IOWA WORKFORCE DEVELOPMENT UNEM PLOYMENT INSURANCE APPEALS BUREAU

JAZMINE M KRAMER

Claimant

APPEAL 21A-UI-14665-ML-T

ADMINISTRATIVE LAW JUDGE DECISION

IOWA PIZZA COMPANY INC

Employer

OC: 01/10/21

Claimant: Respondent (2R)

lowa Code § 96.6(2) – Timeliness of Protest

STATEMENT OF THE CASE:

On June 28, 2021, lowa Pizza Company, Inc. (employer/appellant) filed an appeal from the June 24, 2021 (reference 05) unemployment insurance decision that found employer's protest untimely.

A telephone hearing was held on August 10, 2021, at 2:00 p.m. The parties were properly notified of the hearing. Jazmine Kramer (claimant) did not participate. Employer participated through Angela Clark.

Employer's Exhibits A through C were offered and admitted into the evidentiary record. Official notice was taken of the administrative record.

ISSUE:

Whether employer filed a timely protest.

FINDINGS OF FACT:

Having reviewed the evidence in the record, the administrative law judge finds:

The Notice of Claim was mailed to Employer on January 14, 2021. The address the Notice of Claim was sent to did not contain, "STE 321." The employer received the Notice of Claim on January 22, 2021. The notice of claim contains a warning that the employer protest response is due ten days from the initial notice date. Ms. Clark completed and signed the Employer Statement of Protest on January 22, 2021. The employer's protest was faxed on January 22, 2021. According to Ms. Clark, if a fax is unsuccessful, the machine will print a piece of paper regarding the same. Ms. Clark testified the machine will not similarly print a piece of paper regarding a successful fax. The machine did not print a piece of paper documenting an unsuccessful fax.

The claimant's separation from employment has not yet been the subject of a Benefits Bureau fact-finding interview.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes that employer's protest was timely.

lowa Code § 96.6(2) provides:

2. Initial determination. A representative designated by the director shall promptly notify all interested parties to the claim of its filing, and the parties have ten days from the date of mailing the notice of the filing of the claim by ordinary mail to the last known address to protest payment of benefits to the claimant.

Iowa Admin. Code r. 871-24.35(1)(a) provides:

- 1. Except as otherwise provided by statute or by division rule, any payment, appeal, application, request, notice, objection, petition, report or other information or document submitted to the division shall be considered received by and filed with the division:
- (a) If transmitted via the United States Postal Service on the date it is mailed as shown by the postmark, or in the absence of a postmark the postage meter mark on the envelope in which it is received; or if not postmarked or postage meter marked or if the mark is illegible, on the date entered on the document as the date of completion.

(b)

(c) If transmitted by any means other than [United States Postal Service or the State Identification Data Exchange System (SIDES)], on the date it is received by the division.

Iowa Admin. Code r. 871-24.35(2) provides:

2. The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.

There is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and the Administrative Law Judge has no authority to change the decision of representative if a timely appeal is not filed. *Franklin v. Iowa Dept. Job Service*, 277 N.W.2d 877, 881 (Iowa 1979). The ten-day period for appealing an initial determination concerning a claim for benefits has been described as jurisdictional. *Messina v. Iowa Dept. of Job Service*, 341 N.W.2d 52, 55 (Iowa 1983); *Beardslee v. Iowa Dept. Job Service*, 276 N.W.2d 373 (Iowa 1979). The only basis for changing the ten-day period would be where notice to the appealing party was constitutionally invalid. *E.g. Beardslee v. Iowa Dept. Job Service*, 276 N.W.2d 373, 377 (Iowa 1979). The question in such cases becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. *Hendren v. Iowa Employment Sec. Commission*, 217 N.W.2d 255 (Iowa 1974); *Smith v. Iowa Employment Sec. Commission*, 212 N.W.2d 471 (Iowa 1973). The question of whether the Claimant has been denied a reasonable opportunity to assert an appeal is also informed by rule 871-24.35(2) which states that "the submission of any ...appeal...not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in

submission was due to division error or misinformation or to delay or other action of the United States postal service."

In this case, the Notice of Claim form was mailed to the Employer on January 14, 2021. Unfortunately, the mailing address did not contain the suite number for the employer. The employer ultimately received the Notice of Claim on January 22, 2021. Ms. Clark credibly testified she immediately completed and faxed the Notice of Claim forms on January 22, 2021. Employer's protest is timely.

DECISION:

The June 24, 2021, (reference 05) unemployment insurance decision is reversed. Employer's protest was timely.

REMAND:

The separation issue is remanded to the Benefits Bureau of lowa Workforce Development for a fact-finding interview and unemployment insurance decision.

Michael J. Lunn

Administrative Law Judge

Unemployment Insurance Appeals Bureau

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August 27, 2021

Decision Dated and Mailed

mjl/mh