# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**ARMANDO M PEREZ** 

Claimant

**APPEAL NO: 18A-UI-05240-JE-T** 

ADMINISTRATIVE LAW JUDGE

**DECISION** 

**ADVANCE SERVICES INC** 

Employer

OC: 03/20/16

Claimant: Respondent (1-R)

Section 96.5-2-a – Discharge/Misconduct Section 96.5(1)j – Voluntary Leaving (Temporary Employment)

#### STATEMENT OF THE CASE:

The employer filed a timely appeal from the May 1, 2018, reference 01, decision that allowed benefits to the claimant. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on May 24, 2018. The claimant participated in the hearing. Melissa Lewien, Risk Management and Bianca Avila, Administrative Assistant, participated in the hearing on behalf of the employer. Employer's Exhibits One through Three were admitted into evidence.

## **ISSUE:**

The issue is whether the employer discharged the claimant for work-connected misconduct and whether the claimant sought reassignment from the employer.

#### FINDINGS OF FACT:

The claimant was employed as a full-time sorter for Advance Services, Inc. last assigned at Syngenta Seeds from August 29, 2017 to November 17, 2017. The claimant completed the assignment. He was notified by Administrative Assistant Bianca Avila that the assignment was over. The claimant asked about further work with Syngenta but Ms. Avila told him there was not any other work available at that time. The claimant did not contact the employer's Mt. Pleasant office to inquire about further work and has not made any work searches.

The issue of whether the claimant is able and available for work or only waiting for another assignment from Syngenta Seeds has not yet been heard or adjudicated by the Claims Bureau.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant voluntarily left his employment with good cause attributable to the employer.

Iowa Code section 96.5(2)a provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

Iowa Code section 96.5(1)j provides:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

- 1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department. But the individual shall not be disqualified if the department finds that:
- j. (1) The individual is a temporary employee of a temporary employment firm who notifies the temporary employment firm of completion of an employment assignment and who seeks reassignment. Failure of the individual to notify the temporary employment firm of completion of an employment assignment within three working days of the completion of each employment assignment under a contract of hire shall be deemed a voluntary quit unless the individual was not advised in writing of the duty to notify the temporary employment firm upon completion of an employment assignment or the individual had good cause for not contacting the temporary employment firm within three working days and notified the firm at the first reasonable opportunity thereafter.

- (2) To show that the employee was advised in writing of the notification requirement of this paragraph, the temporary employment firm shall advise the temporary employee by requiring the temporary employee, at the time of employment with the temporary employment firm, to read and sign a document that provides a clear and concise explanation of the notification requirement and the consequences of a failure to notify. The document shall be separate from any contract of employment and a copy of the signed document shall be provided to the temporary employee.
- (3) For the purposes of this paragraph:
- (a) "Temporary employee" means an individual who is employed by a temporary employment firm to provide services to clients to supplement their workforce during absences, seasonal workloads, temporary skill or labor market shortages, and for special assignments and projects.
- (b) "Temporary employment firm" means a person engaged in the business of employing temporary employees.

The claimant completed the assignment. The remaining issue is whether the claimant sought reassignment from the employer. While the employer's policy requires employees to seek reassignment from the employer within three days after the end of the assignment, the purpose of the statute is to provide notice to the temporary employment firm that the claimant is able and available for work. In this case, the claimant sought reassignment by asking the employer about additional assignments the day he learned the assignment was ending. While the claimant did not speak to the assigned contact person, he did speak to Ms. Avila, an employee of Advance Services Inc., and that conversation satisfied the reason for the rule because the employer's agent knew at that time the claimant was able and available and wanted another assignment.

The issue of whether the claimant is able and available for work or is only willing to work for Syngenta is remanded to the Claims Bureau for an initial investigation and determination.

### **DECISION:**

The May 1, 2018, reference 01, decision is affirmed. The claimant's separation from employment was attributable to the employer. Benefits are allowed, provided the claimant is otherwise eligible. The issue of whether the claimant is able and available for work or only waiting for another assignment with Syngenta Seeds is Remanded to the Claims Bureau for an initial investigation and determination.

Julie Elder	
Administrative Law Judge	
Decision Detect and Mailed	
Decision Dated and Mailed	