IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

WILLIAM R MURRAY PO BOX 251 PRINCETON IA 52768

WAL-MART STORES INC C/O THE FRICK COMPANY PO BOX 283
ST LOUIS MO 63166-0283

Appeal Number: 05A-UI-12064-S2T

OC: 10/30/05 R: 04 Claimant: Respondent (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4<sup>th</sup> Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- 2. A reference to the decision from which the appeal is taken.
- That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)	
(Decision Dated & Mailed)	

Section 96.5-2-a – Discharge for Misconduct

# STATEMENT OF THE CASE:

Wal-Mart Stores (employer) appealed a representative's November 16, 2005 decision (reference 01) that concluded William Murray (claimant) was discharged and there was no evidence of willful or deliberate misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was held on December 13, 2005. The claimant participated personally. The employer participated by Andrew Smolenski, Assistant Manager.

# FINDINGS OF FACT:

The administrative law judge, having heard the testimony and having considered all of the evidence in the record, finds that: The claimant was hired on March 17, 2005, as a part-time

maintenance person. The claimant received training at orientation on the employer's policy, which stated that three consecutive days of absence without notice would be considered a voluntary termination. The employer issued the claimant no warnings during the claimant's employment. The claimant had some trouble reading and understanding what others were saying.

On or about August 2, 2005, the claimant read his schedule for the upcoming days. He wrote down that he did not have to work on August 3 or 4, 2005. He wrote down that he was to report to work at 2:00 p.m. on August 5, 2005. The employer's schedule showed the claimant was to work on August 3, 4 and 5, 2005. The employer considered the claimant to be absent without notice on August 3 and 4, 2005. The employer telephoned the claimant on August 4, 2005, and asked him to come to work. The claimant did not have transportation to work that day.

The claimant arrived at work on August 5, 2005, at 2:00 p.m. Later the employer called the claimant to the office and told the claimant he did not appear for work on August 3, 4 and 5, 2005, when he was scheduled to appear. The employer completed an exit interview form showing the claimant voluntarily quit work. The employer instructed the claimant to sign the form. The claimant did not wish to quit work.

### REASONING AND CONCLUSIONS OF LAW:

The issue is whether the claimant was discharged for misconduct. For the following reasons the administrative law judge concludes he was not.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

# 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or

incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

A voluntary leaving of employment requires an intention to terminate the employment relationship accompanied by an overt act of carrying out that intention. <u>Local Lodge #1426 v. Wilson Trailer</u>, 289 N.W.2d 608, 612 (Iowa 1980). The claimant never intended to voluntarily leave work. His separation from employment must be analyzed as a termination.

The employer has the burden of proof in establishing disqualifying job misconduct. Cosper v. lowa Department of Job Service, 321 N.W.2d 6 (lowa 1982). The employer discharged the claimant and has the burden of proof to show misconduct. Negligence does not constitute misconduct unless recurrent in nature; a single act is not disqualifying unless indicative of a deliberate disregard of the employer's interests. Henry v. lowa Department of Job Service, 391 N.W.2d 731 (lowa App. 1986). The claimant negligently wrote down the wrong working hours from the hours posted. The claimant was negligent once. His behavior does not rise to the level of misconduct because it was not recurrent. The employer did not offer sufficient evidence of misconduct at the hearing. Consequently, the employer did not meet its burden of proof to show misconduct. Benefits are allowed.

# **DECISION:**

The representative's November 16, 2005 decision (reference 01) is affirmed. The claimant was discharged. Misconduct has not been established. Benefits are allowed provided the claimant is otherwise eligible.

bas/kjw