# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

68-0157 (9-06) - 3091078 - EI

**BEATRICE GAYE** 

Claimant

**APPEAL NO: 18A-UI-12029-JTT** 

ADMINISTRATIVE LAW JUDGE

**DECISION** 

SWIFT PORK COMPANY

Employer

OC: 11/04/18

Claimant: Respondent (6)

Iowa Code § 17A.12(3) – Default Decision Iowa Admin. Code r. 871-26.14(7) – Dismissal of Appeal on Default

### STATEMENT OF THE CASE:

The employer filed a timely appeal from the December 4, 2018 reference 02, decision that held the claimant was eligible for benefits provided she met all other eligibility requirements and that the employer's account could be charged for benefits, based on the deputy's conclusion that the claimant voluntarily quit on October 31, 2018 due to detrimental working conditions. A notice of hearing was mailed to the parties' last-known addresses of record for a telephone hearing to be held at 10:00 a.m. on January 18, 2019. Claimant Beatrice Gaye was available for the hearing. Employer representative Vicky Cervantes was initially available for the hearing, but after a break Ms. Cervantes requested, Ms. Cervantes was not available at the number the employer registered for the hearing. Krahn-English interpreter Charles Cooper assisted with the hearing. Based upon the employer/appellant's discontinued participation in the hearing and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law and decision.

#### ISSUE:

Should the appeal be dismissed based upon the employer/appellant not participating in the hearing?

## FINDINGS OF FACT:

The employer is the appellant in this matter. The employer was properly notified of the appeal hearing set for 10:00 a.m. on January 18, 2019 through the hearing notice that was mailed to the employer's last-known address of record on January 7, 2019. The hearing had initially been set for an earlier date, but had to be rescheduled to January 18, 2019 due to the interpreter's availability issues. The employer registered a telephone number for the hearing and named Vicky Cervantes as the employer's representative. The hearing started on schedule. Ms. Cervantes advised that she would need to leave the hearing at 11:00 a.m. for a two-minute meeting. Based on Ms. Cervantes' request, the hearing recessed at 10:58 a.m. No testimony had been given at that point. Before the recess, Ms. Cervantes advised that she would be available to continue with the hearing at 11:05 a.m. At 11:07 a.m., the administrative law judge commenced contacting the parties so that the appeal hearing could continue. Claimant Beatrice

Gaye and interpreter Charles Cooper answered at their registered number and were available to continue with the hearing. Ms. Cervantes was not available at the registered number. Between 11:07 a.m. and 11:30 a.m., the administrative law judge made four attempts to reach Ms. Cervantes at the number the employer registered for the hearing. On each attempt no one answered. On the second, third, and fourth attempt to reach the employer, the administrative law judge left a voicemail message. At 11:34 a.m., the administrative law judge closed the hearing record and dismissed the claimant and the interpreter.

The December 4, 2018 reference 02, decision held the claimant was eligible for benefits provided she met all other eligibility requirements and the employer's account could be charged for benefits, based on the deputy's conclusion that the claimant voluntarily quit on October 31, 2018 due to detrimental working conditions.

# **REASONING AND CONCLUSIONS OF LAW:**

The Iowa Administrative Procedures Act at Iowa Code § 17A.12(3) provides in pertinent part:

If a party fails to appear or participate in a contested case proceeding after proper service of notice, the presiding officer may, if no adjournment is granted, enter a default decision or proceed with the hearing and make a decision in the absence of the party. ... If a decision is rendered against a party who failed to appear for the hearing and the presiding officer is timely requested by that party to vacate the decision for good cause, the time for initiating a further appeal is stayed pending a determination by the presiding officer to grant or deny the request. If adequate reasons are provided showing good cause for the party's failure to appear, the presiding officer shall vacate the decision and, after proper service of notice, conduct another evidentiary hearing. If adequate reasons are not provided showing good cause for the party's failure to appear, the presiding officer shall deny the motion to vacate.

Iowa Administrative Code rule 871-26.14(7) provides:

- (7) If a party has not responded to a notice of telephone hearing by providing the appeals bureau with the names and telephone numbers of the persons who are participating in the hearing by the scheduled starting time of the hearing or is not available at the telephone number provided, the presiding officer may proceed with the hearing. If the appealing party fails to provide a telephone number or is unavailable for the hearing, the presiding officer may decide the appealing party is in default and dismiss the appeal as provide in lowa Code section 17A.12(3). The record may be reopened if the absent party makes a request to reopen the hearing in writing under subrule 26.8(3) and shows good cause for reopening the hearing.
- a. If an absent party responds to the hearing notice while the hearing is in progress, the presiding officer shall pause to admit the party, summarize the hearing to that point, administer the oath, and resume the hearing.
- b. If a party responds to the notice of hearing after the record has been closed and any party which has participated is no longer on the telephone line, the presiding officer shall not take the evidence of the late party.
- c. Failure to read or follow the instructions on the notice of hearing shall not constitute good cause for reopening the record.

Iowa Administrative Code rule 871-26.8(4) provides:

(4) A request to reopen a record or vacate a decision must be made in writing. If necessary, the presiding officer may hear, ex parte, additional information regarding the request for reopening. The granting or denial of such a request may be used as grounds for appeal to the employment appeal board of the department of inspections and appeals upon the issuance of the presiding officer's final decision in the case.

The employer/appellant appealed the representative's decision but failed to participate in the The employer/appellant has therefore defaulted on its appeal pursuant to lowa Code §17A.12(3) and Iowa Admin. Code r. 871-24.14(7), and the representative's decision remains in force and effect.

If the employer/appellant disagrees with this decision, pursuant to the rule, the employer/appellant must make a written request to the administrative law judge that the hearing be reopened within 15 days after the mailing date of this decision. The written request should be mailed to the administrative law judge at the address listed at the end of this decision and must explain the good cause that prevented the employer/appellant from participating in the hearing at its scheduled time.

#### **DECISION:**

The December 4, 2018 reference 02, decision is affirmed. The decision that held the claimant was eligible for benefits provided she met all other eligibility requirements and the employer's account could be charged for benefits, based on the deputy's conclusion that the claimant voluntarily quit on October 31, 2018 due to detrimental working conditions, remains in effect.

James E. Timberland Administrative Law Judge Unemployment Insurance Appeals Bureau Iowa Workforce Development 1000 East Grand Avenue Des Moines, Iowa 50319-0209 Fax 515-478-3528

Decision Dated and Mailed

jet/rvs