# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

MARIE E OTTO

Claimant

**APPEAL NO. 22A-UI-07262-AD-T** 

ADMINISTRATIVE LAW JUDGE DECISION

IOWA WORKFORCE
DEVELOPMENT DEPARTMENT

OC: 03/14/21

Claimant: Appellant (1)

Iowa Code § 96.6(2) – Filing – Timely Appeal Iowa Code § 96.3(7) - Recovery of Benefit Overpayment

#### STATEMENT OF THE CASE:

Marie Otto (claimant/appellant) appealed the Iowa Workforce Development ("IWD") decision dated August 30, 2021 (reference 02) that concluded the claimant was overpaid unemployment insurance benefits in the amount of \$2,178.00 for the nine-week period between March 14 and May 22, 2021 as a result of a prior decision denying benefits.

A telephone hearing was held on April 18, 2022, pursuant to due notice. Claimant participated personally. The administrative law judge took official notice of the administrative record.

## **ISSUE:**

Was the claimant overpaid regular, state unemployment insurance benefits (UI)?

Is the appeal timely?

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds:

The administrative record shows claimant received regular, state unemployment insurance benefits in the amount of \$2,178.00 from the benefit week ending March 20, 2021 and continuing through the benefit week ending May 22, 2021.

Claimant was subsequently determined to be disqualified from benefits during that period in a decision dated May 28, 2021. That decision was modified with no change in effect in an administrative law judge decision dated August 9, 2021. See 21A-UI-13437-AD-T. That decision remains in force.

The Unemployment Insurance Decision was mailed to claimant at the above address on August 30, 2021. That was claimant's correct address at that time. Claimant is unsure if or when she received the decision. Claimant lives in a small town and gets her mail at the local post office. She has had issues in the past with getting mail in a timely manner.

The decision states that it becomes final unless an appeal is postmarked or received by Iowa Workforce Development Appeals Section by September 9, 2021. However, if the due date falls on a Saturday, Sunday or legal holiday, the appeal period is extended to the next working day.

Claimant initially filed an appeal on March 6, 2022 after receiving several other decisions dated February 24, 2022 relating to the claim year beginning March 15, 2020. An appeal on this matter was not processed at that time, presumably because the appeal appeared to be related to the prior claim year. Claimant filed another appeal on March 25, 2022, which again appeared to be related to decisions from the prior claim year. However, an appeal on this matter was set up at that time.

## **REASONING AND CONCLUSIONS OF LAW:**

For the reasons that follow, the administrative law judge concludes the claimant's appeal was timely. The decision dated August 30, 2021 (reference 02) that concluded the claimant was overpaid unemployment insurance benefits in the amount of \$2,178.00 for the nine-week period between March 14 and May 22, 2021 as a result of a prior decision denying benefits is AFFIRMED.

lowa Code § 96.6(2) provides, in pertinent part: "[u]nless the claimant or other interested party, after notification or within ten calendar days after notification was mailed to the claimant's last known address, files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision."

Iowa Admin. Code r. 871-24.35(1)(a) provides:

- 1. Except as otherwise provided by statute or by division rule, any payment, appeal, application, request, notice, objection, petition, report or other information or document submitted to the division shall be considered received by and filed with the division:
- (a) If transmitted via the United States Postal Service on the date it is mailed as shown by the postmark, or in the absence of a postmark the postage meter mark on the envelope in which it is received; or if not postmarked or postage meter marked or if the mark is illegible, on the date entered on the document as the date of completion.
- (b)
- (c) If transmitted by any means other than [United States Postal Service or the State Identification Data Exchange System (SIDES)], on the date it is received by the division.

Iowa Admin. Code r. 871-24.35(2) provides:

2. The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.

There is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and the Administrative Law Judge has no authority to change the decision of representative if a timely appeal is not filed. *Franklin v. Iowa Dept. Job Service*, 277 N.W.2d 877, 881 (Iowa 1979). The ten-day period for appealing an initial determination concerning a claim for benefits has been described as jurisdictional. *Messina v. Iowa Dept. of Job Service*, 341 N.W.2d 52, 55 (Iowa 1983); *Beardslee v. Iowa Dept. Job Service*, 276 N.W.2d 373 (Iowa 1979). The only

basis for changing the ten-day period would be where notice to the appealing party was constitutionally invalid. *E.g. Beardslee v. Iowa Dept. Job* Service, 276 N.W.2d 373, 377 (Iowa 1979). The question in such cases becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. *Hendren v. Iowa Employment Sec. Commission*, 217 N.W.2d 255 (Iowa 1974); *Smith v. Iowa Employment Sec. Commission*, 212 N.W.2d 471 (Iowa 1973). The question of whether the Claimant has been denied a reasonable opportunity to assert an appeal is also informed by rule 871-24.35(2) which states that "the submission of any ...appeal...not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service."

The record in this case indicates that claimant never received the decision due to USPS error or delay. Therefore, the appeal notice provisions were invalid and claimant did not have a reasonable opportunity to file a timely appeal. Claimant did file appeals shortly after learning of several other adverse decisions. The administrative law judge therefore finds there exists good cause for the delay and concludes the appeal is timely. Because the appeal is timely, the administrative law judge has jurisdiction to address the underlying issues.

Iowa Code section 96.3(7) provides, in pertinent part:

- 7. Recovery of overpayment of benefits.
- a. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.
- b. (1) (a) If the department determines that an overpayment has been made, the charge for the overpayment against the employer's account shall be removed and the account shall be credited with an amount equal to the overpayment from the unemployment compensation trust fund and this credit shall include both contributory and reimbursable employers, notwithstanding section 96.8, subsection 5.

The administrative record shows claimant received regular, state unemployment insurance benefits in the amount of \$2,178.00 from the benefit week ending March 20, 2021 and continuing through the benefit week ending May 22, 2021.

Claimant was subsequently determined to be disqualified from benefits during that period in a decision dated May 28, 2021. That decision was modified with no change in effect in an administrative law judge decision dated August 9, 2021. See 21A-UI-13437-AD-T. That decision remains in force.

Claimant received UI in the amount of \$2,178.00 during a period she was later found to be disqualified from benefits. She has therefore been overpaid UI in that amount.

### **DECISION:**

The administrative law judge concludes the claimant's appeal was timely. The decision dated August 30, 2021 (reference 02) that concluded the claimant was overpaid unemployment insurance benefits in the amount of \$2,178.00 for the nine-week period between March 14 and May 22, 2021 as a result of a prior decision denying benefits is AFFIRMED.

Andrew B. Duffelmeyer Administrative Law Judge

April 21, 2022

Decision Dated and Mailed

abd/abd

## Note to Claimant:

If you disagree with this decision, you may file an appeal to the Employment Appeal Board by following the instructions on the first page of this decision.

If this decision determines you have been overpaid federal pandemic-related benefits you may request a waiver of the overpayment. Instructions for requesting a waiver can be found at https://www.iowaworkforcedevelopment.gov/unemployment-insurance-overpayment-and-recovery. If this decision becomes final and you are not eligible for a waiver, you will have to repay the benefits you received.