# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**ALEXANDER BURR** 

Claimant

**APPEAL NO. 08A-UI-10781-LT** 

ADMINISTRATIVE LAW JUDGE DECISION

**EXPRESS SERVICES INC** 

Employer

OC: 01/20/08 R: 03 Claimant: Respondent (1)

Iowa Code § 96.5(2)a – Discharge/Misconduct 871 IAC 24.32(7) – Excessive Unexcused Absenteeism Iowa Code § 96.5(1)j – Voluntary Leaving – Temporary Employment

## STATEMENT OF THE CASE:

The employer filed a timely appeal from the November 4, 2008, reference 06, decision that allowed benefits. After due notice was issued, a telephone conference hearing was held on December 3, 2008. Claimant participated. Employer participated through Lisa Franzmeier.

#### ISSUE:

The issue is whether claimant was discharged from the temporary assignment for reasons related to job misconduct sufficient to warrant a denial of unemployment benefits and if he quit the employment without good cause attributable to the employer.

#### FINDINGS OF FACT:

Having heard the testimony and having reviewed the evidence in the record, the administrative law judge finds: Claimant was hired as a full-time permanent fork lift operator at \$10.00 per hour at Northland Products and worked from August 26, 2008 until September 16, 2008, when he was discharged from the assignment. His last day of work was September 10, 2008. He had a tooth infection and was off work for a week or week and a half. Manager Debbie from Express called and told him he would not be returning to work at Northland because he missed too much work. He called Express on September 23, 2008, after his medical issues were resolved, but no work was available. On October 1, in the second week of unemployment, he was offered a position (first shift general laborer \$8.00 or \$320.00 per full-time week), which he declined because he needed a second-shift job since, his wife had since changed to first shift and he was thinking about going to school. Claimant's average weekly wage is \$377.19.

### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged from the assignment for no disqualifying reason.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

Since employer has not established misconduct with respect to the separation from the assignment because of illness-related absences, benefits are allowed on that basis. The next question is whether claimant's separation from the temporary agency employer is disqualifying.

Iowa Code § 96.5-1-j provides:

An individual shall be disqualified for benefits:

- 1. Voluntary quitting. If the individual has left work voluntarily without good cause attributable to the individual's employer, if so found by the department, but the individual shall not be disqualified if the department finds that:
- j. The individual is a temporary employee of a temporary employment firm who notifies the temporary employment firm of completion of an employment assignment and who seeks reassignment. Failure of the individual to notify the temporary employment firm of completion of an employment assignment within three working days of the completion of each employment assignment under a contract of hire shall be deemed a voluntary quit unless the individual was not advised in writing of the duty to notify the temporary employment firm upon completion of an employment assignment or the individual had good cause for not contacting the temporary employment firm within three working days and notified the firm at the first reasonable opportunity thereafter.

To show that the employee was advised in writing of the notification requirement of this paragraph, the temporary employment firm shall advise the temporary employee by requiring the temporary employee, at the time of employment with the temporary employment firm, to read and sign a document that provides a clear and concise explanation of the notification requirement and the consequences of a failure to notify. The document shall be separate from any contract of employment and a copy of the signed document shall be provided to the temporary employee.

For the purposes of this paragraph:

- (1) "Temporary employee" means an individual who is employed by a temporary employment firm to provide services to clients to supplement their work force during absences, seasonal workloads, temporary skill or labor market shortages, and for special assignments and projects.
- (2) "Temporary employment firm" means a person engaged in the business of employing temporary employees.

# 871 IAC 24.26(19) provides:

Voluntary quit with good cause attributable to the employer and separations not considered to be voluntary quits. The following are reasons for a claimant leaving employment with good cause attributable to the employer:

(19) The claimant was employed on a temporary basis for assignment to spot jobs or casual labor work and fulfilled the contract of hire when each of the jobs was completed. An election not to report for a new assignment to work shall not be construed as a voluntary leaving of employment. The issue of a refusal of an offer of suitable work shall be adjudicated when an offer of work is made by the former employer. The provisions of lowa Code § 96.5(3) and rule 24.24(96) are controlling in the determination of suitability of work. However, this subrule shall not apply to substitute school employees who are subject to the provisions of lowa Code § 96.4(5) which denies benefits that are based on service in an educational institution when the individual declines or refuses to accept a new contract or reasonable assurance of continued employment status. Under this circumstance, the substitute school employee shall be considered to have voluntarily quit employment.

The purpose of the statute is to provide notice to the temporary agency employer that the claimant is available for work at the conclusion of the temporary assignment. In this case, the employer had notice of the claimant's availability, because they notified him of the end of the assignment and there was no work available at that time. Accordingly, benefits are allowed. The work refusal issue will not be decided or remanded since it did not meet the minimum weekly wage requirements at the time of the offer.

# **DECISION:**

The November 4, 2008, reference 06, decision is affirmed. The claimant's separation from the assignment was not disqualifying, and because the claimant had adequate contact with the employer about his availability as required by statute, the separation from the employment was attributable to the employer. Benefits are allowed, provided the claimant is otherwise eligible.

Dévon M. Lewis Administrative Law Judge

Decision Dated and Mailed

dml/kjw