# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**SHERRY A MENTER** 

Claimant

APPEAL NO. 07A-UI-06413-SWT

ADMINISTRATIVE LAW JUDGE DECISION

**WAL-MART STORES INC** 

Employer

OC: 06/10/07 R: 02 Claimant: Respondent (1)

Section 96.5-2-a - Discharge

#### STATEMENT OF THE CASE:

The employer appealed an unemployment insurance decision dated June 28, 2007, reference 01, that concluded the claimant's discharge was not for work-connected misconduct. A telephone hearing was held on July 16, 2007. The parties were properly notified about the hearing. The claimant participated in the hearing. Josh Brubaker participated in the hearing on behalf of the employer.

## **ISSUE:**

Was the claimant discharged for work-connected misconduct?

## FINDINGS OF FACT:

The claimant worked part time for the employer as a cashier from March 13, 2007, to May 30, 2007. She was informed and understood that under the employer's work rules, regular attendance was required and employees were required to notify the employer if they were not able to work as scheduled.

The claimant was absent due to legitimate illness April 7, 13, 19, 20, 21, 23, 24, and 27. She was also absent due to legitimate illness on May 2, 3, 9, and 23. She called in and notified the employer regarding each of these absences. The claimant was also on an approved medical leave of absence from May 8 to 20 and had doctor's excuses covering her absences.

The claimant was absent due to legitimate illness on June 1, 2, 5, and 7. She properly reported her absences to the employer in each of these dates. On June 3, the claimant was absent due to legitimate illness. She was unable to call in because a severe storm had knocked out her cellular phone service. The claimant lives in the country and does not have a land-line phone.

The employer discharged the claimant on June 8, 2007, for excessive absenteeism.

The employer's account is not presently chargeable for benefits paid to the claimant since it is not a base period employer on the claim.

#### REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

# 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

## 871 IAC 24.32(7) provides:

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

While the employer may have been justified in discharging the claimant, work-connected misconduct as defined by the unemployment insurance law has not been established. Her absences were due to legitimate illness and, except for June 3, she properly reported her absences. This is excused because she was unable to call in because a severe storm had knocked out her cellular phone service.

The employer's account is not presently chargeable for benefits paid to the claimant since it is not a base period employer on the claim. If the employer becomes a base period employer in a

future benefit year, its account may be chargeable for benefits paid to the claimant based on this separation from employment.

# **DECISION:**

The unemployment insurance decision dated June 28, 2007, reference 01, is affirmed. The claimant is qualified to receive unemployment insurance benefits, if she is otherwise eligible.

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Steven A. Wise Administrative Law Judge

Decision Dated and Mailed

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