# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

**ALLAN D BROWN** 

Claimant

**APPEAL 15A-UI-07057-CL-T** 

ADMINISTRATIVE LAW JUDGE DECISION

**DAC INC** 

**Employer** 

OC: 05/31/15

Claimant: Appellant (1)

Iowa Code § 96.5(2)a – Discharge for Misconduct

## STATEMENT OF THE CASE:

The claimant filed an appeal from the June 15, 2015, (reference 01) unemployment insurance decision that denied benefits based on misconduct. The parties were properly notified about the hearing. A telephone hearing was held on July 23, 2015. Claimant participated. Employer participated through Human Resources Assistant Jill Kent and Regional Director of Home Community Based Services Melinda Haley. Employer's Exhibit 1 was received.

## ISSUE:

Was the claimant discharged for disqualifying job-related misconduct?

## **FINDINGS OF FACT:**

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant was employed full-time as a direct support professional from May 30, 2014 and was separated from employment on June 1, 2015, when he was terminated. As a direct support professional, claimant was responsible for caring for the individuals served by employer.

On June 1, 2015, claimant was working on the third shift. Claimant's co-worker took a picture and video of claimant sleeping during work hours and sent the files to claimant's supervisor. The supervisor called claimant and terminated his employment for sleeping during work hours.

Employer has numerous policies prohibiting sleep during working hours. Employer's policies warn that employees will be terminated if found sleeping during working hours. Claimant was aware he would be terminated if he slept during working hours.

Employer cannot allow employees to sleep during work hours. Doing so would compromise the safety of the individuals served and violate employer's contract to receive Medicaid funding.

#### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

The employer has the burden to prove the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law. *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982). The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262 (Iowa Ct. App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. Iowa Dep't of Job Serv.*, 425 N.W.2d 679 (Iowa Ct. App. 1988). The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. *Lee v. Emp't Appeal Bd.*, 616 N.W.2d 661 (Iowa 2000).

Misconduct must be "substantial" to warrant a denial of job insurance benefits. *Newman v. Iowa Dep't of Job Serv.*, 351 N.W.2d 806 (Iowa Ct. App. 1984). When based on carelessness, the carelessness must actually indicate a "wrongful intent" to be disqualifying in nature. *Id.* Negligence does not constitute misconduct unless recurrent in nature; a single act is not disqualifying unless indicative of a deliberate disregard of the employer's interests. *Henry v. Iowa Dep't of Job Serv.*, 391 N.W.2d 731 (Iowa Ct. App. 1986). Poor work performance is not

misconduct in the absence of evidence of intent. *Miller v. Emp't Appeal Bd.*, 423 N.W.2d 211 (Iowa Ct. App. 1988).

Claimant denies sleeping in the workplace. In assessing the credibility of witnesses, the administrative law judge should consider the evidence using his or her own observations, common sense and experience. State v. Holtz, 548 N.W.2d 162, 163 (Iowa App. 1996). Respondent submitted a photograph which clearly depicts the person identified as claimant sleeping in the workplace. Claimant is laying in a reclined armchair with his eyes closed and mouth open. Haley also testified that she viewed the video footage of claimant sleeping. The video was accompanied by audio that revealed claimant was also snoring. Claimant's explanation that he may have been blinking or taking a break with his eyes closed is not convincing, especially when he was, at the same time, in a reclined position in an armchair with his mouth wide open.

The employer has presented substantial and credible evidence that claimant was sleeping on the job. The employer has a duty to protect the safety of the individuals it serves. Claimant's actions are misconduct even without prior warning.

## **DECISION:**

The June 15, 2015, (reference 01) unemployment insurance decision is affirmed. The claimant was discharged from employment due to job-related misconduct. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible.

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Decision Dated and Mailed

cal/pjs