IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

ALLISON C SAMSON

Claimant

APPEAL NO. 09A-UI-04594-JTT

ADMINISTRATIVE LAW JUDGE DECISION

A-1 STAFFING

Employer

Original Claim: 03/01/09 Claimant: Respondent (1)

Iowa Code Section 96.5(2)(a) – Discharge for Misconduct

STATEMENT OF THE CASE:

The employer filed a timely appeal from the March 20, 2009, reference 01, decision that allowed benefits. After due notice was issued, a hearing was held on April 17, 2009. Claimant Allison Samson participated. Kelly Peterson, Regional Manager, represented the employer and presented additional testimony through Robert Allison, Sales and Staffing Coordinator.

ISSUE:

Whether the claimant separated from the employment with A-1 Staffing for a reason that disqualifies her for unemployment insurance benefits.

Whether the claimant was discharged for misconduct in connection with the employment that disqualifies the claimant for unemployment insurance benefits.

FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Allison Samson was employed by A-1 Staffing as a full-time Sales and Staffing Coordinator from August 9, 2008 until February 23, 2009, when Kelly Peterson, Regional Manager, discharged her. There was no particular incident or event that triggered the discharge. Instead, Ms. Peterson believed that Ms. Samson possessed a work ethic different from her own and could not adapt to Ms. Peterson's work style. Ms. Peterson thought that Ms. Samson was unable to keep up with the speed of work in the office and that Ms. Samson had not generated sufficient sales. At the time Ms. Peterson discharged Ms. Samson from the employment, Ms. Peterson did not reference any particular incident, event, or concern as the basis for the discharge.

REASONING AND CONCLUSIONS OF LAW:

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6(2). Misconduct must be substantial in order to justify a denial of unemployment benefits. Misconduct serious enough to warrant the discharge of an employee is not necessarily serious enough to warrant a denial of unemployment benefits. See Lee v. Employment Appeal Board, 616 N.W.2d 661 (Iowa 2000). The focus is on deliberate, intentional, or culpable acts by the employee. See Gimbel v. Employment Appeal Board, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

While past acts and warnings can be used to determine the magnitude of the current act of misconduct, a discharge for misconduct cannot be based on such past act(s). The termination of employment must be based on a current act. See 871 IAC 24.32(8). In determining whether the conduct that prompted the discharge constituted a "current act," the administrative law judge considers the date on which the conduct came to the attention of the employer and the date on which the employer notified the claimant that the conduct subjected the claimant to possible discharge. See also <u>Greene v. EAB</u>, 426 N.W.2d 659, 662 (lowa App. 1988).

Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4). When it is in a party's power to produce more direct and satisfactory evidence than is actually produced, it may fairly

be inferred that the more direct evidence will expose deficiencies in that party's case. See Crosser v. Iowa Dept. of Public Safety, 240 N.W.2d 682 (Iowa 1976).

The weight of the evidence indicates that Ms. Samson was not discharged for misconduct in connection with the employment. The evidence indicates instead that Ms. Samson performed her duties in good faith and to best of her ability, but was unable to perform to the satisfaction of Ms. Peterson. The evidence also indicates that a conflict of personalities factored into the discharge decision.

Based on the evidence in the record and application of the appropriate law, the administrative law judge concludes that Ms. Samson was discharged for no disqualifying reason. Accordingly, Ms. Samson is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged for benefits paid to Ms. Samson.

DECISION:

The Agency representative's March 20, 2009, reference 01 decision is affirmed. The claimant was discharged for no disqualifying reason. The claimant is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged.

James E. Timberland Administrative Law Judge	
Decision Dated and Mailed	
jet/kjw	