

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS BUREAU**

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**AYESHAH JOHNSON**  
Claimant

**APPEAL 19A-UI-05601-JC-T**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT**

**OC: 05/26/19  
Claimant: Appellant (5)**

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Iowa Code § 96.4(3) - Able and Available  
Iowa Admin. Code r. 871-24.2(1)e – Notice to Report  
Iowa Admin. Code r. 871-24.23(11) – Failure to Report

**STATEMENT OF THE CASE:**

The claimant filed an appeal from the July 5, 2019, (reference 05) unemployment insurance decision that denied benefits after a failure to report as directed. A telephone hearing was held on August 29, 2019. The hearing was held as a consolidated hearing with Appeals: 19A-UI-05598-JC-T, 19A-UI-05599-JC-T, and 19A-UI-05600-JC-T. The claimant participated. Claimant Exhibits A-C were admitted. The administrative law judge took official notice of the administrative records including the fact-finding documents. Based on the evidence, the arguments presented, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

**ISSUES:**

Is the claimant able to and available for work?  
Did the claimant fail to report as directed or offer a good cause reason for failure to do so?

**FINDINGS OF FACT:**

The claimant filed a new claim for unemployment insurance benefits with an effective date of May 26, 2019. On June 10, 2019 claimant was mailed a letter directing her to register for work online at [www.iowaworks.gov](http://www.iowaworks.gov). The letter advised that a failure to complete the online job registration by June 19, 2019 may result in a denial of unemployment insurance benefits. The claimant denied receipt of the letter. Based upon the administrative file, the claimant has not yet completed the required work registration.

**REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the underlying issue of work registration must still be resolved, and the claimant has established a good cause reason for having failed to report as directed.

Each week a claimant files a claim for benefits he must be able to and available for work. Iowa Code § 96.4(3). To maintain continued eligibility, a claimant shall report as directed by an authorized representative. 871 IAC 24.2(1)e. A claimant who fails to report as directed by notice mailed to the claimant is deemed unavailable for work. 871 IAC 24.23(11).

Since she did not receive the notice for work registration, claimant has established a good cause reason for failing to report as directed. However, the underlying issue of completing the work registration has not yet been resolved. In order to have the suspension lifted as it relates to the register for work issue, the claimant must register for work on [iowaworks.gov](http://iowaworks.gov). After she has registered, she must contact her local office to have the claim unlocked. When the claimant calls her local office, she should press 0 to speak to a local office team member. At this time, the claimant is ineligible for benefits until she completes her work registration.

**DECISION:**

The unemployment insurance decision dated July 5, 2019, (reference 05), is modified with no change in effect. The claimant has established good cause for failing to report as directed. The claimant remains ineligible for benefits until she completes the required work registration on [iowaworks.gov](http://iowaworks.gov).

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Jennifer L. Beckman  
Administrative Law Judge

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Decision Dated and Mailed

jlb/scn