# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

LEONDAE WOODS Claimant

# APPEAL 19A-UI-02073-AW-T

ADMINISTRATIVE LAW JUDGE DECISION

TYSON FRESH MEATS INC Employer

> OC: 02/10/19 Claimant: Appellant (1)

Iowa Code § 96.5(2) – Discharge for Misconduct Iowa Admin. Code r. 871-24.32 – DM – Discharge for misconduct

#### STATEMENT OF THE CASE:

Leondae Woods, Claimant, filed an appeal from the March 5, 2019 (reference 01) unemployment insurance decision that denied benefits because he was discharged from work with Tyson Fresh Meats, Inc. due to conduct not in the best interest of his employer. The parties were properly notified of the hearing. A telephone hearing was held on March 26, 2019 at 11:00 a.m. Claimant participated. Employer participated through Mehdina Kurtovic, Human Resources Administrative Associate. No exhibits were admitted.

#### **ISSUE:**

Whether claimant's separation was a discharge due to disqualifying job-related misconduct.

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Claimant was employed full-time as a general maintenance worker from April 18, 2016 until his employment with Tyson Fresh Meats Inc. ended on February 16, 2019. (Claimant Testimony)

On December 2, 2018, employer issued claimant a written warning and three day suspension for violating the employer's code of conduct by having a verbal altercation with a coworker. (Claimant Testimony; Kurtovic Testimony) The warning stated that future incidents may result in termination of employment. (Claimant Testimony)

On February 14, 2019, claimant argued with a lead man. (Claimant Testimony) During the argument, they both yelled and used profanity. (Claimant Testimony) The lead man purportedly told the general manager about the incident. (Claimant Testimony) When the general manager confronted claimant, they began arguing, yelling and using profanity. (Claimant Testimony) Claimant could have removed himself from both arguments without yelling or using profanity. (Claimant Testimony) Employer suspended claimant and told him to return on February 16, 2019. (Claimant Testimony) When claimant returned to work on February 16, 2019, employer discharged claimant for the verbal altercation on February 14, 2019. (Claimant Testimony)

### REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged for disqualifying, work-related misconduct. Benefits are denied.

Iowa Code section 96.5(2)(a) provides:

An individual shall be *disqualified for benefits:* 

2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:

a. The disqualification shall continue until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

Iowa Admin. Code r. 871-24.32(1)(a) provides:

a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition of misconduct has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. *Reigelsberger v. Emp't Appeal Bd.*, 500 N.W.2d 64, 66 (Iowa 1993); accord Lee v. Emp't Appeal Bd., 616 N.W.2d 661, 665 (Iowa 2000).

Iowa Admin. Code r.871-24.32(8) provides:

(8) Past acts of misconduct. While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based on such past act or acts. The termination of employment must be based on a current act.

The employer has the burden of proof in establishing disqualifying job misconduct. *Cosper v. lowa Dep't of Job Serv.*, 321 N.W.2d 6 (lowa 1982). A determination as to whether an employee's act is misconduct does not rest solely on the interpretation or application of the employer's policy or rule. A violation is not necessarily disqualifying misconduct even if the employer was fully within its rights to impose discipline up to or including discharge for the incident under its policy. The issue is not whether the employer made a correct decision in separating claimant, but whether the claimant is entitled to unemployment insurance benefits. *Infante v. Iowa Dep't of Job Serv.*, 364 N.W.2d 262 (lowa Ct. App. 1984). What constitutes misconduct justifying termination of an employee and what misconduct warrants denial of unemployment insurance benefits are two separate decisions. *Pierce v. Iowa Dep't of Job Serv.*, 425 N.W.2d 679 (lowa Ct. App. 1988).

Misconduct serious enough to warrant discharge is not necessarily serious enough to warrant a denial of job insurance benefits. Such misconduct must be "substantial." *Newman v. Iowa Dep't of Job Serv.*, 351 N.W.2d 806 (Iowa Ct. App. 1984). The law limits disqualifying misconduct to substantial and willful wrongdoing or repeated carelessness or negligence that equals willful misconduct in culpability. *Lee v. Employment Appeal Bd.*, 616 N.W.2d 661 (Iowa 2000).

"The use of profanity or offensive language in a confrontational, disrespectful, or name-calling context, may be recognized as misconduct, even in the case of isolated incidents or situations in which the target of abusive name-calling is not present when the vulgar statements are initially made. The question of whether the use of improper language in the workplace is misconduct is nearly always a fact question. It must be considered with other relevant factors, including the context in which it is said, and the general work environment." *Myers v. Emp't Appeal Bd.*, 462 N.W.2d 734 (lowa Ct. App. 1990). Likewise, the repetition of vulgarities can elevate a minor peccadillo to an act of willful misconduct. *Carpenter v. Iowa Dep't of Job Serv.*, 401 N.W.2d 242, 245-46 (lowa Ct. App. 1986).

Claimant used profanity in the workplace in a confrontational context with two supervisors. Claimant had already received a written warning and should have known that his job was in jeopardy. Claimant's actions are disqualifying misconduct. Benefits are denied.

### **DECISION:**

The March 5, 2019 (reference 01) unemployment insurance decision is affirmed. Benefits are denied until such time as the claimant works in and has been paid wages for insured work equal to ten times claimant's weekly benefit amount.

Adrienne C. Williamson Administrative Law Judge Unemployment Insurance Appeals Bureau Iowa Workforce Development 1000 East Grand Avenue Des Moines, IA 50319-0209 Fax: 515-478-3528

Decision Dated and Mailed

acw/rvs