

**IOWA WORKFORCE DEVELOPMENT  
Unemployment Insurance Appeals Section  
1000 East Grand—Des Moines, Iowa 50319  
DECISION OF THE ADMINISTRATIVE LAW JUDGE  
68-0157 (7-97) – 3091078 - EI**

**KATHY J COCHRAN  
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**CAMBRIDGE CAREERS INC  
STE 1A  
610 – 32<sup>ND</sup> AVE SW  
CEDAR RAPIDS IA 52404-3910**

**Appeal Number: 05A-UI-03665-LT  
OC: 02-13-05 R: 03  
Claimant: Appellant (2)**

**This Decision Shall Become Final**, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the **Employment Appeal Board, 4th Floor—Lucas Building, Des Moines, Iowa 50319.**

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

1. The name, address and social security number of the claimant.
2. A reference to the decision from which the appeal is taken.
3. That an appeal from such decision is being made and such appeal is signed.
4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

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(Administrative Law Judge)

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(Decision Dated & Mailed)

Iowa Code §96.4(3) - Able and Available  
Iowa Code §96.5(3)a – Work Refusal

STATEMENT OF THE CASE:

Claimant filed a timely appeal from the March 28, 2005, reference 08, decision that denied benefits. After due notice was issued, a hearing was held on April 28, 2005. Claimant did participate. Employer did participate through Chris Delfosse.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: On March 8, 2005, Crystal Lansing (did not participate in the hearing) asked claimant if she would be interested in industrial work at United Foods even though she was registered for clerical work. Claimant said she would at least consider an offer. Employer then made an offer of work on March 8, 2005 to work at United Foods on a ten-hour shift from 11:00 a.m. to 9:30 p.m. at

\$9.50 per hour. It was not determined at the time how frequently the breaks would be scheduled. Claimant was concerned about break times because she is a diabetic and Crystal Lansing called the company but the call was not answered and the message was not returned. Claimant's average weekly wage is \$172.03. The offer was made in the fourth week of unemployment. Claimant declined the offer because she was not available for work longer than an eight-hour shift due to diabetic medical restrictions. Employer did not request medical documentation of her restrictions but claimant verbally relayed them to Lansing on March 8. Claimant had already performed a long-term and a short-term clerical assignment for employer that did meet her restrictions.

#### REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes claimant did decline an offer of work, which was not suitable.

Iowa Code section 96.5-3-a provides:

An individual shall be disqualified for benefits:

3. Failure to accept work. If the department finds that an individual has failed, without good cause, either to apply for available, suitable work when directed by the department or to accept suitable work when offered that individual. The department shall, if possible, furnish the individual with the names of employers which are seeking employees. The individual shall apply to and obtain the signatures of the employers designated by the department on forms provided by the department. However, the employers may refuse to sign the forms. The individual's failure to obtain the signatures of designated employers, which have not refused to sign the forms, shall disqualify the individual for benefits until requalified. To requalify for benefits after disqualification under this subsection, the individual shall work in and be paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

a. In determining whether or not any work is suitable for an individual, the department shall consider the degree of risk involved to the individual's health, safety, and morals, the individual's physical fitness, prior training, length of unemployment, and prospects for securing local work in the individual's customary occupation, the distance of the available work from the individual's residence, and any other factor which the department finds bears a reasonable relation to the purposes of this paragraph. Work is suitable if the work meets all the other criteria of this paragraph and if the gross weekly wages for the work equal or exceed the following percentages of the individual's average weekly wage for insured work paid to the individual during that quarter of the individual's base period in which the individual's wages were highest:

- (1) One hundred percent, if the work is offered during the first five weeks of unemployment.
- (2) Seventy-five percent, if the work is offered during the sixth through the twelfth week of unemployment.
- (3) Seventy percent, if the work is offered during the thirteenth through the eighteenth week of unemployment.

(4) Sixty-five percent, if the work is offered after the eighteenth week of unemployment.

However, the provisions of this paragraph shall not require an individual to accept employment below the federal minimum wage.

871 IAC 24.24(4) provides:

(4) Work refused when the claimant fails to meet the benefit eligibility conditions of Iowa Code section 96.4(3). Before a disqualification for failure to accept work may be imposed, an individual must first satisfy the benefit eligibility conditions of being able to work and available for work and not unemployed for failing to bump a fellow employee with less seniority. If the facts indicate that the claimant was or is not available for work, and this resulted in the failure to accept work or apply for work, such claimant shall not be disqualified for refusal since the claimant is not available for work. In such a case it is the availability of the claimant that is to be tested. Lack of transportation, illness or health conditions, illness in family, and childcare problems are generally considered to be good cause for refusing work or refusing to apply for work. However, the claimant's availability would be the issue to be determined in these types of cases.

Iowa Code section 96.4-3 provides:

An unemployed individual shall be eligible to receive benefits with respect to any week only if the department finds that:

3. The individual is able to work, is available for work, and is earnestly and actively seeking work. This subsection is waived if the individual is deemed partially unemployed, while employed at the individual's regular job, as defined in section 96.19, subsection 38, paragraph "b", unnumbered paragraph 1, or temporarily unemployed as defined in section 96.19, subsection 38, paragraph "c". The work search requirements of this subsection and the disqualification requirement for failure to apply for, or to accept suitable work of section 96.5, subsection 3 are waived if the individual is not disqualified for benefits under section 96.5, subsection 1, paragraph "h".

The offer was not suitable, as claimant had not worked in industrial assignments for employer in the past. Her history was clerical during regular business hours. Just because claimant agreed to consider industrial work does not mean she waived her medical restrictions or prior work history limitations. Therefore, benefits are allowed, provided claimant is otherwise eligible.

DECISION:

The March 28, 2005, reference 08, decision is reversed. Claimant did decline an unsuitable offer of work and was available to work at clerical duties during regular business hours as she had in the past for this employer.

dml/pjs