

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

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**HAROLD E WHITE**  
Claimant

**U-HAUL COMPANY OF IOWA INC**  
Employer

**APPEAL 22A-UI-06541-AD-T**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**OC: 09/26/21  
Claimant: Respondent (2R)**

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Iowa Code § 96.6(2) – Timeliness of Protest

**STATEMENT OF THE CASE:**

On March 11, 2022, U-Haul Company of Iowa Inc (employer/appellant) filed an appeal from the Iowa Workforce Development (“IWD”) decision dated March 1, 2022 (reference 02) that determined employer’s protest could not be accepted because it was untimely and employer’s account may be charged for benefits paid.

A telephone hearing was held on April 25, 2022. The parties were properly notified of the hearing. Harold White (claimant/appellant) did not appear or participate. Employer participated by General Manager Tamara Koob.

Official notice was taken of the administrative record, including the notice of appeal and statement of protest.

**ISSUE:**

Whether employer filed a timely protest.

**FINDINGS OF FACT:**

Having reviewed the evidence in the record, the administrative law judge finds:

The Notice of Claim was mailed to employer at the above address on September 29, 2021. That was employer’s correct business address on that date. The notice of claim contains a warning that the Employer Statement of Protest is due ten days from the initial notice date and gave a response deadline of October 12, 2021. The Notice of Claim further states “protest forms submitted to Iowa Workforce Development must be postmarked or faxed by the due date shown above.”

The employer completed and signed the Employer Statement of Protest and successfully faxed it to IWD on October 12, 2021 at approximately 2 p.m. For reasons that are unclear, IWD did not consider the Statement of Protest to be received until October 13, 2021.

The claimant's separation from employment has not yet been the subject of a Benefits Bureau fact-finding interview.

### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the decision dated March 1, 2022 (reference 02) that determined employer's protest could not be accepted because it was untimely and employer's account may be charged for benefits paid is REVERSED.

Iowa Code § 96.6(2) provides:

2. Initial determination. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant.

Iowa Admin. Code r. 871-24.35(1)(a) provides:

1. Except as otherwise provided by statute or by division rule, any payment, appeal, application, request, notice, objection, petition, report or other information or document submitted to the division shall be considered received by and filed with the division:

- (a) If transmitted via the United States Postal Service on the date it is mailed as shown by the postmark, or in the absence of a postmark the postage meter mark on the envelope in which it is received; or if not postmarked or postage meter marked or if the mark is illegible, on the date entered on the document as the date of completion.
- (b) If transmitted via the State Identification Data Exchange System (SIDES), maintained by the United States Department of Labor, on the date it was submitted to SIDES.
- (c) If transmitted by any means other than [United States Postal Service or the State Identification Data Exchange System (SIDES)], on the date it is received by the division.

Iowa Admin. Code r. 871-24.35(2) provides:

2. The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.

There is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and the Administrative Law Judge has no authority to change the decision of representative if a timely appeal is not filed. *Franklin v. Iowa Dept. Job Service*, 277 N.W.2d 877, 881 (Iowa 1979). The ten-day period for appealing an initial determination concerning a claim for benefits has been described as jurisdictional. *Messina v. Iowa Dept. of Job Service*, 341 N.W.2d 52, 55 (Iowa 1983); *Beardslee v. Iowa Dept. Job Service*, 276 N.W.2d 373 (Iowa 1979). The only basis for changing the ten-day period would be where notice to the appealing party was constitutionally invalid. *E.g. Beardslee v. Iowa Dept. Job Service*, 276 N.W.2d 373, 377 (Iowa 1979). The question in such cases becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. *Hendren v. Iowa Employment Sec. Commission*, 217 N.W.2d 255 (Iowa 1974); *Smith v. Iowa Employment Sec. Commission*, 212 N.W.2d 471 (Iowa 1973). The question of whether the Claimant has been denied a reasonable opportunity to assert an appeal is also informed by rule 871-24.35(2) which states that "the

submission of any ...appeal...not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.”

Employer complied with the instructions on the Notice of Claim which state “protest forms submitted to Iowa Workforce Development must be postmarked or faxed by the due date shown above.” The employer completed and signed the Employer Statement of Protest and successfully faxed it to IWD on the due date, October 12, 2021, at approximately 2 p.m. For reasons that are unclear, IWD did not consider the Statement of Protest to be received until October 13, 2021. Fax transmissions are nearly instantaneous and so the fax was clearly received on October 12, not October 13, 2021.


The administrative law judge notes employer may wish to sign up for electronic claim notifications from IWD to avoid potential delays in the future. Further information is available at <https://www.iowaworkforcedevelopment.gov/my-iowa-unemployment-insurance-employers-and-agents>.

**DECISION:**

The decision dated March 1, 2022 (reference 02) that determined employer’s protest could not be accepted because it was untimely and employer’s account may be charged for benefits paid is REVERSED. The protest was timely.

**REMAND:**

The separation issue is remanded to the Benefits Bureau of Iowa Workforce Development for a fact-finding interview and unemployment insurance decision.



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Andrew B. Duffelmeyer  
Administrative Law Judge  
Unemployment Insurance Appeals Bureau  
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April 28, 2022  
Decision Dated and Mailed

abd/abd