# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**LENOR J CARTER** 

Claimant

APPEAL NO. 12A-UI-10832-S2T

ADMINISTRATIVE LAW JUDGE DECISION

FAMILY DOLLAR STORES OF IOWA INC

Employer

OC: 08/05/12

Claimant: Respondent (1)

Section 96.5-2-a – Discharge for Misconduct

#### STATEMENT OF THE CASE:

Family Dollar Stores of Iowa (employer) appealed a representative's August 28, 2012 decision (reference 01) that concluded Lenor Carter (claimant) was discharged and there was no evidence of willful or deliberate misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for and held on October 2, 2012. The claimant participated personally. The claimant offered additional witnesses, Crystal Ivie, the claimant's daughter, and Sharon Haught, former co-worker. The employer participated by Frank Sposeto, district manager.

## **ISSUE:**

The issue is whether the claimant was separated from employment for any disqualifying reason.

### **FINDINGS OF FACT:**

The administrative law judge, having heard the testimony and having considered all of the evidence in the record, finds that: The claimant was hired on August 5, 2011, as a full-time assistant manager. The employer has a handbook, but the claimant did not receive a copy of it. The employer issued the claimant a written warning for failure to report an assistant manager who did not make a deposit.

On August 1, 2012, the claimant counted her cash drawer and started her shift. Co-workers came and left during the claimant's shift. The card system went down for a long period during the claimant's shift and finally came back up. At the end of the claimant's shift, the drawer was approximately \$100.00 short. The claimant did not take the \$100.00. The employer suspended the claimant that day and investigated. It did not view the video recording of the register on the day of the shortage in its entirety. On August 10, 2012, the employer terminated the claimant.

### **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant was not discharged for misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in establishing disqualifying job misconduct. <u>Cosper v. lowa Department of Job Service</u>, 321 N.W.2d 6 (lowa 1982). Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." <u>Newman v. lowa Department of Job Service</u>, 351 N.W.2d 806 (lowa App. 1984). The employer did not provide sufficient evidence of job-related misconduct. Its evidence against the claimant is circumstantial and did not rise to the level of meeting its burden of proof to show misconduct. Benefits are allowed.

### **DECISION:**

The representative's August 28, 2012 decision (reference 01) is affirmed. The employer has not met its burden of proof to establish job-related misconduct. Benefits are allowed.

Beth A. Scheetz
Administrative Law Judge
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Decision Dated and Mailed