# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

**ANGELA N SHACKELFORD** 

Claimant

**APPEAL 21A-UI-21586-LJ-T** 

ADMINISTRATIVE LAW JUDGE DECISION

THE EASTER SEAL SOCIETY OF IA INC

Employer

OC: 08/08/21

Claimant: Appellant (1)

Iowa Code § 96.4(3) – Ability to and Availability for Work Iowa Code § 96.6(2) – Timeliness of Appeal

#### STATEMENT OF THE CASE:

On September 27, 2021, claimant Angela N. Shackelford filed an appeal from the September 14, 2021 (reference 02) unemployment insurance decision that denied benefits based on a determination that claimant was not able to work and available for work. The parties were properly notified of the hearing. A telephonic hearing was held at 2:00 p.m. on Thursday, November 18, 2021. The claimant, Angela Schakelford, participated. The employer, Michelle Van Oort, participated through Michelle Van Oort, Director of Data Management and Compensation. Claimant's Exhibit A through J and Employer's Exhibit 1 through 4 were received and admitted into the record without objection. Department's Exhibits D-1 and D-2 were admitted into the record to assist in addressing the timeliness issue. The administrative law judge took official notice of the administrative record.

### ISSUE:

Did the claimant file a timely appeal?

## FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: A disqualification decision was mailed to claimant's last known address of record on September 14, 2021. She did receive the decision within ten days, on September 20, 2021. The decision contained a warning that an appeal must be postmarked or received by the Appeals Bureau by September 24, 2021. The appeal was not filed until September 27, 2021, which is after the date noticed on the disqualification decision. Claimant mistakenly believed that she had until September 27 to file her appeal. She did not realize the deadline had passed until it was too late to meet the deadline.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes claimant failed to file a timely appeal.

lowa Code § 96.6(2) provides, in pertinent part: "[u]nless the claimant or other interested party, after notification or within ten calendar days after notification was mailed to the claimant's last known address, files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision."

Iowa Admin. Code r. 871-24.35(1) provides:

- 1. Except as otherwise provided by statute or by division rule, any payment, appeal, application, request, notice, objection, petition, report or other information or document submitted to the division shall be considered received by and filed with the division:
- (a) If transmitted via the United States Postal Service on the date it is mailed as shown by the postmark, or in the absence of a postmark the postage meter mark of the envelope in which it is received; or if not postmarked or postage meter marked or if the mark is illegible, on the date entered on the document as the date of completion.
- (b) If transmitted via the State Identification Date Exchange System (SIDES), maintained by the United States Department of Labor, on the date it was submitted to SIDES.
- (c) If transmitted by any means other than [United States Postal Service or the State Identification Data Exchange System (SIDES)], on the date it is received by the division.

Iowa Admin. Code r. 871-24.35(2) provides:

2. The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.

The Iowa Supreme Court has declared that there is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and that the administrative law judge has no authority to change the decision of a representative if a timely appeal is not filed. *Franklin v. IDJS*, 277 N.W.2d 877, 881 (Iowa 1979). Compliance with appeal notice provisions is jurisdictional unless the facts of a case show that the notice was invalid. *Beardslee v. IDJS*, 276 N.W.2d 373, 377 (Iowa 1979); see also *In re Appeal of Elliott* 319 N.W.2d 244, 247 (Iowa 1982).

Here, the claimant received the decision in the mail and, therefore, had an opportunity to file an appeal prior to the appeal deadline. While the administrative law judge understands that the claimant made a simple mistake in misreading the appeal deadline, the law does not provide for a mechanism to find an appeal timely in this situation. Claimant's delay was not due to an error or misinformation from the Department or due to delay or other action of the United States Postal Service. No other good cause reason has been established for the delay. Claimant's appeal was not filed on time and the administrative law judge lacks jurisdiction (authority) to decide the other issue in this matter.

## **DECISION:**

The September 14, 2021, (reference 02) unemployment insurance decision is affirmed. The appeal in this case was not timely, and the decision of the representative remains in effect.

Elizabeth A. Johnson

Administrative Law Judge

Unemployment Insurance Appeals Bureau

December 27, 2021

Decision Dated and Mailed

lj/abd