# IOWA DEPARTMENT OF INSPECTIONS AND APPEALS ADMINISTRATIVE HEARINGS DIVISION, UI APPEALS BUREAU

MARTIN RAMIREZ
Claimant

**APPEAL 23A-UI-04179-AW-T** 

ADMINISTRATIVE LAW JUDGE DECISION

TYSON FRESH MEATS INC Employer

OC: 03/19/23

Claimant: Respondent (1)

Iowa Code § 96.5(2)a – Discharge

# STATEMENT OF THE CASE:

Employer filed an appeal from the April 13, 2023 (reference 01) unemployment insurance decision that allowed benefits. The parties were properly notified of the hearing. A telephone hearing was held on June 1, 2023. Claimant participated with his attorney, Mary Hamilton. Spanish interpretation was provided by Camilla (ID 13675) and Jorge (ID 13103) of CTS Language Link. Employer participated through Human Resources Partner Marina Jones and Building Main Supervisor Kobe Chanthavisouk. Claimant's Exhibit A through G were admitted. Employer's exhibits were not admitted. The administrative law judge took official notice of the administrative record.

# ISSUES:

Whether claimant's separation was a discharge for disqualifying job-related misconduct. Whether claimant was overpaid benefits.

Whether claimant should repay those benefits and/or whether employer should be charged based upon its participation in the fact-finding interview.

## FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds:

Claimant was employed as a full-time Janitor and Locker Room Attendant from September 12, 2016 until his employment with Tyson Fresh Meats ended on March 22, 2023. Claimant worked Monday through Friday from 6:00 am until 2:30 pm. Claimant's direct supervisor was Kobe Chanthavisouk, Building Main Supervisor.

Employer has a Code of Conduct outlined in its employee handbook. Claimant received a copy of the handbook. The code includes policies that prohibit time theft and falsifying documents. The policies state that violation is punishable by termination of employment. Employer is not aware of any employees who violated these policies and who were not terminated. Claimant had no prior warnings for violating these policies.

On March 2, 2023, claimant sent a text message to Chanthavisouk asking to leave early on March 6, 2023. (Exhibit C, p. 3) Chanthavisouk approved claimant's request. (Exhibit C, p. 3)

On March 6, 2023, claimant reported to work 5:46 am using his work ID at the turnstiles. Claimant used his ID at the turnstiles again to take a break from 8:41 am until 9:11 am. Claimant used his ID at the turnstiles at 10:04 am to leave work for the day. Claimant did not clock-in or clock-out using his ID, as required by his employer, on March 6, 2023.

On March 7, 2023, claimant completed his daily task paperwork. Claimant believed the paperwork was for that day – March 7th – and stated that he worked eight hours and completed all of his work tasks. The paperwork was for March 6, 2023 when claimant worked approximately four hours.

Claimant keeps track of his hours worked each week. It is a rough estimate that claimant compares to his wages from employer. Claimant's paycheck for the week between March 3, 2023 and March 11, 2023 did not include any wages for the approximately four hours of work he performed on March 6, 2023 because claimant did not use his ID to clock-in.

On March 15, 2023, claimant told Chanthavisouk via text message that he was short about six hours of overtime from the prior Monday, March 6, 2023. (Exhibit C, p. 4) Chanthavisouk responded that he would review the matter. (Exhibit C, p. 4) Claimant replied that he forgot his ID on March 6, 2023, presumably to explain why he did not clock-in and clock-out. (Exhibit C, p. 4) Chanthavisouk reported the issue to human resources. Employer investigated claimant's request by reviewing video of claimant arriving at and leaving work and computer records of claimant's ID use at the turnstiles and reviewing claimant's daily task paperwork.

On March 16, 2023, claimant asked Chanthavisouk via text message if he had found claimant's eight hours of overtime missing from his paycheck. (Exhibit C, p. 5)

On March 17, 2023, employer discharged claimant for time theft and falsifying documents.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes:

Iowa Code section 96.5(2)d(2), (10), (14) provide:

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- d. For the purposes of this subsection, "misconduct" means a deliberate act or omission by an employee that constitutes a material breach of the duties and obligations arising out of the employee's contract of employment. Misconduct is limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. Misconduct by an individual includes but is not limited to all of the following:

- (2) Knowing violation of a reasonable and uniformly enforced rule of an employer.
- (10) Falsification of any work-related report, task, or job that could expose the employer or coworkers to legal liability or sanction for violation of health or safety laws.
- (14) Intentional misrepresentation of time worked or work carried out that results in the individual receiving unearned wages or unearned benefits.

The employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982).

Iowa Admin. Code r. 871-24.32(4) provides:

(4) Report required. The claimant's statement and employer's statement must give detailed facts as to the specific reason for the claimant's discharge. Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. In cases where a suspension or disciplinary layoff exists, the claimant is considered as discharged, and the issue of misconduct shall be resolved.

Iowa Admin. Code r. 871-24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge cannot be based on such past act or acts. The termination of employment must be based on a current act.

A determination as to whether an employee's act is misconduct does not rest solely on the interpretation or application of the employer's policy or rule. A violation is not necessarily disqualifying misconduct even if the employer was fully within its rights to impose discipline up to or including discharge for the incident under its policy. The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262 (Iowa Ct. App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. Iowa Dep't of Job Serv.*, 425 N.W.2d 679 (Iowa Ct. App. 1988).

Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." *Newman v. lowa Dep't of Job Serv.*, 351 N.W.2d 806 (lowa Ct. App. 1984). The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. *Lee v. Employment Appeal Bd.*, 616 N.W.2d 661 (lowa 2000).

It is the duty of the administrative law judge, as the trier of fact, to determine the credibility of witnesses, weigh the evidence and decide the facts in issue. Arndt v. City of LeClaire, 728 N.W.2d 389, 394-395 (lowa 2007). The administrative law judge may believe all, part or none of any witness's testimony. State v. Holtz, 548 N.W.2d 162, 163 (lowa App. 1996). In assessing the credibility of witnesses, the administrative law judge should consider the evidence using his or her own observations, common sense and experience. *Id.* In determining the facts, and deciding what testimony to believe, the fact finder may consider the following factors: whether the testimony is reasonable and consistent with other evidence you believe; whether a witness has made inconsistent statements; the witness's appearance, conduct, age, intelligence,

memory and knowledge of the facts; and the witness's interest in the trial, their motive, candor, bias and prejudice. *Id*.

The findings of fact show how I have resolved the disputed factual issues in this case. I assessed the credibility of the witnesses who testified during the hearing, considering the applicable factors listed above, and using my own common sense and experience. I find claimant's testimony that he believed he was short six hours total on his paystub to be credible. I find claimant's testimony that he was confused about which day he was completing the daily task paperwork to be credible. I find claimant's testimony that he did not intend to be paid for hours he did not work to be credible.

Claimant asked to have hours added to his pay check for the week between March 3, 2023 and March 11, 2023, because his check did not include payment for all of the hours that he worked that week. Claimant's pay check did not include payment for any work that he performed on March 6, 2023 because he failed to clock-in as required. Notwithstanding claimant's fault, his request for additional payment was valid. The number of hours that he requested (initially six and then eight) was simply incorrect. Claimant's error in the number of hours that he requested is not sufficient to establish that he was intentionally misrepresenting his time worked in order to be paid for work that he did not perform.

Similarly, claimant incorrectly completed his daily task paperwork for March 6, 2023 because he mistakenly believed that he was completing it for March 7, 2023. Claimant's errors can best be described as carelessness or negligence but do not rise to the level of disqualifying job-related misconduct. Claimant was discharged for no disqualifying reason. Benefits are allowed provided claimant is otherwise eligible.

Because claimant's separation is not disqualifying, the issues of overpayment, repayment and charges are moot.

#### **DECISION:**

The April 13, 2023 (reference 01) unemployment insurance decision is AFFIRMED. Claimant was discharged for no disqualifying reason. Benefits are allowed provided claimant is otherwise eligible. The issues of overpayment, repayment and charges are moot.

Adrienne C. Williamson Administrative Law Judge

June 8, 2023

**Decision Dated and Mailed** 

scn

**APPEAL RIGHTS.** If you disagree with the decision, you or any interested party may:

1. Appeal to the Employment Appeal Board within fifteen (15) days of the date under the judge's signature by submitting a written appeal via mail, fax, or online to:

Employment Appeal Board 4<sup>th</sup> Floor – Lucas Building Des Moines, Iowa 50319 Fax: (515)281-7191 Online: eab.iowa.gov

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

## AN APPEAL TO THE BOARD SHALL STATE CLEARLY:

- 1) The name, address, and social security number of the claimant.
- 2) A reference to the decision from which the appeal is taken.
- 3) That an appeal from such decision is being made and such appeal is signed.
- 4) The grounds upon which such appeal is based.

An Employment Appeal Board decision is final agency action. If a party disagrees with the Employment Appeal Board decision, they may then file a petition for judicial review in district court.

2. If no one files an appeal of the judge's decision with the Employment Appeal Board within fifteen (15) days, the decision becomes final agency action, and you have the option to file a petition for judicial review in District Court within thirty (30) days after the decision becomes final. Additional information on how to file a petition can be found at lowa Code §17A.19, which is online at <a href="https://www.legis.iowa.gov/docs/code/17A.19.pdf">https://www.legis.iowa.gov/docs/code/17A.19.pdf</a> or by contacting the District Court Clerk of Court <a href="https://www.iowacourts.gov/iowa-courts/court-directory/">https://www.iowacourts.gov/iowa-courts/court-directory/</a>.

**Note to Parties:** YOU MAY REPRESENT yourself in the appeal or obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds.

**Note to Claimant:** It is important that you file your weekly claim as directed, while this appeal is pending, to protect your continuing right to benefits.

## **SERVICE INFORMATION:**

A true and correct copy of this decision was mailed to each of the parties listed.

**DERECHOS DE APELACIÓN.** Si no está de acuerdo con la decisión, usted o cualquier parte interesada puede:

1. Apelar a la Junta de Apelaciones de Empleo dentro de los quince (15) días de la fecha bajo la firma del juez presentando una apelación por escrito por correo, fax o en línea a:

Employment Appeal Board 4th Floor – Lucas Building Des Moines, Iowa 50319 Fax: (515)281-7191 En línea: eab.iowa.gov

El período de apelación se extenderá hasta el siguiente día hábil si el último día para apelar cae en fin de semana o día feriado legal.

# UNA APELACIÓN A LA JUNTA DEBE ESTABLECER CLARAMENTE:

- 1) El nombre, dirección y número de seguro social del reclamante.
- 2) Una referencia a la decisión de la que se toma la apelación.
- 3) Que se interponga recurso de apelación contra tal decisión y se firme dicho recurso.
- 4) Los fundamentos en que se funda dicho recurso.

Una decisión de la Junta de Apelaciones de Empleo es una acción final de la agencia. Si una de las partes no está de acuerdo con la decisión de la Junta de Apelación de Empleo, puede presentar una petición de revisión judicial en el tribunal de distrito.

2. Si nadie presenta una apelación de la decisión del juez ante la Junta de Apelaciones Laborales dentro de los quince (15) días, la decisión se convierte en acción final de la agencia y usted tiene la opción de presentar una petición de revisión judicial en el Tribunal de Distrito dentro de los treinta (30) días después de que la decisión adquiera firmeza. Puede encontrar información adicional sobre cómo presentar una petición en el Código de Iowa §17A.19, que se encuentra en línea en https://www.legis.iowa.gov/docs/code/17A.19.pdf o comunicándose con el Tribunal de Distrito Secretario del tribunal https://www.iowacourts.gov/iowa-courts/court-directory/.

**Nota para las partes:** USTED PUEDE REPRESENTARSE en la apelación u obtener un abogado u otra parte interesada para que lo haga, siempre que no haya gastos para Workforce Development. Si desea ser representado por un abogado, puede obtener los servicios de un abogado privado o uno cuyos servicios se paguen con fondos públicos.

**Nota para el reclamante:** es importante que presente su reclamo semanal según las instrucciones, mientras esta apelación está pendiente, para proteger su derecho continuo a los beneficios.

# **SERVICIO DE INFORMACIÓN:**

Se envió por correo una copia fiel y correcta de esta decisión a cada una de las partes enumeradas.