IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS BUREAU

ABBY J RYCKMAN

Claimant

APPEAL 21A-UI-00750-AD-T

ADMINISTRATIVE LAW JUDGE DECISION

BOULDERS INN CLARINDA LLC

Employer

OC: 03/15/20

Claimant: Appellant (1)

Iowa Code § 96.5(3) – Work Refusal Iowa Code § 96.6(2) – Filing – Timely Appeal Iowa Admin. Code r. 871-24.35 – Filing

STATEMENT OF THE CASE:

On November 24, 2020, Abby Ryckman (claimant/appellant) filed an appeal from the June 26, 2020 (reference 01) unemployment insurance decision that denied benefits based on a finding claimant refused recall to work on April 3, 2020.

A telephone hearing was held on February 10, 2021. The parties were properly notified of the hearing. Claimant participated personally. Boulders Inn Clarinda LLC (employer/respondent) participated by General Manager Heidi Bates.

Official notice was taken of the administrative record.

ISSUE(S):

I. Is the appeal timely?

FINDINGS OF FACT:

Having reviewed the evidence in the record, the administrative law judge finds:

The Unemployment Insurance Decision was mailed to claimant at the above address on June 26, 2020. That was claimant's correct address at that time. The decision states that it becomes final unless an appeal is postmarked or received by Iowa Workforce Development Appeals Section by July 6, 2020. However, if the due date falls on a Saturday, Sunday or legal holiday, the appeal period is extended to the next working day.

Claimant did receive the decision in a timely manner and she noted the deadline to appeal. However, rather than appealing as directed on the decision, claimant brought the decision to Bates. Claimant believed that Bates would handle it from there. However, she did not ask Bates to file an appeal on her behalf and did not hear anything further from Bates after that time. Claimant did not follow up with the department to check the status of her claim until at some

point in September. Claimant finally appealed after receiving overpayment decisions in October and November 2020.

REASONING AND CONCLUSIONS OF LAW:

For the reasons that follow, the administrative law judge concludes the claimant's appeal was untimely. The administrative law judge therefore lacks jurisdiction to address the underlying decision. The June 26, 2020 (reference 01) unemployment insurance decision that denied benefits remains in force.

lowa Code § 96.6(2) provides, in pertinent part: "[u]nless the claimant or other interested party, after notification or within ten calendar days after notification was mailed to the claimant's last known address, files an appeal from the decision, the decision is final and benefits shall be paid or denied in accordance with the decision."

Iowa Admin. Code r. 871-24.35(1)(a) provides:

- 1. Except as otherwise provided by statute or by division rule, any payment, appeal, application, request, notice, objection, petition, report or other information or document submitted to the division shall be considered received by and filed with the division:
- (a) If transmitted via the United States Postal Service on the date it is mailed as shown by the postmark, or in the absence of a postmark the postage meter mark on the envelope in which it is received; or if not postmarked or postage meter marked or if the mark is illegible, on the date entered on the document as the date of completion.

(b)

(c) If transmitted by any means other than [United States Postal Service or the State Identification Data Exchange System (SIDES)], on the date it is received by the division.

Iowa Admin. Code r. 871-24.35(2) provides:

2. The submission of any payment, appeal, application, request, notice, objection, petition, report or other information or document not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in submission was due to division error or misinformation or to delay or other action of the United States postal service.

There is a mandatory duty to file appeals from representatives' decisions within the time allotted by statute, and the Administrative Law Judge has no authority to change the decision of representative if a timely appeal is not filed. *Franklin v. Iowa Dept. Job Service*, 277 N.W.2d 877, 881 (Iowa 1979). The ten-day period for appealing an initial determination concerning a claim for benefits has been described as jurisdictional. *Messina v. Iowa Dept. of Job Service*, 341 N.W.2d 52, 55 (Iowa 1983); *Beardslee v. Iowa Dept. Job Service*, 276 N.W.2d 373 (Iowa 1979). The only basis for changing the ten-day period would be where notice to the appealing party was constitutionally invalid. *E.g. Beardslee v. Iowa Dept. Job Service*, 276 N.W.2d 373, 377 (Iowa 1979). The question in such cases becomes whether the appellant was deprived of a reasonable opportunity to assert an appeal in a timely fashion. *Hendren v. Iowa Employment Sec. Commission*, 217 N.W.2d 255 (Iowa 1974); *Smith v. Iowa Employment Sec. Commission*, 212 N.W.2d 471 (Iowa 1973). The question of whether the Claimant has been denied a reasonable opportunity to assert an appeal is also informed by rule 871-24.35(2) which states that "the submission of any ...appeal...not within the specified statutory or regulatory period shall be considered timely if it is established to the satisfaction of the division that the delay in

submission was due to division error or misinformation or to delay or other action of the United States postal service."

Claimant did receive the decision in a timely manner and she noted the deadline to appeal. However, rather than appealing as directed on the decision, claimant brought the decision to Bates. Claimant believed that Bates would handle it from there. However, she did not ask Bates to file an appeal on her behalf and did not hear anything further from Bates after that time. Claimant did not follow up with the department to check the status of her claim until at some point in September. Claimant finally appealed after receiving overpayment decisions in October and November 2020.

Claimant had a reasonable opportunity to assert an appeal in a timely fashion but did not do so until several months after the deadline. The delay in submitting the appeal was not due to department error or misinformation. It was instead due to claimant's carelessness or lack of attention. As such, there is not good cause for the delay in appealing and the appeal is untimely. Therefore the administrative law judge lacks jurisdiction to address the underlying issues.

DECISION:

The administrative law judge concludes the claimant's appeal was untimely. The administrative law judge therefore lacks jurisdiction to address the underlying decision. The June 26, 2020 (reference 01) unemployment insurance decision that denied benefits remains in force.

Andrew B. Duffelmeyer

Administrative Law Judge

Unemployment Insurance Appeals Bureau

1 Rogelmeige

1000 East Grand Avenue

Des Moines, Iowa 50319-0209

Fax (515) 478-3528

February 22, 2021

Decision Dated and Mailed

abd/ol

Note to Claimant: If you disagree with this decision, you may file an appeal with the Employment Appeal Board by following the instructions on the first page of this decision. If this decision denies benefits, you may be responsible for paying back benefits already received.

Individuals who are disqualified from or are otherwise ineligible for <u>regular</u> unemployment insurance benefits but who are unemployed for reasons related to COVID-19 may qualify for Pandemic Unemployment Assistance (PUA). **You will need to apply for PUA to determine your eligibility.** Additional information on how to apply for PUA can be found at https://www.iowaworkforcedevelopment.gov/pua-information.