

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**ANDREW KRIEG**  
Claimant

**APPEAL NO: 07A-UI-02409-ET**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**OC: 01-07-07 R: 04  
Claimant: Appellant (2)**

871 IAC 24.6(6) – Reemployment Services

**STATEMENT OF THE CASE:**

The claimant filed a timely appeal from the March 6, 2007, reference 04, decision that found he had not established “justifiable cause for failing to participate in reemployment services” between February 25 and March 3, 2007, and denied benefits for the week ending March 3, 2007. After due notice was issued, a hearing was held on March 26, 2007. The claimant participated in the hearing.

**ISSUE:**

The issue is whether the claimant participated in reemployment services and if not did he have a justifiable reason for failing to do so.

**FINDINGS OF FACT:**

Having heard the testimony and examined the evidence in the record, the administrative law judge finds: The claimant was scheduled to attend reemployment services during the week of February 25, 2007, but did not appear because when he called the Department to ask about the notice he was mistakenly told he did not have to attend and his benefits had been reinstated.

**REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant has established a good cause reason for having failed to report for reemployment services.

871 IAC 24.6 provides:

Profiling for reemployment services.

(1) The department of workforce development and the department of economic development will jointly provide a program which consists of profiling claimants and providing reemployment services.

(2) Profiling is a systematic procedure used to identify claimants who, because of certain characteristics, are determined to be permanently separated and most likely to exhaust benefits. Such claimants may be referred to reemployment services.

(3) Reemployment services may include, but are not limited to, the following:

- a. An assessment of the claimant's aptitude, work history and interest.
- b. Employment counseling regarding reemployment approaches and plans.
- c. Job search assistance and job placement services.
- d. Labor market information.
- e. Job search workshops or job clubs and referrals to employers.
- f. Résumé preparation.
- g. Other similar services.

(4) As part of the initial intake procedure, each claimant shall be required to provide the information necessary for profiling and evaluation of the likelihood of needing reemployment assistance.

(5) The referral of a claimant and the provision of reemployment services is subject to the availability of funding and limitations of the size of the classes.

(6) A claimant shall participate in reemployment services when referred by the department unless the claimant establishes justifiable cause for failure to participate or the claimant has previously completed such training or services. Failure by the claimant to participate without justifiable cause shall disqualify the claimant from the receipt of benefits until the claimant participates in the reemployment services.

- a. Justifiable cause for failure to participate is an important and significant reason which a reasonable person would consider adequate justification in view of the paramount importance of reemployment to the claimant.

- b. Reserved.

This rule is intended to implement Iowa Code section 96.4(7).

The claimant has presented a good cause reason for failing to appear for reemployment services during the week ending March 3, 2007, since he was given incorrect information by the Department. Therefore, benefits are allowed for the week ending March 3, 2007.

**DECISION:**

The March 6, 2007, reference 04, decision is reversed. Benefits are allowed effective for the week ending March 3, 2007, provided the claimant is otherwise eligible.

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Julie Elder  
Administrative Law Judge

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Decision Dated and Mailed

je/pjs