# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

THOMAS J APPLEBY Claimant

# APPEAL 19A-UI-02910-NM-T

ADMINISTRATIVE LAW JUDGE DECISION

AVENTURE STAFFING & PROFESSIONAL Employer

> OC: 03/10/19 Claimant: Appellant (1)

Iowa Code § 96.4(3) – Able to and Available for Work Iowa Code § 96.5(3)a – Failure to Accept Work

## STATEMENT OF THE CASE:

On April 8, 2019, the claimant filed an appeal from the April 4, 2019, (reference 03) unemployment insurance decision that denied benefits. The parties were properly notified about the hearing. A telephone hearing was held on April 26, 2019. Claimant participated and testified. Employer participated through Human Resource Specialist Toni Holguin. Employer's Exhibits 1 through 6 were received into evidence and official notice was taken of the claimant's WAGE record.

### **ISSUES:**

Was a suitable offer of work made to the claimant? If so, did the claimant fail to accept and was the failure to do so for a good cause reason?

### FINDINGS OF FACT:

Having heard the testimony and having reviewed the evidence in the record, the administrative law judge finds: Employer made an offer of work to claimant via telephone on March 14, 2019. That offer was for full-time work as a furniture assembler, 40 hours per week, eight hours a day, Monday through Friday, beginning at 6:30 a.m. The wage offered for the job is \$16.00. Claimant's average weekly wage is \$619.00. The offer was made in the first week of unemployment. Claimant declined the offer because his experience was in janitorial work and he did not feel he was qualified for the position. He was also concerned it would be too face-paced. The employer testified the position did not require any specialized knowledge or experience and it felt claimant would be a good fit for the job.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes claimant failed to accept a suitable offer of work.

Iowa Code section 96.5(3)a provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

3. Failure to accept work. If the department finds that an individual has failed, without good cause, either to apply for available, suitable work when directed by the department or to accept suitable work when offered that individual. The department shall, if possible, furnish the individual with the names of employers which are seeking employees. The individual shall apply to and obtain the signatures of the employers designated by the department on forms provided by the department. However, the employers may refuse to sign the forms. The individual's failure to obtain the signatures of designated employers, which have not refused to sign the forms, shall disqualify the individual for benefits until requalified. To requalify for benefits after disqualification under this subsection, the individual shall work in and be paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

a. (1) In determining whether or not any work is suitable for an individual, the department shall consider the degree of risk involved to the individual's health, safety, and morals, the individual's physical fitness, prior training, length of unemployment, and prospects for securing local work in the individual's customary occupation, the distance of the available work from the individual's residence, and any other factor which the department finds bears a reasonable relation to the purposes of this paragraph. Work is suitable if the work meets all the other criteria of this paragraph and if the gross weekly wages for the work equal or exceed the following percentages of the individual's average weekly wage for insured work paid to the individual during that quarter of the individual's base period in which the individual's wages were highest:

(a) One hundred percent, if the work is offered during the first five weeks of unemployment.

(b) Seventy-five percent, if the work is offered during the sixth through the twelfth week of unemployment.

(c) Seventy percent, if the work is offered during the thirteenth through the eighteenth week of unemployment.

(d) Sixty-five percent, if the work is offered after the eighteenth week of unemployment.

(2) However, the provisions of this paragraph shall not require an individual to accept employment below the federal minimum wage.

Iowa Admin. Code r. 871-24.24(1)a provides:

(1) Bona fide offer of work.

a. In deciding whether or not a claimant failed to accept suitable work, or failed to apply for suitable work, it must first be established that a bona fide offer of work was made to the individual by personal contact or that a referral was offered to the claimant by personal contact to an actual job opening and a definite refusal was made by the individual. For purposes of a recall to work, a registered letter shall be deemed to be sufficient as a personal contact. Iowa Admin. Code r. 871-24.23 provides:

Availability disqualifications. The following are reasons for a claimant being disqualified for being unavailable for work.

(3) If an individual places restrictions on employability as to the wages and type of work that is acceptable and when considering the length of unemployment, such individual has no reasonable expectancy of securing work, such individual will be deemed not to have met the availability requirements of Iowa Code section 96.4(3).

•••

(20) Where availability for work is unduly limited because the claimant is waiting to be recalled to work by a former employer or waiting to go to work for a specific employer and will not consider suitable work with other employers.

The offer was suitable as it was made via telephone and provided specific terms of employment. The wages offered exceeded the claimant's average weekly wage. Claimant turned down the offer based on his subjective belief he was not qualified for the position. This belief was based on the fact that claimant had not previously done that type of job and thought it might be too fast paced. The employer believed claimant was qualified as the position did not require any specialized knowledge or prior experience. As such, claimant had failed to show a good cause reason for declining the offer or work. Benefits are withheld.

## **DECISION:**

The April 4, 2019, (reference 03) decision is affirmed. Claimant failed to accept a suitable offer of work. Benefits are withheld until such time as the claimant works in and has been paid wages equal to ten times his weekly benefit amount, provided he is otherwise eligible.

Nicole Merrill Administrative Law Judge

Decision Dated and Mailed

nm/rvs