IOWA WORKFORCE DEVELOPMENT Unemployment Insurance Appeals Section 1000 East Grand—Des Moines, Iowa 50319 DECISION OF THE ADMINISTRATIVE LAW JUDGE 68-0157 (7-97) – 3091078 - EI

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WEST LIBERTY FOODS LLC PO BOX 318 207 W 2<sup>ND</sup> ST WEST LIBERTY IA 52776 Appeal Number: 04A-UI-10627-ET

OC: 08-29-04 R: 03 Claimant: Appellant (1)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4<sup>th</sup> Floor—Lucas Building, Des Moines, Iowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

#### STATE CLEARLY

- The name, address and social security number of the claimant.
- A reference to the decision from which the appeal is taken.
- That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)
(Decision Dated & Mailed)

Section 96.5-2-a – Discharge for Misconduct

# STATEMENT OF THE CASE:

The claimant filed a timely appeal from the September 20, 2004, reference 01, decision that denied benefits. After due notice was issued, a hearing was held by telephone conference call before Administrative Law Judge Julie Elder on October 21 2004. The claimant participated in the hearing. Joe Swanson, Plant Manager and Sandy Van Patten, Superintendent, participated in the hearing on behalf of the employer.

FINDINGS OF FACT:

# Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant was employed as a full-time production employee for West Liberty Foods from May 14, 2001 to August 31, 2004. The claimant missed work due to illness and was expected to provide the employer with medical documentation. He worked two days in August 2004 and had an appointment with his doctor August 20, 2004, at which time he was re-evaluated. The claimant did not contact the employer on August 23, 2004, but called the following day to inquire whether the employer received the paperwork. The employer had not received anything and told the claimant to contact the doctor's office to have the paperwork sent. The claimant called again on August 25, 2004, and the employer again told him it had not received the paperwork and it needed to be resent. The employer asked the claimant what the diagnosis was from the August 20, 2004, appointment but the claimant stated he did not know. The claimant was a no-call/no-show August 26, 27 and 28, 2004. The employer received documentation August 26, 2004, excusing the claimant from work August 20, 2004. The claimant called the employer August 31, 2004, and was told the doctor's excuse only covered August 20, 2004, and he was considered a no-call/no-show for the last three days and his employment was terminated.

### REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant was discharged from employment due to job-related misconduct.

Iowa Code Section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a, (7) provide:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity,

inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

This definition has been accepted by the Iowa Supreme Court as accurately reflecting the intent of the legislature. <u>Huntoon v. Iowa Department of Job Service</u>, 275 N.W.2d 445, 448 (Iowa 1979).

(7) Excessive unexcused absenteeism. Excessive unexcused absenteeism is an intentional disregard of the duty owed by the claimant to the employer and shall be considered misconduct except for illness or other reasonable grounds for which the employee was absent and that were properly reported to the employer.

The determination of whether unexcused absenteeism is excessive necessarily requires consideration of past acts and warnings. The term "absenteeism" also encompasses conduct that is more accurately referred to as "tardiness." An absence is an extended tardiness, and an incident of tardiness is a limited absence. Absences related to issues of personal responsibility such as transportation, lack of childcare, and oversleeping are not considered excused. Higgins v. Iowa Department of Job Service, 350 N.W.2d 187 (Iowa 1984). The claimant was discharged for excessive unexcused absenteeism. Absences due to properly reported illness can never constitute job misconduct since they are not volitional. Cosper v. Iowa Department of Job Service, 321 N.W.2d 6 (lowa 1982). The claimant failed to properly notify the employer of his absences even though he was aware the employer had not received any medical documentation excusing his absences. When the employer did receive the doctor's note it only excused the claimant for August 20, 2004. It was the claimant's responsibility to communicate with his healthcare provider, not only to learn his diagnosis, but also to get a copy of the medical excuse and know what it said and what days he was actually excused. The employer has established that the claimant was warned that further unexcused absences could result in termination of employment and the final absences were not excused. The final absences, in combination with the claimant's history of absenteeism, are considered excessive. Benefits are denied.

## **DECISION:**

The September 20, 2004, reference 01, decision is affirmed. The claimant was discharged from employment due to job-related misconduct. Benefits are withheld until such time as he has worked in and been paid wages for insured work equal to ten times his weekly benefit amount, provided he is otherwise eligible.

je/kjf