# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**WILBUR C GODREY** 

Claimant

**APPEAL NO. 10A-UI-08473-H2T** 

ADMINISTRATIVE LAW JUDGE DECISION

**KWIK SHOP INC** 

Employer

OC: 05-09-10

Claimant: Appellant (1)

Iowa Code § 96.5(2)a – Discharge/Misconduct

#### STATEMENT OF THE CASE:

The claimant filed a timely appeal from the June 11, 2010, reference 01, decision that denied benefits. After due notice was issued, a hearing was held on July 30, 2010. The claimant did participate. The employer did not participate as the employer did not answer the telephone when called to participate in the hearing.

### ISSUE:

Was the claimant discharged due to job related misconduct?

### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as an assistant manager full time beginning February 27, 1997 through May 6, 2010 when he was discharged. On May 5, 2010 the claimant sold tobacco to an underage minor in violation of the employer's policies and state law. The claimant did not check the identification carefully enough to determine that the person he was selling tobacco to was a minor. The claimant knew he was to check identification and he was not to sell tobacco products to underage minors.

#### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code § 96.5-2-a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

Generally, continued refusal to follow reasonable instructions constitutes misconduct. *Gilliam v. Atlantic Bottling Company*, 453 N.W.2d 230 (lowa App. 1990). The claimant knew he was responsible for checking identification and his failure to do so could result in penalties to the employer.

Claimant's failure to accurately perform his job duties, that is to accurately check the identification of a minor trying to purchase tobacco products, is evidence of carelessness to such a degree as to rise to the level of disqualifying job related misconduct. Benefits are denied.

## **DECISION:**

The June 11, 2010 (reference 01) decision is affirmed. The claimant was discharged from employment due to job-related misconduct. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible.

Teresa K. Hillary
Administrative Law Judge

Decision Dated and Mailed

tkh/css