

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**WENDY S DELAWARE**  
Claimant

**APPEAL NO: 13A-UI-09117-DWT**

**ADMINISTRATIVE LAW JUDGE  
DECISION**

**CASEY'S MARKETING COMPANY**  
Employer

**OC: 07/07/13**  
**Claimant: Appellant (1)**

Iowa Code § 96.5(1) – Voluntary Quit  
871 IAC 26.8(5) – Decision on the Record

**STATEMENT OF THE CASE:**

The claimant appealed a representative's August 1, 2013 determination (reference 01) that disqualified her from receiving benefits and held the employer's account exempt from charge because she voluntarily quit her employment for reasons that do not qualify her to receive benefits. A telephone hearing was held on September 11, 2013. The claimant did not respond to the hearing notice or participate in the hearing. Marie Catlett and Rosemary Gordon appeared on the employer's behalf. Based on the administrative file and the law, the following findings of fact, reasoning and conclusions of law and decision are entered.

**FINDINGS OF FACT:**

The parties were properly notified of the scheduled hearing on this appeal. The claimant failed to provide a telephone number at which she could be reached for the hearing. The claimant, the appealing party, did not participate in the hearing or request a postponement of the hearing as required by the hearing notice.

A careful review of the information in the administrative file has been conducted to determine whether the unemployment insurance decision should be affirmed.

**REASONING AND CONCLUSIONS OF LAW:**

The unemployment insurance rules provide that when a party who has received due notice is unable to attend a hearing or request postponement within the prescribed time due to emergency or other good cause, the administrative law judge may, if no decision has been issued, reopen the record and schedule another hearing. If a decision has been issued, the decision may be vacated upon the administrative law judge's own motion or at the request of a party within 15 days after the mailing date of the decision and in the absence of an appeal to the Employment Appeal Board or the Department of Inspections and Appeals. If a decision is vacated, notice shall be given to all parties of a new hearing to be held and decided by another administrative law judge. Once a decision has become final as provided by statute, the administrative law judge officer has no jurisdiction to reopen the record or vacate the decision. 871 IAC 26.8(3). The rules further provide that a request to reopen a record or vacate a

decision may be heard ex parte by an administrative law judge. The granting or denial of such a request may be used as a grounds for appeal to the Employment Appeal Board or the Department of Inspections and Appeals after the administrative law judge has issued a final decision in the case. 871 IAC 26.8(4). Finally, if good cause for postponement or reopening has not been shown, the administrative law judge shall make a decision based upon whatever evidence is properly in the record. 871 IAC 26.8(5).

The administrative law judge has carefully reviewed the information in the administrative file in the record and concludes that the unemployment insurance decision previously entered in this case is correct and should be affirmed.

Pursuant to the rule, the claimant must make a written request to the administrative law judge that the hearing be reopened within 15 days after the mailing date of this decision. The written request should be mailed to the administrative law judge at the address listed at the beginning of this decision and must explain the emergency or other good cause that prevented the claimant from participating in the hearing at its scheduled time.

**DECISION:**

The representative's August 1, 2013 determination (reference 01) is affirmed. The determination that disqualified the claimant from receiving benefits remains in effect. This means, the claimant is disqualified from receiving unemployment insurance benefits as of July 7, 2013. This disqualification continues until she has been paid ten times her weekly benefit amount for insured work, provided she is otherwise eligible. The employer's account will not be charged. This decision will become final unless a written request establishing good cause to reopen the record is made to the administrative law judge within 15 days of the date of this decision.

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Debra L. Wise  
Administrative Law Judge

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Decision Dated and Mailed

dlw/css