law judge would have no authority to hear what is in essence an appeal from

another administrative law judge's decision. Therefore, the issue of whether the reference 03 decision is duplicative or has been previously adjudicated is remanded to the Benefits Bureau for review. (See Iowa Code Section 96.6(4)).

**DECISION:**

The October 26, 2021 (reference 03) unemployment insurance decision remains in effect as the appellant is in default and the appeal is dismissed.

**REMAND:**

The issue of whether the reference 03 decision on appeal here is duplicative or has been previously adjudicated is remanded to the Benefits Bureau for review.



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Jennifer L. Beckman  
Administrative Law Judge  
Unemployment Insurance Appeals Bureau  
Iowa Workforce Development  
1000 East Grand Avenue  
Des Moines, Iowa 50319-0209  
Fax 515-478-3528

January 21, 2022

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Decision Dated and Mailed

jlb/abd