# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

RICHARD F SMITH

Claimant

**APPEAL 21A-UI-22234-AR-T** 

ADMINISTRATIVE LAW JUDGE DECISION

IOWA WORKFORCE DEVELOPMENT DEPARTMENT

OC: 03/29/20

Claimant: Appellant (6)

PL 116-136, Sec. 2104(f)(2) – Overpayment of Federal Pandemic Unemployment Compensation Iowa Code § 17A.12(3) – Default Decision Iowa Admin. Code r. 871—26.14(7) – Dismissal of Appeal on Default

### STATEMENT OF THE CASE:

Claimant, Richard F. Smith, filed an appeal from the September 28, 2021 (reference 06) unemployment insurance decision that determined the claimant was overpaid Federal Pandemic Unemployment Compensation (FPUC) benefits in the gross amount of \$3,900.00 for the 13-week period ending March 27, 2021. Notice of hearing was mailed to the appellant's last known address of record for a telephone hearing scheduled for December 2, 2021, to be consolidated with the hearing for appeal numbers 21A-Ul-22228-AR-T, 21A-Ul-22229-AR-T, 21A-Ul-22231-AR-T, and 21A-Ul-22232-AR-T. A review of the Appeals Bureau's conference call system indicates that the appellant failed to call the toll-free number listed on the hearing notice at the time of the hearing. No hearing was held.

#### ISSUE:

Should the appeal be dismissed based on the appellant's failure to appear and participate?

## FINDINGS OF FACT:

The appellant was properly notified of the scheduled hearing for this appeal. The appellant failed to call the toll-free number listed on the hearing notice at the time of the hearing. The appellant did not participate or request a postponement of the hearing as required by the hearing notice. Official notice of the Clear2there hearing control screen is taken to establish that appellant did not call at the time of the hearing.

The hearing notice instruction specifically advises parties of the date and time of hearing. It also states:

#### **IMPORTANT NOTICE!**

**YOU MUST CALL** the toll-free number: **866-783-7021** at the time of the hearing. When instructed, enter the PIN Number . . . followed by the pound key [#] and wait for the administrative law judge to begin the hearing.

The administrative law judge WILL NOT call you for the hearing, you M UST call into the number provided above to participate. Failure to participate in the hearing may result in the dismissal of your appeal.

The back page of the hearing notice provides further hearing instructions stating, "You must call the toll-free number on the front of this notice at the time of the hearing to participate." This information also appears on the hearing notice in Spanish.

An insert was sent along with the hearing notice stating:

## **ATTENTION!**

## Instructions for participating in a hearing have changed.

Please review the enclosed hearing notice carefully and follow the instructions on how to join the call on the scheduled day and time of the hearing.

As a courtesy to the appellant the record was left open for a minimum of 15 minutes after the hearing start time to give the appellant a reasonable opportunity to participate. Holding the appellant in default for failure to appear and participate during a 15-minute window after the hearing start time is reasonable considering the time allocated for unemployment hearings.

The representative's decision concluded that claimant was overpaid FPUC benefits.

## **REASONING AND CONCLUSIONS OF LAW:**

The lowa Administrative Procedure Act at lowa Code section 17A.12(3) provides that if a party fails to appear or participate in a hearing after proper service of notice, the judge may enter a default decision or proceed with the hearing and make a decision in the absence of the party.

lowa Admin. Code r. 871—26.14(7) provides:

(7) If a party has not responded to a notice of telephone hearing by providing the appeals bureau with the names and telephone numbers of the persons who are participating in the hearing by the scheduled starting time of the hearing or is not available at the telephone number provided, the presiding officer may proceed with the hearing. If the appealing party fails to provide a telephone number or is unavailable for the hearing, the presiding officer may decide the appealing party is in default and dismiss the appeal as provided in lowa Code section 17A.12(3). The record may be reopened if the absent party makes a request to reopen the hearing in writing under subrule 26.8(3) and shows good cause for reopening the hearing.

In this case, the appellant did not call the toll-free number listed on the hearing notice at the time of the hearing. The appellant is in default. The appeal should be dismissed.

Pursuant to the rule, the appellant may make a written request to the administrative law judge that the hearing be reopened, but must do so within 15 days after the mailing date of this decision. The written request should be mailed to the administrative law judge at the address listed at the end of this decision and must explain the emergency or other good cause that prevented the appellant from participating in the hearing at its scheduled time. The appellant

also has the option to appeal the decision directly to the Employment Appeal Board, whose address is listed at the top right caption.

### **DECISION:**

The September 28, 2021 (reference 06) unemployment insurance decision remains in effect as the appellant is in default and the appeal is dismissed.

AuDRe	
Alexis D. Rowe Administrative Law Judge	
December 30 2021 Decision Dated and Mailed	

ar/jh

## NOTE TO CLAIM ANT:

- This decision determines you have been overpaid FPUC benefits. If you disagree with this decision, you may file an appeal to the Employment Appeal Board by following the instructions on the first page of this decision.
- You may also request a waiver of this overpayment. The written request must include the following information:
  - 1. Claimant name & address.
  - 2. Decision number/date of decision.
  - 3. Dollar amount of overpayment requested for waiver.
  - 4. Relevant facts that you feel would justify a waiver.
- The request should be sent to:

Iowa Workforce Development Overpayment waiver request 1000 East Grand Avenue Des Moines, IA 50319

 This Information can also be found on the lowa Workforce Development website at: <a href="https://www.iowaworkforcedevelopment.gov/unemployment-insurance-overpayment-and-recovery">https://www.iowaworkforcedevelopment.gov/unemployment-insurance-overpayment-and-recovery</a>. • If this decision becomes final and you are not eligible for a waiver, you will have to repay the benefits you received.