# IOWA WORKFORCE DEVELOPMENT UNEMPLOYMENT INSURANCE APPEALS

68-0157 (9-06) - 3091078 - EI

**HERLINDA L COBOS** 

Claimant

**APPEAL NO. 12A-UI-02768-NT** 

ADMINISTRATIVE LAW JUDGE DECISION

SCHENKER LOGISTICS INC

Employer

OC: 02/05/12

Claimant: Appellant (2)

Section 96.5-2-a – Discharge

#### STATEMENT OF THE CASE:

Claimant filed a timely appeal from a representative's decision dated March 15, 2012, reference 01, which denied unemployment insurance benefits. After due notice, a telephone hearing was held on April 4, 2012. Claimant participated. Although duly notified, the employer did not participate.

#### **ISSUE:**

The issue is whether the claimant was discharged for misconduct sufficient to warrant the denial of unemployment insurance benefits.

#### FINDINGS OF FACT:

Having considered all of the evidence in the record, the administrative law judge finds: Herlinda Cobos was employed by Schenker Logistics, Inc. from February 23, 2009 until January 9, 2012 when she was discharged from employment. Ms. Cobos worked as a full-time dock worker and was paid by the hour. Her immediate supervisor was Dan Smith.

The claimant was discharged when the employer believed that Ms. Cobos had not provided proper documentation and notice to the employer in advance of her impending absences on January 5 and 6, 2012. The claimant had called in to an 800 number as instructed prior to the beginning of her work shift to report that she was unable to work due to illness. Although the claimant attempted to inform her employer that she had called in, she nevertheless was discharged.

### **REASONING AND CONCLUSIONS OF LAW:**

The question before the administrative law judge is whether the evidence in the record establishes misconduct sufficient to warrant the denial of unemployment insurance benefits. It does not.

Iowa Code section 96.5-2-a provides:

An individual shall be disqualified for benefits:

- 2. Discharge for misconduct. If the department finds that the individual has been discharged for misconduct in connection with the individual's employment:
- a. The individual shall be disqualified for benefits until the individual has worked in and has been paid wages for insured work equal to ten times the individual's weekly benefit amount, provided the individual is otherwise eligible.

## 871 IAC 24.32(1)a provides:

Discharge for misconduct.

- (1) Definition.
- a. "Misconduct" is defined as a deliberate act or omission by a worker which constitutes a material breach of the duties and obligations arising out of such worker's contract of employment. Misconduct as the term is used in the disqualification provision as being limited to conduct evincing such willful or wanton disregard of an employer's interest as is found in deliberate violation or disregard of standards of behavior which the employer has the right to expect of employees, or in carelessness or negligence of such degree of recurrence as to manifest equal culpability, wrongful intent or evil design, or to show an intentional and substantial disregard of the employer's interests or of the employee's duties and obligations to the employer. On the other hand mere inefficiency, unsatisfactory conduct, failure in good performance as the result of inability or incapacity, inadvertencies or ordinary negligence in isolated instances, or good faith errors in judgment or discretion are not to be deemed misconduct within the meaning of the statute.

The employer has the burden of proof in this matter. See Iowa Code section 96.6(2). Misconduct must be substantial in order to justify a denial of unemployment insurance benefits. The focus is on deliberate, intentional or culpable acts by the employee. See <u>Gimbel v. Employment Appeal Board</u>, 489 N.W.2d 36, 39 (Iowa Ct. of Appeals 1992).

While past acts and warnings can be used to determine the magnitude of a current act of misconduct, a discharge for misconduct cannot be based upon such past acts. The termination of employment must be based on a current act. See 871 IAC 24.32(8).

Allegations of misconduct without additional evidence shall not be sufficient to result in disqualification. If the employer is unwilling to furnish available evidence to corroborate the allegation, misconduct cannot be established. See 871 IAC 24.32(4).

The Supreme Court in the State of Iowa in the case of <u>Higgins v. Iowa Department of Job Service</u>, 350 N.W.2d 187 (Iowa 1984) held that excessive unexcused absenteeism is a form of misconduct. The court held that the absences must both be excessive and unexcused. The Court further held, however, that absences due to illness and other excusable reasons are deemed excused if the employee properly notifies the employer.

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Inasmuch as the evidence in the record establishes that the claimant had provided the required notification, the administrative law judge concludes that the claimant was discharged for no disqualifying reason.

## **DECISION:**

The representative's decision dated March 15, 2012, reference 01, is reversed. Claimant was discharged for no disqualifying reason. Unemployment insurance benefits are allowed, providing the claimant meets all other eligibility requirements.

Terence P. Nice
Administrative Law Judge

Decision Dated and Mailed

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