IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

PATRICE GREEN

Claimant

APPEAL 20A-UI-09960-HP-T

ADMINISTRATIVE LAW JUDGE DECISION

LUND MANUFACTURING COMPANY INC

Employer

OC: 04/19/20

Claimant: Appellant (2)

Iowa Code § 96.5(1) – Voluntary Quitting Iowa Code § 96.5(2)a – Discharge for Misconduct

STATEMENT OF THE CASE:

Claimant Patrice Green filed an appeal from an August 7, 2020 (reference 03) unemployment insurance decision that denied benefits based on her discharge from employment by Lund Manufacturing Company Inc. ("Lund Manufacturing"). Notices of hearing were mailed to the parties' last known addresses of record for a telephone hearing scheduled for September 29, 2020. Green appeared and testified. Dennis Tressel appeared and testified on behalf of Lund Manufacturing. I took administrative notice of the claimant's unemployment insurance benefits records maintained by Iowa Workforce Development.

ISSUE:

Was the separation a layoff, discharge for misconduct or voluntary quit without good cause?

FINDINGS OF FACT:

On December 16, 2019, Green commenced full-time employment as a general laborer, performing break off work for Lund Manufacturing. Green ran a trim press. Donna Sieberding was her immediate supervisor.

Green had problems operating the trim press. On two occasions, Sieberding told her she was not operating the trim press correctly and that she needed to run the trim press correctly. Green testified Sieberding did not tell her that her job was in jeopardy.

On April 7, 2020, Green was operating the trim press. A part became stuck in the machine. Tressel, the controller, and Sieberding determined Green should be terminated because she had trimmed parts incorrectly, creating a safety hazard for herself and others around her and she damaged safety equipment. Tressel and Sieberding met with Green at the end of her shift and informed her she was being terminated. Green left.

Green testified she did not intentionally mishandle the parts and trim press. Tressel agreed Green liked her job, but her trimming problems created a safety hazard and expense for the company. Lund Manufacturing has discharged other employees from engaging in similar conduct.

REASONING AND CONCLUSIONS OF LAW:

Under Iowa Code section 96.5(2)a,

An individual shall be disqualified for benefits, regardless of the source of the individual's wage credits: . . .

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 Iowa Administrative Code 24.31(1)a, defines the term "misconduct" as,

a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the Iowa Legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 558 (Iowa 1979).

871 Iowa Administrative Code 24.32(4) also provides,

Report required. The claimant's statement and employer's statement must give detailed facts as to the specific reason for the claimant's discharge. Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. In cases where a suspension or disciplinary layoff exists, the claimant is considered as discharged, and the issue of misconduct shall be resolved.

871 Iowa Administrative Code 24.32(8) provides:

Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

The employer bears the burden of proving the employee engaged in disqualifying misconduct. Cosper v. Iowa Dep't of Job Serv., 321 N.W.2d 6, 11 (Iowa 1982) The issue is not whether the employer made a correct decision in separating the claimant, but whether the claimant is entitled

to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262, 264 (Iowa Ct. App. 1984).

Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits; such misconduct must be "substantial." Newman v. lowa Dep't of Job Serv., 351 N.W.2d 806, 808 (Iowa Ct. App. 1984). The definition of misconduct in the administrative rule focuses on deliberate, intentional, or culpable acts by the employee. *Id.* When based on carelessness, the carelessness must actually indicate a "wrongful intent" to be disqualifying in nature. Id. at 808-09. Negligence does not constitute misconduct unless it is recurrent in nature; a single act is not disqualifying unless it is indicative of a deliberate disregard of the employer's interests. Henry v. Iowa Dep't of Job Serv., 391 N.W.2d 731, 735 (Iowa Ct. App. 1986) Additionally, poor work performance is not misconduct in the absence of intent. Miller v. Emp't Appeal Bd., 423 N.W.2d 211, 213 (Iowa Ct. App. 1988). The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. Lee v. Emp't Appeal Bd., 616 N.W.2d 661, 666-69 (Iowa 2000). What constitutes misconduct justifying termination of an employee and what misconduct warrants a denial of unemployment insurance benefits are two separate decisions. Pierce v. Iowa Dep't of Job Serv., 425 N.W.2d 679, 680 (Iowa Ct. App. 1988). Instances of poor judgment are not misconduct. Richers v. Iowa Dep't of Job Serv., 479 N.W.2d 308, 312 (Iowa 1991); Kelly v. Iowa Dep't of Job Serv., 386 N.W.2d 552, 555 (Iowa Ct. App. 1986).

Green mishandled parts and the trim press. Green testified actions were not intentional. No evidence was presented to the contrary. Green testified she was never informed her job was in jeopardy before April 7, 2020, when she was terminated. While Lund Manufacturing had the right to terminate Green, I do not find Lund Manufacturing has met its burden to prove Green acted deliberately or with recurrent negligence in violation of a company policy, procedure, or prior warning. Lund Manufacturing has failed to establish any intentional and substantial disregard of its interest that rises to the level of willful misconduct. As such, benefits are allowed, provided Green is otherwise eligible.

DECISION:

The August 7, 2020 (reference 03) unemployment insurance decision denying unemployment insurance benefits is reversed. The employer has not established the claimant was discharged for misconduct for a disqualifying reason. Benefits are allowed provided the claimant is otherwise eligible.

Heather L. Palmer

Administrative Law Judge

Unemployment Insurance Appeals Bureau

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September 30, 2020_

Decision Dated and Mailed

hlp/sam