# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**ANGELA L STOVER** 

Claimant

**APPEAL NO. 09A-UI-07698-JTT** 

ADMINISTRATIVE LAW JUDGE DECISION

**CARE INITIATIVES** 

Employer

OC: 04/19/09

Claimant: Respondent (1)

Iowa Code Section 96.5(2)(a) - Discharge for Misconduct

#### STATEMENT OF THE CASE:

The employer filed a timely appeal from the May 14, 2009, reference 01, decision that allowed benefits. After due notice was issued, a hearing was held on June 11, 2009. Claimant Angela Stover participated. Attorney Lynn Corbeil of Johnson & Associates/TALX represented the employer and presented testimony through Ruth Van Gelder, R.N, Director of Nursing, and Tracy Littleton, L.P.N. Exhibits One through Eleven were received into evidence.

#### **ISSUE:**

Whether the claimant was discharged for misconduct in connection with the employment that disqualifies the claimant for unemployment insurance benefits.

#### FINDINGS OF FACT:

Having reviewed all of the evidence in the record, the administrative law judge finds: Angela Stover was employed by Care Initiatives as a full-time registered nurse/charge nurse from November 2005 until April 17, 2009, when Ruth Van Gelder, R.N, Director of Nursing, and LuAnn Modlin, Executive Director discharged her for negligent/careless performance of her work duties. During Ms. Stover's evening shift on April 16, 2009, she left a syringe in a resident's bed. The syringe was discovered during the overnight shift by Tracy Littleton, L.P.N. The syringe contained fluid and the fluid may have been all or part of the resident's insulin shot. Leaving the used syringe in the resident's bed violated multiple workplace protocols. The syringe should have been used to administer the resident's insulin and then been discarded in the sharps container to avoid potential injury or contamination of others. The final incident followed prior reprimands for carelessness. The most recent prior reprimand was issued on December 1, 2008 and was based on documentation errors in October 2008. Prior to that the most recent reprimand was issued in July 2007.

### **REASONING AND CONCLUSIONS OF LAW:**

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

## 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6(2). Misconduct must be substantial in order to justify a denial of unemployment benefits. Misconduct serious enough to warrant the discharge of an employee is not necessarily serious enough to warrant a denial of unemployment benefits. See <a href="Lee v. Employment Appeal Board">Lee v. Employment Appeal Board</a>, 616 N.W.2d 661 (Iowa 2000). The focus is on deliberate, intentional, or culpable acts by the employee. See <a href="Gimbel v. Employment Appeal Board">Gimbel v. Employment Appeal Board</a>, 489 N.W.2d 36, 39 (Iowa Ct. App. 1992).

While past acts and warnings can be used to determine the magnitude of the current act of misconduct, a discharge for misconduct cannot be based on such past act(s). The termination of employment must be based on a current act. See 871 IAC 24.32(8). In determining whether the conduct that prompted the discharge constituted a "current act," the administrative law judge considers the date on which the conduct came to the attention of the employer and the date on which the employer notified the claimant that the conduct subjected the claimant to possible discharge. See also <u>Greene v. EAB</u>, 426 N.W.2d 659, 662 (lowa App. 1988).

Allegations of misconduct or dishonesty without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4). When it is in a party's power to produce more direct and satisfactory evidence than is actually produced, it may fairly be inferred that the more direct evidence will expose deficiencies in that party's case. See Crosser v. lowa Dept. of Public Safety, 240 N.W.2d 682 (lowa 1976).

The weight of the evidence establishes that Ms. Stover was careless in failing to properly dispose of the syringe on April 16, 2009. Though there were prior incidents of carelessness,

there was an extended passage of time between the final incident, the next more recent incident, and the incident prior to that one. The weight of the evidence does not establish carelessness and/or negligence so recurrent as to demonstrate willful or wanton disregard of the employer's interests.

Based on the evidence in the record and application of the appropriate law, the administrative law judge concludes that Ms. Stover was discharged for no disqualifying reason. Accordingly, Ms. Stover is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged for benefits paid to Ms. Stover.

#### **DECISION:**

The Agency representative's May 14, 2009, reference 01, decision is affirmed. The claimant was discharged for no disqualifying reason. The claimant is eligible for benefits, provided she is otherwise eligible. The employer's account may be charged.

James E. Timberland
Administrative Law Judge

Decision Dated and Mailed

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