# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**ROBIN FRANCIS** 

Claimant

**APPEAL NO: 13A-UI-13310-ET** 

ADMINISTRATIVE LAW JUDGE

**DECISION** 

**DEVELOPMENTAL SERVICES OF IOWA** 

Employer

OC: 10/27/13

Claimant: Appellant (2)

Section 96.5-2-a – Discharge/Misconduct

#### STATEMENT OF THE CASE:

The claimant filed a timely appeal from the November 26, 2013, reference 01, decision that denied benefits. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on December 20, 2013. The claimant participated in the hearing. The employer did not respond to the hearing notice by providing a phone number where it could be reached at the date and time of the hearing as evidenced by the absence of a name and phone number on the Clear2There screen showing whether the parties have called in for the hearing as instructed by the hearing notice. The employer did not participate in the hearing or request a postponement of the hearing as required by the hearing notice.

## ISSUE:

The issue is whether the employer discharged the claimant for work-connected misconduct.

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time medication aide for Developmental Services of Iowa from February 2012 to April 19, 2013. She was discharged for failing to attend house meetings.

The claimant works three different jobs. Each of the four house meetings she missed were due to her working her other jobs or covering for another staff member at one of the other houses. The employer would not make any allowances for her schedule. The employer issued the claimant two written warnings for missing the house meetings at the same time in January or February 2013. The last house meeting she missed was in March when she was covering a shift for a supervisor at a house in Adel. She notified her supervisor she was working for another employee at the time of the house meeting and was told it was the claimant's problem, not her supervisor's problem. The employer then waited more than two weeks before terminating the claimant's employment.

#### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment for no disqualifying reason.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proving disqualifying misconduct. <u>Cosper v. Iowa Department of Job Service</u>, 321 N.W.2d 6 (Iowa 1982). The propriety of a discharge is not at issue in an unemployment insurance case. An employer may be justified in discharging an employee, but the employee's conduct may not amount to misconduct precluding the payment of unemployment compensation. The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. <u>Lee v. Employment Appeal Board</u>, 616 N.W.2d 661, 665 (Iowa 2000).

The claimant did not miss the house meetings for frivolous reasons. She was absent from the four house meetings because she was working one of her other two other jobs or covering a shift for another employee or supervisor at another house for the employer.

Appeal No. 13A-UI-13310-ET

When misconduct is alleged as the reason for the discharge and subsequent disqualification of benefits, it is incumbent upon the employer to present evidence in support of its allegations. Allegations of misconduct without additional evidence shall not be sufficient to result in disqualification. 871 IAC 24.32(4). The employer did not participate in the hearing and failed to provide any evidence. The evidence provided by the claimant does not rise to the level of disqualifying job misconduct as that term is defined by lowa law. The employer has not met its burden of proof. Therefore, benefits must be allowed.

### **DECISION:**

je/pjs

The November 26, 2013, reference 01, decision is reversed. The claimant was discharged from employment for no disqualifying reason. Benefits are allowed, provided the claimant is otherwise eligible.

Julie Elder
Administrative Law Judge

Decision Dated and Mailed