IOWA WORKFORCE DEVELOPMENT
Unemployment Insurance Appeals Section
1000 East Grand—Des Moines, Iowa 50319
DECISION OF THE ADMINISTRATIVE LAW JUDGE
68-0157 (7-97) – 3091078 - EI

TERRI L FRYMAN 201 HIGH ST HARVEY IA 50119-9145

WAL-MART STORES INC ^c/_o TALX UC EXPRESS PO BOX 283 ST LOUIS MO 63166-0283

Appeal Number: 06A-UI-07640-SWT

OC: 06/25/06 R: 02 Claimant: Appellant (5)

This Decision Shall Become Final, unless within fifteen (15) days from the date below, you or any interested party appeal to the Employment Appeal Board by submitting either a signed letter or a signed written Notice of Appeal, directly to the *Employment Appeal Board*, 4th Floor—Lucas Building, Des Moines, lowa 50319.

The appeal period will be extended to the next business day if the last day to appeal falls on a weekend or a legal holiday.

STATE CLEARLY

- The name, address and social security number of the claimant.
- A reference to the decision from which the appeal is taken.
- 3. That an appeal from such decision is being made and such appeal is signed.
- 4. The grounds upon which such appeal is based.

YOU MAY REPRESENT yourself in this appeal or you may obtain a lawyer or other interested party to do so provided there is no expense to Workforce Development. If you wish to be represented by a lawyer, you may obtain the services of either a private attorney or one whose services are paid for with public funds. It is important that you file your claim as directed, while this appeal is pending, to protect your continuing right to benefits.

(Administrative Law Judge)
`
(Decision Dated & Mailed)

Section 96.5-2-a - Discharge

STATEMENT OF THE CASE:

The claimant appealed an unemployment insurance decision dated July 20, 2006, reference 01, that concluded she voluntarily left employment without good cause attributable to the employer. A telephone hearing was held on August 15, 2006. The parties were properly notified about the hearing. The claimant participated in the hearing. Jason Dennis participated in the hearing on behalf of the employer with a witness, Joyce Bell.

FINDINGS OF FACT:

The claimant worked for the employer as a cashier from August 18, 1998, to May 2, 2006. The claimant was informed and understood that under the employer's work rules, employees who repeatedly issued insufficient funds checks to the store were subject to discipline up and including termination. The claimant was disciplined on April 26, 2004, for issuing three insufficient funds checks. She was disciplined again on July 21, 2005, for issuing nine

insufficient funds checks. On December 16, 2005, the claimant was issued a final warning and decision-making day for issuing three insufficient funds checks to the store. The claimant understood that her job was in jeopardy if she again wrote insufficient funds checks to the store.

In late April 2006, the claimant wrote a check for \$36.57 and a check for \$36.00 that were dishonored by the bank because the claimant did not have sufficient funds in her account to cover the checks. As a result of the claimant's repeated violations of the employer's returned checks policy, the employer discharged the claimant on May 2, 2006.

REASONING AND CONCLUSIONS OF LAW:

The issue in this case is whether the claimant was discharged for work-connected misconduct as defined by the unemployment insurance law.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The claimant's violation of a known work rule was a willful and material breach of the duties and obligations to the employer and a substantial disregard of the standards of behavior the employer had the right to expect of the claimant. She was warned repeatedly about issuing bad checks to the store, but the conduct continued. Work-connected misconduct as defined by the unemployment insurance law has been established in this case.

DECISION:

The unemployment insurance decision dated July 20, 2006, reference 01, is modified with no change in the outcome of the case. The claimant is disqualified from receiving unemployment insurance benefits until she has been paid wages for insured work equal to ten times her weekly benefit amount, provided she is otherwise eligible.

saw/kjw