IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

SUE REITER

Claimant

APPEAL NO. 09A-UI-18360-ET

ADMINISTRATIVE LAW JUDGE DECISION

WAL-MART STORES INC

Employer

Original Claim: 11-08-09 Claimant: Appellant (1)

Section 96.5-2-a – Discharge/Misconduct

STATEMENT OF THE CASE:

The claimant filed a timely appeal from the December 2, 2009, reference 01, decision that denied benefits. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on January 14, 2010. The claimant participated in the hearing. Thomas Baumgardner, Assistant Manager Trainee and former Asset Protection Coordinator, participated in the hearing on behalf of the employer.

ISSUE:

The issue is whether the employer discharged the claimant for work-connected misconduct.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time photo lab technician for Wal-Mart from October 21, 1997 to November 9, 2009. On October 29, 2009, a customer left her camera in a photo kiosk and when she returned to get it later that day, it was gone and she filed a police report. Thomas Baumgardner, Asset Protection Coordinator at the time, reviewed the employer's security video and observed the claimant take the camera from the kiosk and walk back to the photo area holding the camera close to her body. Mr. Baumgardner notified Officer Fraise of the Ottumwa Police Department, who was assigned to the case. After finishing his investigation, Mr. Baumgardner met with the claimant November 9, 2009. He told her he examined the video surveillance for October 29, 2009, and saw her take the camera and at that point the claimant admitted taking the camera. She was charged with, and pled guilty to, fifth degree theft and her employment was terminated November 9, 2009, per the employer's policy stating theft is grounds for immediate termination.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The claimant admitted stealing the customer's camera. She could not say why she did it and although she testified she planned to return it in "a few days," she had not done so during the 11 days she had it, making that claim less than credible. Consequently, the administrative law judge concludes the claimant's conduct demonstrated a willful disregard of the standards of behavior the employer has the right to expect of employees and shows an intentional and substantial disregard of the employer's interests and the employee's duties and obligations to the employer, as well as breaking the law. The employer has met its burden of proving disqualifying job misconduct. Cosper v. IDJS, 321 N.W.2d 6 (Iowa 1982). Therefore, benefits are denied.

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DECISION:

The December 2, 2009, reference 01, decision is affirmed. The claimant was discharged from employment due to job-related misconduct. Benefits are withheld until such time as she has worked in and been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

Julie Elder Administrative Law Judge

Decision Dated and Mailed

je/kjw