IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

DEBI A ADAMS
Claimant

APPEAL NO. 09A-UI-01512-S2T
ADMINISTRATIVE LAW JUDGE
DECISION

KUM & GO
Employer

OC: 12/28/08 R: 02
Claimant: Respondent (1)

Section 96.5-2-a – Discharge for Misconduct

STATEMENT OF THE CASE:

Kum & Go (employer) appealed a representative's January 21, 2009 decision (reference 01) that concluded Debi Adams (claimant) was discharged and there was no evidence of willful or deliberate misconduct. After hearing notices were mailed to the parties' last-known addresses of record, a telephone hearing was scheduled for February 19, 2009. The claimant participated personally. The employer participated by Jeff Winters, District Supervisor.

ISSUE:

The issue is whether the claimant was discharged for misconduct.

FINDINGS OF FACT:

The administrative law judge, having heard the testimony and having considered all of the evidence in the record, finds that: The claimant was hired on July 19, 2007, as a full-time general manager. The employer had no handbook. The employer did not issue the claimant any warnings during her employment. The claimant understood she was to try to work 54 hours per week and work on Saturdays. She also needed to schedule subordinates for a certain number of required hours.

On December 20, 2008, the claimant worked from 4:00 a.m. to 9:00 a.m. On December 29, 2008, the claimant worked from 4:00 a.m. to 4:00 p.m. On December 29, 2008, a subordinate told the employer that the claimant clocked in on December 20, 2008, worked for ten minutes, and then left work without clocking out. The employer terminated the claimant on December 30, 2008, based on the subordinate's information and corroboration of the subordinate's co-worker. After the claimant was terminated, the subordinate was promoted to the claimant's previous position.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was not discharged for misconduct.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in establishing disqualifying job misconduct. Cosper v. lowa Department of Job Service, 321 N.W.2d 6 (lowa 1982). Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." Newman v. Iowa Department of Job Service, 351 N.W.2d 806 (Iowa App. 1984). An employer may discharge an employee for any number of reasons or no reason at all, but if it fails to meet its burden of proof to establish job-related misconduct as the reason for the separation, employer incurs potential liability for unemployment insurance benefits related to that separation. Inasmuch as employer had not previously warned claimant about any of the issues leading to the separation, it has not met the burden of proof to establish that claimant acted deliberately or negligently in violation of company policy, procedure, or prior warning. If an employer expects an employee to conform to certain expectations or face discharge, appropriate (preferably written), detailed, and reasonable notice should be given. If a warning had been issued or the claimant questioned, the discrepancy between the claimant's and the subordinate's information could have been sorted. The employer has not met its proof to establish job-related misconduct. Benefits are allowed.

DECISION:

The representative's January 21	, 2009 decision (ref	erence 01) is affirmed.	The employer has
not met its proof to establish job-	related misconduct.	Benefits are allowed.	

Beth A. Scheetz Administrative Law Judge

Decision Dated and Mailed

bas/kjw