

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**GINA L CUNNINGHAM**  
Claimant

**APPEAL NO: 12A-UI-07583-SWT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**RESULTS CUSTOMER SOLUTIONS LLC**  
Employer

**OC: 04/29/12**  
**Claimant: Appellant (4)**

871 IAC 24.9 - Redetermination

**STATEMENT OF THE CASE:**

An appeal was filed from an unemployment insurance decision dated June 20, 2012, reference 03, that denied the claimant's request for business-closing benefits. Prior to the hearing being held, the Agency redetermined the case in the claimant's favor on the issue that was appealed, which eliminates the need for a hearing.

**ISSUE:**

Has the decision the claimant appealed from been redetermined in the claimant's favor?

**FINDINGS OF FACT:**

The Agency redetermined the matter in the claimant's favor on the issue that was appealed, which eliminates the need for a hearing. The Agency granted business-closing benefits to the claimant in the amended decision.

**REASONING AND CONCLUSIONS OF LAW:**

871 IAC 24.9 permits the Department to redetermine an issue based on new information. The Agency redetermined the case in the claimant's favor on the issue that was appealed, which eliminates the need for a hearing.

**DECISION:**

The unemployment insurance decision dated June 20, 2012, reference 03, is modified in favor of the claimant. The Agency redetermined the case in the claimant's favor on the issue that was appealed. The claimant is eligible for business-closing benefits.

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Steven A. Wise  
Administrative Law Judge

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Decision Dated and Mailed

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