IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

JOHN C BLECKER 6721 THREE LAKES PKWY DES MOINES IA 50320

PECHINEY PLASTIC PACKAGING INC °/<sub>0</sub> TALX UCM SERVICES PO BOX 283 ST LOUIS MO 63166-0283

Appeal Number: 05A-UI-06234-DT

OC: 05/01/05 R: 02 Claimant: Respondent (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4<sup>th</sup> Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)
(Decision Dated & Mailed)

Section 96.5-2-a – Discharge 871 IAC 24.32(9) – Suspension or disciplinary layoff

## STATEMENT OF THE CASE:

Pechiney Plastic Packaging, Inc. (employer) appealed a representative's June 1, 2005 decision (reference 01) that concluded John C. Blecker (claimant) was qualified to receive unemployment insurance benefits after a separation from employment. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on July 6, 2005. The claimant participated in the hearing. Mark McGrath appeared on the employer's behalf. Based on the evidence, the arguments of the parties, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

Appeal No. 05A-UI-06234-DT

#### ISSUE:

Was the claimant discharged for work-connected misconduct?

#### FINDINGS OF FACT:

The claimant started working for the employer on January 23, 1989. He worked full time as a machine operator in the employer's Des Moines, Iowa plastic film for food packaging manufacturing business. The employer suspended him on May 2, 2005. He was returned to work after May 13, 2005. The reason asserted for the suspension was unacceptable work performance.

The claimant had been advised in March 2004, July 2004, November 2004, December 7, 2004, and February 15, 2005 that he had made errors that were unacceptable work performance. Two of the first four warnings dealt with defective seals on packaging, and two others of the first four dealt with improper labeling on product boxes. The February 15, 2005 warning was for not packing an order as per the written specifications, although ironically the written specifications were incorrect and the claimant actually packed the order as the customer had desired.

On April 29, 2005, the claimant was loading a pallet with boxes of packaged wrap. When finished, he applied a pallet identification indicating that the pallet contained 1,000 boxes, when in fact it contained 1,250 boxes. Most of the pallets loaded did contain 1,000. The claimant's error was discovered before distribution. The May 2, 2005 warning and suspension was imposed due to the error in labeling the pallet.

#### REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the employer discharged or suspended the claimant for reasons establishing work-connected misconduct as defined by the unemployment insurance law. The issue is not whether the employer was right to terminate or suspend the claimant's employment, but whether the claimant is entitled to unemployment insurance benefits. Infante v. IDJS, 364 N.W.2d 262 (Iowa App. 1984). What constitutes misconduct justifying termination or suspension of an employee and what is misconduct that warrants denial of unemployment insurance benefits are two separate decisions. Pierce v. IDJS, 425 N.W.2d 679 (Iowa App. 1988).

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged or suspended the claimant for reasons constituting work-connected misconduct. lowa Code section 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged or suspended for work-connected misconduct. <u>Cosper v. IDJS</u>, 321 N.W.2d 6 (lowa 1982).

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

# 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

## 871 IAC 24.32(9) provides:

(9) Suspension or disciplinary layoff. Whenever a claim is filed and the reason for the claimant's unemployment is the result of a disciplinary layoff or suspension imposed by the employer, the claimant is considered as discharged, and the issue of misconduct must be resolved. Alleged misconduct or dishonesty without corroboration is not sufficient to result in disqualification.

The sole reason cited by the employer for discharging or suspending the claimant is his job performance. The mere fact that an employee might have various incidents of unsatisfactory job performance does not establish the necessary element of intent; misconduct connotes volition. A failure in job performance is not misconduct unless it is intentional. Huntoon, supra; Lee v. Employment Appeal Board, 616 N.W.2d 661 (Iowa 2000). There is no evidence the claimant intentionally failed to ensure that his pallet labeling on April 29, 2005 was correct. The employer has not met its burden to show disqualifying misconduct. Cosper, supra. The claimant's actions were not misconduct within the meaning of the statute, and the claimant is not disqualified from benefits during the suspension.

### **DECISION:**

The representative's June 1, 2005 decision (reference 01) is affirmed. The employer did not suspend the claimant for disqualifying reasons. The claimant is qualified to receive unemployment insurance benefits, if he is otherwise eligible.

ld/sc