

**IOWA WORKFORCE DEVELOPMENT  
UNEMPLOYMENT INSURANCE APPEALS**

68-0157 (9-06) - 3091078 - EI

**PAMELA L RUMLER**  
Claimant

**APPEAL NO. 12A-UI-14754-NT**

**ADMINISTRATIVE LAW JUDGE  
ORDER**

**APAC CUSTOMER SERVICES OF  
IOWA LLC**  
Employer

**OC: 10/07/12  
Claimant: Appellant**

Pamela Rumler, the claimant, filed an appeal from a representative's decision dated November 2, 2012, reference 02, which denied unemployment insurance benefits. On November 5, 2012, an adjudicator issued a reference 03 decision on the claimant's separation from Apac Customer Services of Iowa allowing benefits to the claimant without a benefit disqualification. The employer filed a timely appeal from that November 5, 2012, reference 03, decision and a telephone hearing was conducted by an administrative law judge on December 10, 2012. The claimant as well as the employer participated at that hearing and on January 3, 2013 an administrative law judge issued a decision, 12A-UI-13606-ET, affirming the adjudicator's determination that allowed benefits without disqualification. Due to an error in scheduling this matter the November 5, 2012, reference 03, decision that allowed benefits to the claimant was not taken into consideration and the claimant's appeal from the previous November 2, 2012, reference 02, decision was entered and scheduled for hearing.

After due notice was provided, a telephone hearing was scheduled for and held on January 16, 2013 at which time the claimant participated and the employer participated by Ms. Turkessa Newsone, Marci Ordaz and Marqueesha Huston. During the hearing on this matter the parties did not disclose that a previous hearing on the same separation had taken place.

Prior to a decision being issued on the hearing record of January 16, 2013 the administrative law judge became apprised of the November 5, 2012, reference 03, decision, its appeal by the employer, that a previous hearing had taken place and a decision had been issued on the same job separation.

Being fully advised in the premises the administrative law judge concludes that the issue is res judicata. No further relief can be provided in his matter.

**IT IS HEREBY ORDERED:**

The claimant's appeal from the November 2, 2012, reference 02, decision (later amended by the November 5, 2012, reference 03, decision) is hereby dismissed.

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Terence P. Nice  
Administrative Law Judge

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Order Dated and Mailed

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