

IOWA WORKFORCE DEVELOPMENT  
Unemployment Insurance Appeals Section  
1000 East Grand—Des Moines, Iowa 50319  
DECISION OF THE ADMINISTRATIVE LAW JUDGE  
68-0157 (7-97) – 3091078 - EI

HOLLY A DORENKAMP  
2124 W 27<sup>TH</sup> ST #833  
CEDAR FALLS IA 50613

IOWA WORKFORCE  
DEVELOPMENT DEPARTMENT

Appeal Number: 06A-UI-01284-SWT  
OC: 12/11/05 R: 03  
Claimant: Appellant (2)

**This Decision Shall Become Final**, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the **Employment Appeal Board, 4<sup>th</sup> Floor—Lucas Building, Des Moines, Iowa 50319.**

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

1. The name, address and social security number of the claimant.
2. A reference to the decision from which the appeal is taken.
3. That an appeal from such decision is being made and such appeal is signed.
4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

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(Administrative Law Judge)

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(Decision Dated & Mailed)

871 IAC 24.23(11) - Failure to Report as Directed

STATEMENT OF THE CASE:

The claimant appealed an unemployment insurance decision dated January 27, 2006, reference 03, that concluded she was ineligible for benefits effective January 15, 2006, because she did not report to the Agency as directed.. A telephone hearing was held on February 20, 2006. The claimant participated in the hearing.

FINDINGS OF FACT:

The claimant filed a new claim for unemployment insurance benefits with an effective date of December 11, 2005. The claimant was informed and understood that under the unemployment insurance rules, claimants were subject to disqualification for failing to report to the Agency as directed.

A notice was mailed to the claimant in mid-January 2006 that stated that she was to report to the Waterloo Workforce Development Center on January 19, 2006, to complete her work registration or register for work online. The claimant believed she was already registered for work so she went online and verified that she had registered. Later, she called the Waterloo Workforce Development Center and found out that she did not answer all the online questions she needed to answer to complete the online work registration.

**REASONING AND CONCLUSIONS OF LAW:**

The issue in this case is whether the claimant is ineligible for benefits effective January 15, 2006, because she did not report to the Agency as directed.

The unemployment insurance law provides that a claimant must be able to work, available for work, and actively seeking employment. Iowa Code section 96.4-3. Under the unemployment insurance rules, a claimant who fails to report as directed to the Agency in response to a notice mailed to the claimant is deemed unavailable for work. 871 IAC 24.23(11).

In this case, the claimant did exactly what she was asked to do in the notice. She went online and believed she had completed the work registration. She was otherwise eligible for benefits, and she could not be denied benefits under the facts of this case.

**DECISION:**

The unemployment insurance decision dated January 27, 2006, reference 03, is reversed. The claimant is qualified to receive unemployment insurance benefits effective January 15, 2006, if she is otherwise eligible.

saw/pjs