# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

**TIM A NEUBRAND** 

Claimant

**APPEAL 19R-UI-07194-DG-T** 

ADMINISTRATIVE LAW JUDGE DECISION

IOWA WORKFORCE DEVELOPMENT DEPARTMENT

OC: 10/14/18

Claimant: Appellant (1)

Iowa Code § 96.3(7) – Overpayment of Benefits Iowa Code § 96.16(4) – Offenses and Misrepresentation Iowa Admin. Code r. 871-25.1 – Misrepresentation & Fraud

#### STATEMENT OF THE CASE:

The claimant/appellant, filed an appeal from the July 18, 2019 (reference 04) lowa Workforce Development ("IWD") unemployment insurance decision which concluded the claimant was overpaid unemployment insurance benefits because he failed to accurately report earnings and his ability to and availability for work while concurrently filing weekly claims for unemployment insurance benefits. IWD also imposed a 15% administrative penalty due to misrepresentation.

The parties were properly notified of the hearing. A telephone hearing was held on October 3, 2019. The claimant participated personally. Kassandra Ellenwood, Investigator, participated on behalf of IWD. IWD Exhibits A-M were admitted. The administrative law judge took official notice of the claimant's unemployment insurance benefits records. Based on the evidence, the arguments presented, and the law, the administrative law judge enters the following findings of fact, reasoning and conclusions of law, and decision.

#### ISSUES:

Did IWD correctly determine that the claimant was overpaid unemployment insurance benefits, and was the overpayment amount correctly calculated?

Did IWD properly impose a penalty based upon the claimant's misrepresentation?

## **FINDINGS OF FACT:**

Having reviewed all of the evidence in the record, the administrative law judge finds: The claimant filed a claim for unemployment insurance benefits with an effective date of October 14, 2018.

When the claim was established, the claimant was directed to read the Unemployment Insurance Handbook. The Unemployment Insurance Handbook includes instructions for properly filing claims and informs claimants that failure to follow the instructions could result in a denial or overpayment of benefits. The handbook also informs claimants that they should call IWD customer service for help if they don't understand the information in the handbook.

With respect to "Reporting Earnings," the handbook states:

Gross earnings/wages (before tax and payroll deductions) must be reported on the weekly claim during the week the wages are earned, not when the wages are paid. Earnings must be reported even if the payment has not been received yet. To calculate the amount to report, the individual should multiply the number of hours worked by the hourly wage. Individuals should report the full gross amount of earnings and IWD will calculate any deductions. If an individual earns \$15.00 over their WBA, they will not receive a benefit payment.

The handbook also provides in part:

Overpayment

Individuals are responsible for repaying any benefits they were not eligible to receive. Future UI benefit payments are withheld until the overpayment has been recovered in full. If the individual is not making attempts to repay the overpayment, the debt may be recovered by withholding state and federal tax refunds, casino and lottery winnings, and vendor payments. Overpayments caused by fraud include a 15% penalty.

The handbook also alerts claimants to consequences for providing false or fraudulent statements to collect benefits:

Fraud is knowingly providing false information or withholding information to receive UI benefits. Fraudulently collecting UI benefits is a serious offense. It can lead to severe penalties, which include:

- criminal prosecution
- denial of future benefits by administrative penalty
- repayment of fraudulently collected UI benefits plus a 15 percent penalty
- wages garnishments and liens
- interception of state and federal tax refunds (Department Exhibit J)

In addition, each week the claimant would complete a weekly continued claim, he would see a screen online which provided:

It is important that you answer all questions truthfully.

**WARNING:** Attempting to claim and receive unemployment insurance benefits by entering false information can result in loss of benefits, fines and imprisonment.

Before completing his weekly continued claim each week, the claimant had to check a box that stated he understood the warning message above and wished to proceed.

IWD conducted an audit and discovered that claimant was not able to and available to work, and he was receiving monthly payments from AFLAC. Claimant was granted a medical leave of absence on January 14, 2019 and he did not return to work after that date. IWD contacted the employer, Modern Sheet Metal on May 24, 2019 to verify the claimant's wages earned with employer, and his work status with the employer beginning on January 13, 2019. The employer confirmed that claimant requested a leave of absence on January 14, 2019. Employer granted that request on that date. Claimant later underwent surgery for an injury which was not work-related on February 18, 2019. Claimant has not submitted a letter from his physician releasing him back to work with or without restrictions to the employer or the department.

A review of the administrative file reflects the claimant was not able to and available for work beginning on January 13, 2019. Claimant submitted weekly claims which indicated that he was able to and available for work each week beginning on January 13, 2019. Claimant received benefits for each of those weeks.

The investigator also contacted the claimant. The claimant was mailed a preliminary audit on July 16, 2019, which stated he may have been overpaid benefits in the amount of \$9,567.00, for failing to accurately report his availability for work. The letter also informed him that an overpayment may result in consequences including a 15% penalty.

Claimant's weekly benefit amount was \$485.00. Because the claimant did not accurately report his availability for work beginning on January 13, 2019 through June 15, 2019, an overpayment of \$9,567.00 was determined by IWD. The agency established the overpayment based upon payments made to the claimant which he was not entitled to receive.

In addition to the overpayment, a 15% penalty was imposed, due to the overpayment arising from the claimant's misrepresentations or intentional omission of facts to collect benefits. The claimant does dispute the overpayment amount. He stated that he was able to work in January, 2019, but that his employer laid him off due to a lack of work on January 14, 2019. Claimant agreed that he was not able to and available for work after his surgery on February 18, 2019 for at least Three months, but he was able to work beginning on May 24, 2019. He argued that a penalty should not be imposed because he made an honest mistake.

#### REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes IWD did correctly establish and calculate the claimant's overpayment of benefits, and did correctly impose a 15% penalty due to the claimant's misrepresentation.

Iowa Code section 96.3(7) provides, in pertinent part:

- 7. Recovery of overpayment of benefits.
- a. If an individual receives benefits for which the individual is subsequently determined to be ineligible, even though the individual acts in good faith and is not otherwise at fault, the benefits shall be recovered. The department in its discretion may recover the overpayment of benefits either by having a sum equal to the overpayment deducted from any future benefits payable to the individual or by having the individual pay to the department a sum equal to the overpayment.

The administrative law judge is persuaded the claimant knew or should have known he must accurately report his availability for work during the time he sought to claim unemployment insurance benefits, and that failure to properly do so, could result in an overpayment, which he must repay (Department Exhibit J). However, the claimant falsely reported he was able to and available for work beginning on January 13, 2019 through June 15, 2019. He filed weekly continued claims for unemployment insurance benefits during that same time (Department Exhibit H-2). Consequently, the claimant collected unemployment insurance benefits each week while he was not able to work. As a result, the claimant was overpaid benefits in the amount of \$9,567.00, to which he was not entitled. The administrative law judge concludes therefore, that the overpayment was correctly calculated.

The next issue is whether the imposition of a 15% penalty due to fraud or misrepresentation was warranted.

The Department is authorized to impose an administrative penalty when it determines that a claimant has within the thirty-six preceding calendar months, willfully and knowing failed to disclose a material fact with the intent to obtain unemployment benefits to which the individual is not entitled. Iowa Code section 96.5(8).

lowa Code section 96.16(4)(a) and (b) provide in part:

### 4. Misrepresentation.

- a. An individual who, by reason of the nondisclosure or misrepresentation by the individual or by another of a material fact, has received any sum as benefits under this chapter while any conditions for the receipt of benefits imposed by this chapter were not fulfilled in the individual's case, or while the individual was disqualified from receiving benefits, shall, be liable to repay to the department for the unemployment compensation fund, a sum equal to the amount so received by the individual. If the department seeks to recover the amount of the benefits by having the individual pay to the department a sum equal to that amount, the department may file a lien with the county recorder in favor of the state on the individual's property and rights to property, whether real or personal. The amount of the lien shall be collected in a manner similar to the provisions for the collection of past-due contributions in section 96.14, subsection 3.
- b. The department shall assess a penalty equal to fifteen percent of the amount of a fraudulent overpayment. The penalty shall be collected in the same manner as the overpayment. The penalty shall be added to the amount of any lien filed pursuant to paragraph "a" and shall not be deducted from any future benefits payable to the individual under this chapter. Funds received for overpayment penalties shall be deposited in the unemployment trust fund.

"Fraud" means the intentional misuse of facts or truth to obtain or increase unemployment insurance benefits for oneself or another or to avoid the verification and payment of employment security taxes; a false representation of a matter of fact, whether by statement or by conduct, by false or misleading statements or allegations; or by the concealment or failure to disclose that which should have been disclosed, which deceives and is intended to deceive another so that they, or the department, shall not act upon it to their, or its, legal injury. Iowa Admin. Code r. 871- 25.1. "Misrepresentation" means to give misleading or deceiving information to or omit material information; to present or represent in a manner at odds with the truth. Iowa Admin. Code r. 871- 25.1

Based on the evidence presented, the administrative law judge concludes the claimant knowingly omitted material information to IWD when he failed to correctly report his availability to work when he filed for unemployment insurance benefits. Claimant reported that he was able and available for work beginning on January 13, 2019 through June 15, 2019 while he was injured and unable to work. His weekly claims were not accurate and false. The claimant's repeated and intentional misrepresentations of his ability to work led to the claimant receiving an overpayment of unemployment insurance benefits.

Therefore, the administrative law judge concludes the calculated overpayment was correct, and the claimant knowingly omitted material information to IWD when he failed to correctly report his

ability and availability for work, and concurrently filed for unemployment insurance benefits. Accordingly, the administrative law judge concludes the overpayment was correctly calculated and the application of a 15% penalty due to misrepresentation was warranted.

# **DECISION:**

The July 18, 2019 (	reference 04) unei	mployment insu	urance decision	is affirmed.	The claimant
was overpaid benef	its. IWD correctly	imposed the a	dministrative pe	enalty due to	the claimant's
misrepresentation.					

Duane L. Golden Administrative Law Judge

Decision Dated and Mailed

dlg/scn