

**IOWA WORKFORCE DEVELOPMENT
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

BRANDY J PACK
Claimant

APPEAL NO. 14A-UI-03682-DWT

**ADMINISTRATIVE LAW JUDGE
DECISION**

INTRUST
Employer

OC: 03/09/14
Claimant: Appellant (6)

Iowa Code § 17A.12(3) – Default Decision
Iowa Admin. Code r. 871-26.14(7) – Dismissal of Appeal on Default

STATEMENT OF THE CASE:

The claimant appealed a representative's March 28, 2014 determination (reference 01) that disqualified her from receiving benefits and the employer's account exempt from charge because the claimant voluntarily quit her employment for reasons that do not qualify her to receive benefits. Notices of hearing were mailed to the parties' last-known addresses of record informing them a telephone hearing would be held at 2:00 p.m. on April 28, 2014. A review of the Appeals Bureau's conference call system shows the claimant/appellant was not available at the telephone number provided for the hearing and she did not participate in the hearing.

ISSUE:

Should the appeal be dismissed when the claimant/appellant did not participate in the hearing?

FINDINGS OF FACT:

The parties were properly notified of the scheduled hearing on this appeal. The claimant/appellant was not available at the telephone number provided for the hearing. She did not participate in the hearing or request a postponement of the hearing as required by the hearing notice.

The representative's March 28, 2014 determination concluded the claimant was not qualified to receive benefits.

REASONING AND CONCLUSIONS OF LAW:

The Iowa Administrative Procedures Act at Iowa Code § 17A.12(3) provides that if a party fails to appear or participate in a hearing after proper service of notice, the judge may enter a default decision or proceed with the hearing and make a decision in the absence of the party. The statute further states that if a party makes a timely request to vacate the decision and shows good cause for failing to appear, the judge shall vacate the decision and conduct another hearing.

The Agency rules at Iowa Admin. Code r. 871-26.14(7) provide that if the appealing party has not responded to a notice of telephone hearing by providing the appeals bureau with the names and telephone numbers of the persons who are participating in the hearing by the scheduled starting time of the hearing or is not available at the telephone number provided, the judge may decide the appealing party is in default and dismiss the appeal as provided in Iowa Code § 17A.12(3). The record may be reopened if the absent party makes a request to reopen the hearing and shows good cause for reopening the hearing. The rules further state that failure to read or follow the instructions on the notice of hearing is not good cause for reopening the record. Iowa Admin. Code r. 871-26.14(7)c.

The claimant/appellant appealed the representative's March 28, 2014 determination but failed to participate in the hearing. The claimant/appellant has defaulted on her appeal. Based on Iowa Code § 17A.12(3) and Iowa Admin. Code r. 871-24.14(7), the determination remains in full force and effect.

If the claimant/appellant disagrees with this decision, a request must be made to the administrative law judge that the hearing be reopened within 15 days after the mailing date of this decision. The written request should be mailed to the administrative law judge at the address listed at the end of this decision and must explain the emergency or other good cause that prevented the claimant/appellant from participating in the hearing at its scheduled time.

DECISION:

The representative's March 28, 2014 determination (reference 01) is affirmed. The claimant remains disqualified from receiving benefits as of March 9, 2014. This disqualification continues until she has been paid ten times her weekly benefit amount for insured work, provided she is otherwise eligible. The employer's account will not be charged.

Debra L. Wise
Administrative Law Judge
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Iowa Workforce Development
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Decision Dated and Mailed

dlw/pjs