IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

	68-0157 (9-06) - 3091078 - El
FORREST MCWILLIAMS Claimant	APPEAL NO: 11A-UI-01633-DT
	ADMINISTRATIVE LAW JUDGE DECISION
BE & K CONSTRUCTION COMPANY Employer	
	OC: 01/09/11 Claimant: Appellant (1)

Section 96.5-2-a – Discharge 871 IAC 26.14(7) – Late Call

STATEMENT OF THE CASE:

Forrest McWilliams (claimant) appealed a representative's February 2, 2011 decision (reference 01) that concluded he was not qualified to receive unemployment insurance benefits after a separation from employment from BE & K Construction Company (employer). Hearing notices were mailed to the parties' last known addresses of record for a telephone hearing to be held at 10:00 a.m. on March 9, 2011. The claimant failed to respond to the hearing notice and provide a telephone number at which he could be reached for the hearing and did not participate in the hearing. The employer responded to the hearing notice and indicated that Cheryl Clark would participate as the employer's representative with two other witnesses. When the administrative law judge contacted the employer for the hearing, Ms. Clark agreed that the administrative law judge should make a determination based upon a review of the available information. The record was considered closed at 10:10 a.m. At 10:18 a.m., the claimant called the Appeals Section and requested that the record be reopened. Based on a review of the available information and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

ISSUES:

Should the hearing record be reopened? Was the claimant discharged for work-connected misconduct?

FINDINGS OF FACT:

The claimant received the hearing notice prior to the March 9, 2011 hearing. The instructions inform the parties that if the party does not contact the Appeals Section and provide the phone number at which the party can be contacted for the hearing, the party will not be called for the hearing. The first time the claimant directly contacted the Appeals Section was on March 9, 2011, 18 minutes after the scheduled start time for the hearing. The claimant had not read all the information on the hearing notice, and had assumed that the Appeals Section would initiate the telephone contact even without a response to the hearing notice.

The claimant started working for the employer on or about June 25, 2007. He worked full time as carpenter. His last day of work was January 11, 2011. The employer discharged him on that date. The reason asserted for the discharge was excessive absenteeism including tardiness.

Between September 3, 2010 and December 31, 2010 the claimant had five instances of tardies and one absence which were treated by the employer as unexcused. Specifically, on September 3 he was late because he had missed the bus; on September 29 he was absent due to personal business; November 9 he was late due to childcare problems (for which he received a verbal counseling); on November 16 he was late and gave no reason (for which he received a written counseling); on November 17 he was late and gave no reason; on November 18 he was late and gave no reason (for which he was given a written warning and one day suspension). He was advised that if the attendance issues continued, he could be discharged.

On January 11, 2011 the claimant was scheduled to be at work at 6:00 a.m. He called to report he would be late at 6:33 a.m. and did not report for work until 7:28 a.m. The reason given for the tardy was that due to weather his children's daycare was closed. Due to this tardy after the prior incidents and warnings, the employer discharged the claimant.

REASONING AND CONCLUSIONS OF LAW:

The first issue in this case is whether the claimant's request to reopen the hearing should be granted or denied. After a hearing record has been closed the administrative law judge may not take evidence from a non-participating party but can only reopen the record and issue a new notice of hearing if the non-participating party has demonstrated good cause for the party's failure to participate. 871 IAC 26.14(7)b. The record shall not be reopened if the administrative law judge does not find good cause for the party's late contact. Id.

The first time the claimant called the Appeals Section for the March 9, 2011 hearing was after the hearing had been closed. Although the claimant intended to participate in the hearing, the claimant failed to read or follow the hearing notice instructions and did not contact the Appeals Section prior to the hearing. The rule specifically states that failure to read or follow the instructions on the hearing notice does not constitute good cause to reopen the hearing. 871 IAC 26.14(7)c. The claimant did not establish good cause to reopen the hearing. Therefore, the claimant's request to reopen the hearing is denied.

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work-connected misconduct. Iowa Code § 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. Cosper v. IDJS, 321 N.W.2d 6 (Iowa 1982); Iowa Code § 96.5-2-a.

In order to establish misconduct such as to disqualify a former employee from benefits an employer must establish the employee was responsible for a deliberate act or omission which was a material breach of the duties and obligations owed by the employee to the employer. 871 IAC 24.32(1)a; <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445 (Iowa 1979); <u>Henry v. Iowa Department of Job Service</u>, 391 N.W.2d 731, 735 (Iowa App. 1986). The conduct must show a willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer.

871 IAC 24.32(1)a; <u>Huntoon</u>, supra; <u>Henry</u>, supra. In contrast, mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute. 871 IAC 24.32(1)a; <u>Huntoon</u>, supra; <u>Newman v. Iowa Department of Job Service</u>, 351 N.W.2d 806 (Iowa App. 1984).

Excessive and unexcused absenteeism can constitute misconduct. 871 IAC 24.32(7). Tardies are treated as absences for purposes of unemployment insurance law. <u>Higgins v. Iowa</u> <u>Department of Job Service</u>, 350 N.W.2d 187 (Iowa 1984). Absences due to issues that are of purely personal responsibility, such as childcare issues, are not excusable. <u>Higgins</u>, supra; <u>Harlan v. Iowa</u> <u>Department of Job Service</u>, 350 N.W.2d 192 (Iowa 1984). The claimant's final tardy was not excused and was not due to illness or another excusable reason. The claimant had previously been warned that future occurrences could result in termination. <u>Higgins</u>, supra. The employer discharged the claimant for reasons amounting to work-connected misconduct.

DECISION:

The representative's February 2, 2011 decision (reference 01) is affirmed. The employer discharged the claimant for disqualifying reasons. The claimant is disqualified from receiving unemployment insurance benefits as of January 11, 2011. This disqualification continues until he has been paid ten times his weekly benefit amount for insured work, provided he is otherwise eligible. The employer's account will not be charged.

Lynette A. F. Donner Administrative Law Judge

Decision Dated and Mailed

ld/pjs