# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

BREANNE M WAGNER Claimant

## APPEAL NO. 15A-UI-10398-B2T

ADMINISTRATIVE LAW JUDGE DECISION

TYSON FRESH MEATS INC Employer

> OC: 08/23/15 Claimant: Appellant (2)

Iowa Code § 96.5-2-a – Discharge for Misconduct

## STATEMENT OF THE CASE:

Claimant filed an appeal from a decision of a representative dated September 14, 2015, reference 01, which held claimant ineligible for unemployment insurance benefits. After due notice, a hearing was scheduled for and held on September 30, 2015. Claimant participated. Employer participated by Shannon Wehr.

#### **ISSUE:**

The issue in this matter is whether claimant was discharged for misconduct? .

#### FINDINGS OF FACT:

The administrative law judge, having heard the testimony and considered all of the evidence in the record, finds: Claimant last worked for employer on July 31, 2015. Claimant went on a leave of absence until August 12, 2015. On August 12, 2015 claimant stated that she was terminated by employer. Employer denied this. Employer stated that claimant called in her absences until August 23, 2015. Starting August 24, 2015 claimant no longer called into work. Employer then started calling claimant's absences as no-call/no-show absences. Employer stated that it terminated claimant's employment on August 31, 2015 as it perceived the five no-call/no-show absences as an intent to quit.

Claimant stated that she worked through her union to try and get the termination overthrown. She kept calling into work until August 24, 2015 although she had been terminated on August 12, 2015 upon her union representative's advice. At that time she was told that there was nothing else that could be done. Claimant filed her original notice in this matter in the week beginning August 23, 2015.

Neither claimant nor employer provided any documentation in this matter.

## **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code § 96.5(2)a provides:

An individual shall be disqualified for benefits:

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)a provides:

Discharge for misconduct.

(1) Definition.

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Huntoon v. Iowa Dep't of Job Serv.*, 275 N.W.2d 445, 448 (Iowa 1979).

Iowa Admin. Code r. 871-24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

Iowa Admin. Code r. 871-24.32(4) provides:

(4) Report required. The claimant's statement and the employer's statement must give detailed facts as to the specific reason for the claimant's discharge. Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. In cases where a suspension or disciplinary layoff exists, the claimant is considered as discharged, and the issue of misconduct shall be resolved.

Initially the administrative law judge must determine whether claimant had quit her job or whether claimant was terminated for misconduct by not properly reporting to employer during her absence. The administrative law judge determines claimant was terminated as the administrative law judge finds the testimony of claimant credible that she returned to work on August 12, 2015 in an attempt to use the rest of her time off before returning to work. This is not an action of a person who had quit – at least at that time. Claimant stated that she was told that she was terminated on that date, and immediately went to her union representative who suggested that she stay in touch with employer while the union investigated the termination. Claimant kept calling employer until August 24, 2015, at which point she was told that there was nothing that could be done regarding the termination.

Claimant filed her original notice with IWD on or around August 23, 2015. This filing goes in line with claimant's belief that she had been terminated, and was not going to get her job back. It does not coincide with employer's assertion that claimant was terminated on August 31 after being a five-day no-call/no-show beginning August 24, 2015. Under this reasoning, the court finds it more credible that claimant was terminated on August 12, 2015.

A claimant is not qualified to receive unemployment insurance benefits if an employer has discharged the claimant for reasons constituting work connected misconduct. Iowa Code § 96.5-2-a. Before a claimant can be denied unemployment insurance benefits, the employer has the burden to establish the claimant was discharged for work-connected misconduct. *Cosper v. Iowa Department of Job Service*, 321 N.W.2d 6 (Iowa 1982), Iowa Code § 96.5-2-a.

In order to establish misconduct as to disqualify a former employee from benefits an employer must establish the employee was responsible for a deliberate act or omission which was a material breach of the duties and obligations owed by the employee to the employer. Rule 871 IAC 24.32(1)a; *Huntoon v. lowa Department of Job Service*, 275 N.W.2d 445 (lowa 1979); *Henry v. lowa Department of Job Service*, 391 N.W.2d 731, 735 (lowa Ct. App. 1986). The conduct must show a willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or the employee's duties and obligations to the employer. Rule 871 IAC 24.32(1)a; *Huntoon* supra; *Henry* supra.

The employer bears the burden of proving that a claimant is disqualified from receiving benefits because of substantial misconduct within the meaning of Iowa Code § 96.5(2). <u>Myers, 462</u> <u>N.W.2d at 737</u>. Because our unemployment compensation law is designed to protect workers from financial hardships when they become unemployed through no fault of their own, we construe the provisions "liberally to carry out its humane and beneficial purpose." <u>Bridgestone/Firestone, Inc. v. Emp't Appeal Bd., 570 N.W.2d 85, 96 (Iowa 1997)</u>. "[C]ode provisions which operate to work a forfeiture of benefits are strongly construed in favor of the claimant." <u>Diggs v. Emp't Appeal Bd., 478 N.W.2d 432, 434 (Iowa Ct. App. 1991)</u>.

The gravity of the incident, number of policy violations and prior warnings are factors considered when analyzing misconduct. The lack of a current warning may detract from a finding of an intentional policy violation. Excessive absences are not misconduct unless unexcused. Absences due to properly reported illness can never constitute job misconduct since they are not volitional. The employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. Iowa Dep't of Job Serv.*, 321 N.W.2d 6 (Iowa 1982). The Iowa Supreme Court has opined that one unexcused absence is not misconduct even when it followed nine other

excused absences and was in violation of a direct order. *Sallis v. EAB*, 437 N.W.2d 895 (lowa 1989). *Higgins v. Iowa Department of Job Service*, 350 N.W.2d 187 (lowa 1984), held that the absences must be both excessive and unexcused. The Iowa Supreme Court has held that excessive is more than one. Three incidents of tardiness or absenteeism after a warning has been held misconduct. *Clark v. Iowa Department of Job Service*, 317 N.W.2d 517 (lowa Ct. App. 1982). While three is a reasonable interpretation of excessive based on current case law and Webster's Dictionary, the interpretation is best derived from the facts presented.

In this matter, the evidence fails to establish that claimant was discharged for an act of misconduct when claimant violated employer's policy concerning absenteeism. Claimant was not warned concerning this policy. The last incident, which brought about the discharge, fails to constitute misconduct because claimant was terminated upon return to an agreed-to leave of absence. The administrative law judge holds that claimant was not discharged for an act of misconduct and, as such, is not disqualified for the receipt of unemployment insurance benefits.

## **DECISION:**

The decision of the representative dated September 14, 2015, reference 01, is reversed. Unemployment insurance benefits are allowed, provided claimant is otherwise eligible.

Blair A. Bennett Administrative Law Judge

Decision Dated and Mailed

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