IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

AMY L FRAZIER 3239 HUNTERS RUN DR VAN METER IA 50261

PALMER COMPANIES INC D/B/A PALMER STAFFING 3737 WOODLAND AVE #300 WEST DES MOINES IA 50266 Appeal Number: 04A-UI-12777-RT

OC: 08-22-04 R: 02 Claimant: Respondent (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4<sup>th</sup> Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

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Section 96.2 – Initial Determination (Timeliness of Appeal)

### STATEMENT OF THE CASE:

The employer, Palmer Companies, Inc., doing business as Palmer Staffing, filed an appeal from an unemployment insurance decision dated November 19, 2004, reference 04, allowing unemployment insurance benefits to the claimant, Amy L. Frazier. After due notice was issued, a telephone hearing was held on December 21, 2004, with the claimant not participating. The claimant did not call in a telephone number, either before the hearing or during the hearing, where she and/or any of her witnesses could be reached for the hearing, as instructed in the notice of appeal. Laurie Wellendorf, Staffing Consultant, participated in the hearing for the employer. Department Exhibit 1 was admitted into evidence. The administrative law judge takes official notice of Iowa Workforce Development unemployment insurance records for the claimant.

### FINDINGS OF FACT:

Having heard the testimony of the witness and having examined all of the evidence in the record, the administrative law judge finds: An authorized representative of Iowa Workforce Development issued a decision in this matter on November 19, 2004, reference 04, determining that the claimant was eligible to receive unemployment insurance benefits because records indicate she said she did not voluntarily quit on October 12, 2004 but was discharged by her employer, and her employer has failed to furnish any information to the contrary and there is no evidence of willful or deliberate misconduct on the claimant's part. That decision was sent to the employer on November 19, 2004 at the employer's correct address. That decision indicated that an appeal had to be postmarked or otherwise received by the Appeals Section by November 29, 2004. However, as shown by Department Exhibit 1, the employer's appeal was faxed to the Appeals Section on November 30, 2004, and received by the Appeals Section on that date, one day late. The employer's witness, Laurie Wellendorf, Staffing Consultant, did not know why the appeal was late, nor did she know when she had received the decision from which the employer sought to appeal.

# REASONING AND CONCLUSIONS OF LAW:

The questions presented by this appeal are as follows:

- 1. Whether the employer filed a timely appeal or, if not, whether the employer can demonstrate good cause for such failure. The administrative law judge concludes that the employer's appeal was not timely and the employer has not demonstrated good cause for a delay in the filing of its appeal and, as a consequence, the employer's appeal should not be accepted and the administrative law judge has no jurisdiction to reach the remaining issues.
- 2. Whether the claimant's separation from employment was a disqualifying event. The administrative law judge does not have jurisdiction to reach this issue.
- 3. Whether the claimant is overpaid unemployment insurance benefits. The administrative law judge does not have jurisdiction to reach this issue.

# Iowa Code Section 96.6-2 provides:

2. Initial determination. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant. The representative shall promptly examine the claim and any protest, take the initiative to ascertain relevant information concerning the claim, and, on the basis of the facts found by the representative, shall determine whether or not the claim is valid, the week with respect to which benefits shall commence, the weekly benefit amount payable and its maximum duration, and whether any disqualification shall be imposed. The claimant has the burden of proving that the claimant meets the basic eligibility conditions of section 96.4. The employer has the burden of proving that the claimant is disqualified for benefits pursuant to section 96.5, except as provided by this subsection. The claimant has the initial burden to produce evidence showing that the claimant is not disqualified for benefits in cases involving section 96.5, subsection 10, and has the burden of proving that a voluntary quit pursuant to section 96.5, subsection 1, was for good cause attributable to the employer and that the claimant is not disqualified for benefits in cases involving section 96.5,

subsection 1, paragraphs "a" through "h". Unless the claimant or other interested party, after notification or within ten calendar days after notification was mailed to the claimant's last known address, files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision. If an administrative law judge affirms a decision of the representative, or the appeal board affirms a decision of the administrative law judge allowing benefits, the benefits shall be paid regardless of any appeal which is thereafter taken, but if the decision is finally reversed, no employer's account shall be charged with benefits so paid and this relief from charges shall apply to both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

The ten calendar days for appeal begins running on the mailing date. The "decision date" found in the upper right-hand portion of the representative's decision, unless otherwise corrected immediately below that entry, is presumptive evidence of the date of mailing. Gaskins v. Unempl. Comp. Bd. of Rev., 429 A.2d 138 (Pa. Comm. 1981); Johnson v. Board of Adjustment, 239 N.W.2d 873, 92 A.L.R.3d 304 (Iowa 1976).

Pursuant to rules 871 IAC 26.2(96)(1) and 871 IAC 24.35(96)(1), appeals are considered filed when postmarked, if mailed. Messina v. IDJS, 341 N.W.2d 52 (Iowa 1983).

The record in this case shows that more than ten calendar days elapsed between the mailing date and the date this appeal was filed. The lowa Supreme Court has declared that there is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and that the administrative law judge has no authority to change the decision of a representative if a timely appeal is not filed. Franklin v. IDJS, 277 N.W.2d 877, 881 (Iowa 1979). Compliance with appeal notice provisions is jurisdictional unless the facts of a case show that the notice was invalid. Beardslee v. IDJS, 276 N.W.2d 373, 377 (Iowa 1979); see also In re Appeal of Elliott 319 N.W.2d 244, 247 (Iowa 1982). The question in this case thus becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion? Hendren v. IESC, 217 N.W.2d 255 (Iowa 1974); Smith v. IESC, 212 N.W.2d 471, 472 (Iowa 1973).

(1) The record shows that the appellant did have a reasonable opportunity to file a timely appeal.

The administrative law judge concludes that the employer has the burden to prove that its appeal was timely or that it had good cause for the delay in the filing of its appeal. The administrative law judge concludes that the employer has failed to meet its burden of proof to demonstrate by a preponderance of the evidence either that its appeal was timely or that it had good cause for the delay in the filing of its appeal. The employer must have received the decision from which it seeks to appeal because it attempted to appeal such decision. On its face, the employer's appeal appears to be one day late, as shown at Department Exhibit 1 and as set out in the findings of fact. The employer's witness, Laurie Wellendorf, Staffing Consultant, credibly testified that she did not know why the appeal was late. She testified that she believed that she had prepared the appeal on November 19, 2004, but the administrative law judge notes that that was actually the day the decision was sent out. Further, if the employer had received the decision by that time and done the appeal at that time, the appeal would not have been late. The administrative law judge notes that the Appeals Section fax machine is on and operating 24 hours a day, 7 days a week. Ms. Wellendorf had no reason or explanation why the appeal was faxed on November 30, 2004, one day late. The administrative law judge does note that the appeal is only one day late but, nevertheless, the issue here is one

of jurisdiction going to the direct authority of the administrative law judge to decide other issues in this matter. Accordingly, the administrative law judge concludes that the employer's attempted appeal of the decision dated November 19, 2004, reference 04, is not timely and the employer has not demonstrated good cause for a delay in the filing of its appeal. Therefore, the administrative law judge concludes that the employer's appeal should not be accepted and that he lacks jurisdiction to make a determination with respect to the nature of the other issues. The administrative law judge further concludes that the representative's decision of November 19, 2004, reference 04, should remain in full force and effect.

### **DECISION:**

The representative's decision dated November 19, 2004, reference 04, is to remain in full force and effect. The claimant, Amy L. Frazier, is entitled to receive unemployment insurance benefits, provided she is otherwise eligible. The employer's attempted appeal is not timely and the employer has not demonstrated good cause for its delay.

b/b